

CHARGES GUIDE

ANA NETWORK



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IMPORTANT: This document is issued for information purposes only, providing a quick reference to the charges applied in airports under ANA's responsibility.

Updated: 1st of January 2022.

1. GROUND HANDLING OPERATORS

1.1 Price list – Ground Handling Charges

1.1 Price List – Ground Handling Charges

Aircraft using the airport are subject to the following charges, exclusive of VAT (Value Added Tax).

Lisbon Airport

CHARGES	Jan – Dec
1. PASSENGER HANDLING (per check-in desk)	
Traditional check-in desk and Self-service Drop off	
For the first four periods of 15 minutes or fraction	€ 2.07
For the following 15 minutes or fraction	€ 2.00
Self-baggage drop off (per baggage)	€0.33
Per month	€ 1 713.75
2. BAGGAGE HANDLING	
Per embarked baggage processed at the sorting baggage system	€ 0.42
3. GROUND ADMINISTRATION AND SUPERVISION (by aircraft type)	
0 < MTOW aircraft (ton) <15	€ 0.09
15 ≤ MTOW aircraft (ton) <30	€ 0.43
30 ≤ MTOW aircraft (ton) <55	€ 0.75
55 ≤ MTOW aircraft (ton) <72	€ 1.21
72 ≤ MTOW aircraft (ton) <82	€ 1.35
82 ≤ MTOW aircraft (ton) <170	€ 1.63
MTOW aircraft (ton) ≥170	€ 2.14
4. FREIGHT AND MAIL HANDLING (by traffic unit)	
Charge	€ 0.53
5. RAMP HANDLING (by aircraft type)	
0 < MTOW aircraft (ton) <15	€ 2.39
15 ≤ MTOW aircraft (ton) <30	€ 11.18
30 ≤ MTOW aircraft (ton) <55	€ 19.61
55 ≤ MTOW aircraft (ton) <72	€ 31.59
72 ≤ MTOW aircraft (ton) <82	€ 34.80
82 ≤ MTOW aircraft (ton) <170	€ 42.47
MTOW aircraft (ton) ≥170	€ 55.86

6. CLEANING AND AIRCRAFT SERVICES (by aircraft type)	
0 < MTOW aircraft (ton) <15	€ 0.13
15 ≤ MTOW aircraft (ton) <30	€ 0.65
30 ≤ MTOW aircraft (ton) <55	€ 1.14
55 ≤ MTOW aircraft (ton) <72	€ 1.84
72 ≤ MTOW aircraft (ton) <82	€ 2.03
82 ≤ MTOW aircraft (ton) <170	€ 2.48
MTOW aircraft (ton) ≥170	€ 3.26
7. FUEL AND OIL HANDLING (by fuel hl and oil lt)	
Charge	€ 0.54
8. AIRCRAFT MAINTENANCE (by aircraft type)	
0 < MTOW aircraft (ton) <15	€ 0.52
15 ≤ MTOW aircraft (ton) <30	€ 2.43
30 ≤ MTOW aircraft (ton) <55	€ 4.25
55 ≤ MTOW aircraft (ton) <72	€ 6.85
72 ≤ MTOW aircraft (ton) <82	€ 7.55
82 ≤ MTOW aircraft (ton) <170	€ 9.19
MTOW aircraft (ton) ≥170	€ 12.11
9. SURFACE TRANSPORT (by aircraft type)	
0 < MTOW aircraft (ton) <15	€ 0.08
15 ≤ MTOW aircraft (ton) <30	€ 0.37
30 ≤ MTOW aircraft (ton) <55	€ 0.66
55 ≤ MTOW aircraft (ton) <72	€ 1.05
72 ≤ MTOW aircraft (ton) <82	€ 1.15
82 ≤ MTOW aircraft (ton) <170	€ 1.42
MTOW aircraft (ton) ≥170	€ 1.86
10. CATERING SERVICES (by aircraft type)	
0 < MTOW aircraft (ton) <15	€ 2.07
15 ≤ MTOW aircraft (ton) <30	€ 9.68
30 ≤ MTOW aircraft (ton) <55	€ 17.00
55 ≤ MTOW aircraft (ton) <72	€ 27.37
72 ≤ MTOW aircraft (ton) <82	€ 30.17
82 ≤ MTOW aircraft (ton) <170	€ 36.82

MTOW aircraft (ton) ≥ 170	€ 48.40
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Porto Airport

CHARGES Jan – Dec

1. PASSENGER HANDLING (per check-in desk)

First hour or fraction	€ 6.68
Next 1/2 hours or fraction	€ 3.24
Per month	€ 1 024.24

2. BAGGAGE HANDLING

Per embarked baggage processed at the sorting baggage system	€ 0.37
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3. GROUND ADMINISTRATION AND SUPERVISION (by aircraft type)

0 < MTOW aircraft (ton) <15	€ 0.09
15 ≤ MTOW aircraft (ton) <30	€ 0.43
30 ≤ MTOW aircraft (ton) <55	€ 0.75
55 ≤ MTOW aircraft (ton) <72	€ 1.21
72 ≤ MTOW aircraft (ton) <82	€ 1.35
82 ≤ MTOW aircraft (ton) <170	€ 1.63
MTOW aircraft (ton) ≥170	€ 2.14

4. FREIGHT AND MAIL HANDLING (by traffic unit)

Charge	€ 0.53
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5. RAMP HANDLING (by aircraft type)

0 < MTOW aircraft (ton) <15	€ 1.52
15 ≤ MTOW aircraft (ton) <30	€ 7.08
30 ≤ MTOW aircraft (ton) <55	€ 12.43
55 ≤ MTOW aircraft (ton) <72	€ 20.01
72 ≤ MTOW aircraft (ton) <82	€ 22.05
82 ≤ MTOW aircraft (ton) <170	€ 26.89
MTOW aircraft (ton) ≥170	€ 35.37

6. CLEANING AND AIRCRAFT SERVICES (by aircraft type)

0 < MTOW aircraft (ton) <15	€ 0.13
15 ≤ MTOW aircraft (ton) <30	€ 0.65
30 ≤ MTOW aircraft (ton) <55	€ 1.14
55 ≤ MTOW aircraft (ton) <72	€ 1.84
72 ≤ MTOW aircraft (ton) <82	€ 2.03
82 ≤ MTOW aircraft (ton) <170	€ 2.48

MTOW aircraft (ton) ≥ 170	€ 3.26
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7. FUEL AND OIL HANDLING (by fuel hl and oil lt)

Charge	€ 0.54
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8. AIRCRAFT MAINTENANCE (by aircraft type)

0 < MTOW aircraft (ton) <15	€ 0.52
15 \leq MTOW aircraft (ton) <30	€ 2.43
30 \leq MTOW aircraft (ton) <55	€ 4.25
55 \leq MTOW aircraft (ton) <72	€ 6.85
72 \leq MTOW aircraft (ton) <82	€ 7.55
82 \leq MTOW aircraft (ton) <170	€ 9.19
MTOW aircraft (ton) ≥ 170	€ 12.11

9. SURFACE TRANSPORT (by aircraft type)

0 < MTOW aircraft (ton) <15	€ 0.08
15 \leq MTOW aircraft (ton) <30	€ 0.37
30 \leq MTOW aircraft (ton) <55	€ 0.66
55 \leq MTOW aircraft (ton) <72	€ 1.05
72 \leq MTOW aircraft (ton) <82	€ 1.15
82 \leq MTOW aircraft (ton) <170	€ 1.42
MTOW aircraft (ton) ≥ 170	€ 1.86

10. CATERING SERVICES (by aircraft type)

0 < MTOW aircraft (ton) <15	€ 1.74
15 \leq MTOW aircraft (ton) <30	€ 8.19
30 \leq MTOW aircraft (ton) <55	€ 14.39
55 \leq MTOW aircraft (ton) <72	€ 23.16
72 \leq MTOW aircraft (ton) <82	€ 25.53
82 \leq MTOW aircraft (ton) <170	€ 31.15
MTOW aircraft (ton) ≥ 170	€ 40.96

Faro Airport

CHARGES Jan – Dec

1. PASSENGER HANDLING (per check-in desk)

For the first 15 minutes or fraction. the first four periods	€ 1.71
For the following 15 minutes of fraction	€ 1.68

2. BAGGAGE HANDLING

Per embarked baggage processed at the sorting baggage system	€ 0.37
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3. GROUND ADMINISTRATION AND SUPERVISION (by aircraft type)

0 < MTOW aircraft (ton) <15	€ 0.09
15 ≤ MTOW aircraft (ton) <30	€ 0.43
30 ≤ MTOW aircraft (ton) <55	€ 0.75
55 ≤ MTOW aircraft (ton) <72	€ 1.21
72 ≤ MTOW aircraft (ton) <82	€ 1.35
82 ≤ MTOW aircraft (ton) <170	€ 1.63
MTOW aircraft (ton) ≥170	€ 2.14

4. FREIGHT AND MAIL HANDLING (by traffic unit)

Charge	€ 0.53
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5. RAMP HANDLING (by aircraft type)

0 < MTOW aircraft (ton) <15	€ 1.52
15 ≤ MTOW aircraft (ton) <30	€ 7.08
30 ≤ MTOW aircraft (ton) <55	€ 12.43
55 ≤ MTOW aircraft (ton) <72	€ 20.01
72 ≤ MTOW aircraft (ton) <82	€ 22.05
82 ≤ MTOW aircraft (ton) <170	€ 26.89
MTOW aircraft (ton) ≥170	€ 35.37

6. CLEANING AND AIRCRAFT SERVICES (by aircraft type)

0 < MTOW aircraft (ton) <15	€ 0.13
15 ≤ MTOW aircraft (ton) <30	€ 0.65
30 ≤ MTOW aircraft (ton) <55	€ 1.14
55 ≤ MTOW aircraft (ton) <72	€ 1.84
72 ≤ MTOW aircraft (ton) <82	€ 2.03
82 ≤ MTOW aircraft (ton) <170	€ 2.48
MTOW aircraft (ton) ≥170	€ 3.26

7. FUEL AND OIL HANDLING (by fuel hl and oil lt)

Charge	€ 0.54
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8. AIRCRAFT MAINTENANCE (by aircraft type)

0 < MTOW aircraft (ton) <15	€ 0.52
15 ≤ MTOW aircraft (ton) <30	€ 2.43
30 ≤ MTOW aircraft (ton) <55	€ 4.25
55 ≤ MTOW aircraft (ton) <72	€ 6.85
72 ≤ MTOW aircraft (ton) <82	€ 7.55
82 ≤ MTOW aircraft (ton) <170	€ 9.19
MTOW aircraft (ton) ≥170	€ 12.11

9. SURFACE TRANSPORT (by aircraft type)

0 < MTOW aircraft (ton) <15	€ 0.08
15 ≤ MTOW aircraft (ton) <30	€ 0.37
30 ≤ MTOW aircraft (ton) <55	€ 0.66
55 ≤ MTOW aircraft (ton) <72	€ 1.05
72 ≤ MTOW aircraft (ton) <82	€ 1.15
82 ≤ MTOW aircraft (ton) <170	€ 1.42
MTOW aircraft (ton) ≥170	€ 1.86

10. CATERING SERVICES (by aircraft type)

0 < MTOW aircraft (ton) <15	€ 1.74
15 ≤ MTOW aircraft (ton) <30	€ 8.19
30 ≤ MTOW aircraft (ton) <55	€ 14.39
55 ≤ MTOW aircraft (ton) <72	€ 23.16
72 ≤ MTOW aircraft (ton) <82	€ 25.53
82 ≤ MTOW aircraft (ton) <170	€ 31.15
MTOW aircraft (ton) ≥170	€ 40.96

Beja Airport

CHARGES Jan – Dec

1. PASSENGER HANDLING (per check-in desk)

First hour or fraction	€ 5.94
Next 1/2s hours or fraction	€ 2.89
Per month	€ 911.12

2. BAGGAGE HANDLING

Per embarked baggage processed at the sorting baggage system	€ 0.33
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3. GROUND ADMINISTRATION AND SUPERVISION (by aircraft type)

0 < MTOW aircraft (ton) <15	€ 0.09
15 ≤ MTOW aircraft (ton) <30	€ 0.43
30 ≤ MTOW aircraft (ton) <55	€ 0.75
55 ≤ MTOW aircraft (ton) <72	€ 1.21
72 ≤ MTOW aircraft (ton) <82	€ 1.35
82 ≤ MTOW aircraft (ton) <170	€ 1.63
MTOW aircraft (ton) ≥170	€ 2.14

4. FREIGHT AND MAIL HANDLING (by traffic unit)

Charge	€ 0.48
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5. RAMP HANDLING (by aircraft type)

0 < MTOW aircraft (ton) <15	€ 1.52
15 ≤ MTOW aircraft (ton) <30	€ 7.08
30 ≤ MTOW aircraft (ton) <55	€ 12.43
55 ≤ MTOW aircraft (ton) <72	€ 20.01
72 ≤ MTOW aircraft (ton) <82	€ 22.05
82 ≤ MTOW aircraft (ton) <170	€ 26.89
MTOW aircraft (ton) ≥170	€ 35.37

6. CLEANING AND AIRCRAFT SERVICES (by aircraft type)

0 < MTOW aircraft (ton) <15	€ 0.13
15 ≤ MTOW aircraft (ton) <30	€ 0.65
30 ≤ MTOW aircraft (ton) <55	€ 1.14
55 ≤ MTOW aircraft (ton) <72	€ 1.84
72 ≤ MTOW aircraft (ton) <82	€ 2.03

82 ≤ MTOW aircraft (ton) <170	€ 2.48
MTOW aircraft (ton) ≥170	€ 3.26

7. FUEL AND OIL HANDLING (by fuel hl and oil lt)

Charge	€ 0.54
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8. AIRCRAFT MAINTENANCE (p/ tipo de aeronave)

0 < MTOW aircraft (ton) <15	€ 0.52
15 ≤ MTOW aircraft (ton) <30	€ 2.43
30 ≤ MTOW aircraft (ton) <55	€ 4.25
55 ≤ MTOW aircraft (ton) <72	€ 6.85
72 ≤ MTOW aircraft (ton) <82	€ 7.55
82 ≤ MTOW aircraft (ton) <170	€ 9.19
MTOW aircraft (ton) ≥170	€ 12.11

9. SURFACE TRANSPORT (by aircraft type)

0 < MTOW aircraft (ton) <15	€ 0.08
15 ≤ MTOW aircraft (ton) <30	€ 0.37
30 ≤ MTOW aircraft (ton) <55	€ 0.66
55 ≤ MTOW aircraft (ton) <72	€ 1.05
72 ≤ MTOW aircraft (ton) <82	€ 1.15
82 ≤ MTOW aircraft (ton) <170	€ 1.42
MTOW aircraft (ton) ≥170	€ 1.86

10. CATERING SERVICES (by aircraft type)

0 < MTOW aircraft (ton) <15	€ 1.18
15 ≤ MTOW aircraft (ton) <30	€ 5.58
30 ≤ MTOW aircraft (ton) <55	€ 9.81
55 ≤ MTOW aircraft (ton) <72	€ 15.80
72 ≤ MTOW aircraft (ton) <82	€ 17.41
82 ≤ MTOW aircraft (ton) <170	€ 21.24
MTOW aircraft (ton) ≥170	€ 27.94

Azores Airports

Jan – Dec

CHARGES	Jan – Dec			
	P. Delgada	S. Maria	Horta	Flores
1. PASSENGER HANDLING (per check-in desk)				
First hour or fraction	€ 6.24	€ 6.24	€ 6.24	€ 6.24
Next 1/2 hours or fraction	€ 3.15	€ 3.15	€ 3.15	€ 3.15
Per month	€ 947.04	€ 947.04	€ 947.04	€ 947.04
2. BAGGAGE HANDLING				
Per embarked baggage processed at the sorting baggage system	€ 0.38	0.38	0.38	0.38
3. GROUND ADMINISTRATION AND SUPERVISION (by aircraft type)				
0 < MTOW aircraft (ton) <15	€ 0.09	€ 0.09	€ 0.09	€ 0.09
15 ≤ MTOW aircraft (ton) <30	€ 0.43	€ 0.43	€ 0.43	€ 0.43
30 ≤ MTOW aircraft (ton) <55	€ 0.75	€ 0.75	€ 0.75	€ 0.75
55 ≤ MTOW aircraft (ton) <72	€ 1.21	€ 1.21	€ 1.21	€ 1.21
72 ≤ MTOW aircraft (ton) <82	€ 1.35	€ 1.35	€ 1.35	€ 1.35
82 ≤ MTOW aircraft (ton) <170	€ 1.63	€ 1.63	€ 1.63	€ 1.63
MTOW aircraft (ton) ≥170	€ 2.14	€ 2.14	€ 2.14	€ 2.14
4. FREIGHT AND MAIL HANDLING (by traffic unit)				
Charge	€ 0.53	€ 0.48	€ 0.48	€ 0.48
5. RAMP HANDLING (by aircraft type)				
0 < MTOW aircraft (ton) <15	€ 1.74	€ 1.52	€ 1.52	€ 1.52
15 ≤ MTOW aircraft (ton) <30	€ 8.19	€ 7.08	€ 7.08	€ 7.08
30 ≤ MTOW aircraft (ton) <55	€ 14.39	€ 12.43	€ 12.43	€ 12.43
55 ≤ MTOW aircraft (ton) <72	€ 23.16	€ 20.01	€ 20.01	€ 20.01
72 ≤ MTOW aircraft (ton) <82	€ 25.53	€ 22.05	€ 22.05	€ 22.05
82 ≤ MTOW aircraft (ton) <170	€ 31.15	€ 26.89	€ 26.89	€ 26.89
MTOW aircraft (ton) ≥170	€ 40.96	€ 35.37	€ 35.37	€ 35.37
6. CLEANING AND AIRCRAFT SERVICES (by aircraft type)				
0 < MTOW aircraft (ton) <15	0.13 €	0.13 €	0.13 €	0.13 €
15 ≤ MTOW aircraft (ton) <30	0.65 €	0.65 €	0.65 €	0.65 €
30 ≤ MTOW aircraft (ton) <55	1.14 €	1.14 €	1.14 €	1.14 €
55 ≤ MTOW aircraft (ton) <72	1.84 €	1.84 €	1.84 €	1.84 €
72 ≤ MTOW aircraft (ton) <82	2.03 €	2.03 €	2.03 €	2.03 €

82 ≤ MTOW aircraft (ton) <170	2.48 €	2.48 €	2.48 €	2.48 €
MTOW aircraft (ton) ≥170	3.26 €	3.26 €	3.26 €	3.26 €

7. FUEL AND OIL HANDLING (by fuel hl and oil lt)

Charge	€ 0.54	€ 0.54	€ 0.54	€ 0.54
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8. AIRCRAFT MAINTENANCE (by aircraft type)

0 < MTOW aircraft (ton) <15	€ 0.52	€ 0.52	€ 0.52	€ 0.52
15 ≤ MTOW aircraft (ton) <30	€ 2.43	€ 2.43	€ 2.43	€ 2.43
30 ≤ MTOW aircraft (ton) <55	€ 4.25	€ 4.25	€ 4.25	€ 4.25
55 ≤ MTOW aircraft (ton) <72	€ 6.85	€ 6.85	€ 6.85	€ 6.85
72 ≤ MTOW aircraft (ton) <82	€ 7.55	€ 7.55	€ 7.55	€ 7.55
82 ≤ MTOW aircraft (ton) <170	€ 9.19	€ 9.19	€ 9.19	€ 9.19
MTOW aircraft (ton) ≥170	€ 12.11	€ 12.11	€ 12.11	€ 12.11

9. SURFACE TRANSPORT (by aircraft type)

0 < MTOW aircraft (ton) <15	€ 0.08	€ 0.08	€ 0.08	€ 0.08
15 ≤ MTOW aircraft (ton) <30	€ 0.37	€ 0.37	€ 0.37	€ 0.37
30 ≤ MTOW aircraft (ton) <55	€ 0.66	€ 0.66	€ 0.66	€ 0.66
55 ≤ MTOW aircraft (ton) <72	€ 1.05	€ 1.05	€ 1.05	€ 1.05
72 ≤ MTOW aircraft (ton) <82	€ 1.15	€ 1.15	€ 1.15	€ 1.15
82 ≤ MTOW aircraft (ton) <170	€ 1.42	€ 1.42	€ 1.42	€ 1.42
MTOW aircraft (ton) ≥170	€ 1.86	€ 1.86	€ 1.86	€ 1.86

10. CATERING SERVICES (by aircraft type)

0 < MTOW aircraft (ton) <15	€ 1.18	€ 1.18	€ 1.18	€ 1.18
15 ≤ MTOW aircraft (ton) <30	€5.58	€5.58	€5.58	€5.58
30 ≤ MTOW aircraft (ton) <55	€ 9.81	€ 9.81	€ 9.81	€ 9.81
55 ≤ MTOW aircraft (ton) <72	€ 15.80	€ 15.80	€ 15.80	€ 15.80
72 ≤ MTOW aircraft (ton) <82	€ 17.41	€ 17.41	€ 17.41	€ 17.41
82 ≤ MTOW aircraft (ton) <170	€ 21.24	€ 21.24	€ 21.24	€ 21.24
MTOW aircraft (ton) ≥170	€ 27.94	€ 27.94	€ 27.94	€ 27.94

Madeira Airports

CHARGES	Jan – Dec	
	Funchal	Porto Santo
1. PASSENGER HANDLING (per check-in desk)		
First hour or fraction	€ 5.50	€ 5.50
Next 1/2 hours or fraction	€ 2.68	€ 2.68
Per month	€ 841.65	€ 841.65
2. BAGGAGE HANDLING		
Per embarked baggage processed at the sorting baggage system	€ 0.37	€ 0.37
3. GROUND ADMINISTRATION AND SUPERVISION (by aircraft type)		
0 < MTOW aircraft (ton) <15	€ 0.09	€ 0.09
15 ≤ MTOW aircraft (ton) <30	€ 0.43	€ 0.43
30 ≤ MTOW aircraft (ton) <55	€ 0.75	€ 0.75
55 ≤ MTOW aircraft (ton) <72	€ 1.21	€ 1.21
72 ≤ MTOW aircraft (ton) <82	€ 1.35	€ 1.35
82 ≤ MTOW aircraft (ton) <170	€ 1.63	€ 1.63
MTOW aircraft (ton) ≥170	€ 2.14	€ 2.14
4. FREIGHT AND MAIL HANDLING (by traffic unit)		
Charge	€ 0.53	€ 0.47
5. RAMP HANDLING (by aircraft type)		
0 < MTOW aircraft (ton) <15	€ 1.74	€ 1.52
15 ≤ MTOW aircraft (ton) <30	€ 8.19	€ 7.08
30 ≤ MTOW aircraft (ton) <55	€ 14.39	€ 12.43
55 ≤ MTOW aircraft (ton) <72	€ 23.16	€ 20.01
72 ≤ MTOW aircraft (ton) <82	€ 25.53	€ 22.05
82 ≤ MTOW aircraft (ton) <170	€ 30.15	€ 26.89
MTOW aircraft (ton) ≥170	€ 40.96	€ 35.37
6. CLEANING AND AIRCRAFT SERVICES (by aircraft type)		
0 < MTOW aircraft (ton) <15	€ 0.13	€ 0.13
15 ≤ MTOW aircraft (ton) <30	€ 0.65	€ 0.65
30 ≤ MTOW aircraft (ton) <55	€ 1.14	€ 1.14
55 ≤ MTOW aircraft (ton) <72	€ 1.84	€ 1.84
72 ≤ MTOW aircraft (ton) <82	€ 2.03	€ 2.03

82 ≤ MTOW aircraft (ton) <170	€ 2.48	€ 2.48
MTOW aircraft (ton) ≥170	€ 3.26	€ 3.26

7. FUEL AND OIL HANDLING (by fuel hl and oil lt)

Charge	€ 0.58	€ 0.58
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8. AIRCRAFT MAINTENANCE (by aircraft type)

0 < MTOW aircraft (ton) <15	€ 0.52	€ 0.52
15 ≤ MTOW aircraft (ton) <30	€ 2.43	€ 2.43
30 ≤ MTOW aircraft (ton) <55	€ 4.25	€ 4.25
55 ≤ MTOW aircraft (ton) <72	€ 6.85	€ 6.85
72 ≤ MTOW aircraft (ton) <82	€ 7.55	€ 7.55
82 ≤ MTOW aircraft (ton) <170	€ 9.19	€ 9.19
MTOW aircraft (ton) ≥170	€ 12.11	€ 12.11

9. SURFACE TRANSPORT (by aircraft type)

0 < MTOW aircraft (ton) <15	€ 0.08	€ 0.08
15 ≤ MTOW aircraft (ton) <30	€ 0.37	€ 0.37
30 ≤ MTOW aircraft (ton) <55	€ 0.66	€ 0.66
55 ≤ MTOW aircraft (ton) <72	€ 1.04	€ 1.04
72 ≤ MTOW aircraft (ton) <82	€ 1.14	€ 1.14
82 ≤ MTOW aircraft (ton) <170	€ 1.40	€ 1.40
MTOW aircraft (ton) ≥170	€ 1.84	€ 1.84

10. CATERING SERVICES (by aircraft type)

0 < MTOW aircraft (ton) <15	€ 1.18	€ 1.18
15 ≤ MTOW aircraft (ton) <30	€ 5.58	€ 5.58
30 ≤ MTOW aircraft (ton) <55	€ 9.81	€ 9.81
55 ≤ MTOW aircraft (ton) <72	€ 15.80	€ 15.80
72 ≤ MTOW aircraft (ton) <82	€ 17.41	€ 17.41
82 ≤ MTOW aircraft (ton) <170	€ 21.24	€ 21.24
MTOW aircraft (ton) ≥170	€ 27.94	€ 27.94

The fees for ground handling are due to the exercise of any of the types of services listed in the list in Annex I from the Decree-Law n° 257/99. from July 23rd.

The passenger handling charge is due by the service providers and by the airport or aerodrome users in auto assistance regime. Exception to ground administration and supervision charge which is due by the service providers only.

According to the Annex 12 of ANA's Concession Contract both passenger and baggage handling charges are considered as regulated.

For the proper settlement and collection of ground handling fees. service providers or users of a self-handling airport or aerodrome shall report their activity to the airport manager in accordance with the terms of this decree-law.

According to the law the omission and failure to comply with this information as well as the falsehood of any statements constitute grounds for the revocation of the license.



2. BILLING AND CHARGES PAYMENT

Rules of invoice processing, dispatch and payment

Charges Category	Billing schedule ¹	Payment Terms
Traffic Security PRM	3 invoices are issued per month for the following periods: 1 st invoice period: 1 st to 10 th calendar days; 2 nd invoice period: 11 th to 20 th calendar days; 3 rd invoice period: 21 st to last day of each month.	<ul style="list-style-type: none"> • Cash basis (prompt payment) regime; • Pre-payment regime; • Granting of credit: payment within 15 days from date of the issuance of invoices; • Through payment representative (handler).
Regulated Handling	One monthly invoice is issued, dated the last day of each month	
Equipment	One monthly invoice is issued, dated the last day of each month	
Others	One monthly invoice is issued, dated the last day of each month.	

Details of payment terms:

- Invoices and payments are made in euros.
- In the Cash Basis Regime, the payment of all services must be made immediately after the invoice issuance, including terminal control duties from NAV. EP. The payment shall be made by the company or by the handler at airport services prior to take-off.
- In the Pre-payment Regime, the payment of services estimated by ANA based on the flight schedule shall be made prior to any operation.
- To apply for the Credit Payment Regime the client shall submit a written request to ANA, which will be subject to a case by case evaluation. In the case that this regime is accepted, ANA reserves the right to make its decision to grant credit subject to the provision of a guarantee. The payment of invoices must be made within the established period and the amount owed cannot, in any situation, exceed the amount of the guarantee presented. In case of non-compliance with the due date agreed for the invoices payment, daily late interest shall be payable by the debtor until the effective date of payment.
- The credit conditions assigned may be modified or cancelled by ANA with a 5 working days notice.
- In the event of non-compliance situations ANA may determine without prior notice, the cancellation of the assigned credit and the consequent change to the cash / prepayment regime. The suspension of the provision of services will also be possible. In the event of non-compliance with the terms established for the current account, the cancellation of credit and alteration to the prompt/ prepayment scheme or suspension of services provision may be determined.

¹ Not applicable to the cash basis payment regime, since in this scheme all services and accesses provided are invoiced immediately by aerodrome services (SOA).

3. CONTACTS

Airport Charges

Isabel Gonçalves

ldgoncalves@ana.pt

Aeroporto de Lisboa – Piso 4 – Alameda das Comunidades Portuguesas – 1700-111 Lisboa
Tel. +351 218 413 510

Billing Services

Coordination

Marta Ramos

Sede - Rua D. Edifício 120. 2º Piso. Aeroporto de Lisboa
1700-008 Lisboa – Portugal
Tel: (+351) 218 413 500 - ext. 24281
msramos@ana.pt

Lisbon Airport | Beja Airport

faturacao.ahd@ana.pt

Faro Airport

faturacao.afr@ana.pt

Porto Airport

nucleoclientes@ana.pt

Azores Airports

Ponta Delgada Airport | Horta Airport | Santa Maria Airport | Flores Airport

faturadaa@ana.pt

Madeira Airport | Porto Santo Airport

faturacao.dam@ana.pt

Marketing Aviation Department

Nuno Costa

nacosta@ana.pt

Aeroporto de Lisboa – Piso 4 – Alameda das Comunidades Portuguesas – 1700-111 Lisboa
Tel. +351 218 413 919

Lisbon Airport and Beja Airport

Nuno Costa

nacosta@ana.pt

Aeroporto de Lisboa – Piso 4 – Alameda das Comunidades Portuguesas – 1700-111 Lisboa
Tel. +351 218 413 919

Porto Airport

Riad Zayrik

rszairik@ana.pt

Aeroporto Francisco Sá Carneiro (Porto) - 4470-558 Maia
Tel. +351 229 432 400 (ext. 41020)

Faro Airport

Helder Lemos

hdlemos@ana.pt

Aeroporto de Faro – 8006-901 Faro

Tel. +351 289 800 796

Azores Airports

azores.airports@ana.pt

Aeroporto João Paulo II (Ponta Delgada)

Aeroporto da Horta

Aeroporto de Santa Maria

Aeroporto das Flores

9500-253 Ponta Delgada

Tel. +351 296 205 401

Madeira Airports

Cátia Vieira

cmvieirafnc@ana.pt

Aeroporto da Madeira | Aeroporto do Porto Santo 9100-105 Santa Cruz

Tel. +351 291 520 755

Fax: +351 291 520 736

Official Entities

National Aviation Authority (ANAC)

Direção de Regulação Económica

Rua B. Edifícios 4, 5 e 6 - 1700-008 Lisboa

Tel. +351 218 423 500

Portuguese Air Force (FAP)

sa.facturacao@emfa.pt