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1. Policy

ANA, SA, in their different business units, assumes the commitment to developing a favorable environment for research, development and innovation (RDI) and its continuous improvement in order to create value for the company and for its employees, as well using innovation management as a tool for differentiating the offer of their airport services which leads to sustainable growth and improved competitiveness in the airport market.

The achievement of this commitment to Innovation Management System, should respect the following principles:

- Promote the development of a more dynamic culture, open to change, promote internal creativity and participation of all employees, and stimulating cooperation with strategic partners;
 - Develop different services in airport sector and/or contribute for a costs reduction;
 - Ensure proper planning, execution and control of innovation projects and a careful provision of the adequate resources for their implementation;
 - Actively search innovative solutions, adding economic value through a systematic surveillance of the market and technology, in collaboration with a network of partners, and alert for the customers needs as well as the ANA's environment;
 - Encourage continuous improvement of the effectiveness and efficiency of the Innovation Management System;
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