

Charges Guide

ANA Network



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IMPORTANT: This document is issued for information purposes only, providing a quick reference to the charges applied in airports under ANA's responsibility.

Updated: 11 of January 2019



1. Airlines

- 1.1 Price List
- 1.2 Charge Description
- 1.3 Regulatory Framework
- 1.4 Incentives

1.1 Price List

Aircraft using the airport are subject to the following charges, exclusive of VAT (Value Added Tax).

Humberto Delgado Airport

CHARGES

1. LANDING/TAKE-OFF	
Aircrafts up to 25 tonnes, per tonne	6,34 €
Aircrafts 25 to 75 tonnes, per tonne above 25 tonnes	7,54 €
Aircrafts 75 to 150 tonnes, per tonne above 75 tonnes	8,86 €
Aircrafts over 150 tonnes, per tonne above 150 tonnes	6,73 €
Minimum charge per landing	298,36 €
2. PARKING	
Traffic Areas (a):	
Aircrafts up to 14 tonnes (per 24h or fraction)	
up to 12h or fraction	28,07 €
12h to 24h or fraction	28,07 €
24h to 48h or fraction	70,13 €
48h to 72h or fraction	115,52 €
over 72h or fraction	166,93 €
Aircrafts over 14 tonnes (per tonne)	
up to 12h or fraction	1,89 €
12h to 24h or fraction	1,89 €
24h to 48h or fraction	4,71 €
48h to 72h or fraction	7,76 €
over 72h or fraction	11,23 €
Surcharge (per 15 minutes or fraction)	70,83 €
Air Bridge (GPS included)	
1 Air bridge, per minute of use, up to 2 hours	4,16 €
1 Air bridge, per minute of use, over 2 hours	4,96 €
GPS (Ground Power System)	
per minute of use	1,43 €

3. HANGAR	
per tonne and per 24h or fraction	3,81 €
4. PASSENGER SERVICE (per departing passenger)	
Passenger O/D	
Flights inside Schengen Area	10,85 €
Intra EU flights outside Schengen Area	19,22 €
International flights	19,22 €
Transfer Passengers	
Flights inside Schengen Area	8,59 €
Intra EU flights outside Schengen Area	15,20 €
International flights	15,20 €
5. EQUIPMENT	
CUPPS (Common Use Processing Passenger System) e CUSS (Common Use Self-Service) - per departing passenger	0,188 €
BRS (Baggage Reconciliation System) - per baggage processed at the system	0,084 €
6. SECURITY (b)	
per departing passenger	1,94 €
7. OFFICIAL ENTITIES (c)	
Security Charge	
Flights inside Schengen Area	1,53 €
Intra EU flights outside Schengen Area	3,20 €
International flights	6,21 €
Terminal Control	73,26 €
8. ASSISTANCE TO PASSENGERS WITH REDUCED MOBILITY	
per departing passenger	0,41 €

(a) For aircrafts up to 100 tonnes: are not due for the first 30 minutes after landing and 30 minutes before take-off. For aircrafts over 100 tonnes: are not due for the first 90 minutes after landing and 90 minutes before take-off.

(b) Amount corresponding to that which the Airport Operating Entity currently receives. The charge amount proposed for 2019, 1.74€ per departing passenger, will be in force after the publication of the Decree-Law.

(c) Amount corresponding to which the Official Entities (ANAC and security forces) currently receives and billed by them.

Porto Airport

CHARGES	11 Jan-Mar; Nov-Dec	Abr-Oct
1. LANDING/TAKE-OFF		
Aircrafts up to 25 tonnes, per tonne	4,75 €	5,01 €
Aircrafts from 25 to 75 tonnes, per tonne above 25 tonnes	5,78 €	6,09 €
Aircrafts from 75 to 150 tonnes, per tonne above 75 tonnes	6,81 €	7,18 €
Aircrafts over 150 tonnes, per tonne above 150 tonnes	4,79 €	5,05 €
Minimum charge per landing	118,75 €	125,25 €
2. PARKING		
Traffic Areas		
All aircrafts (per tonne and per 24h or fraction)	1,65 €	1,65 €
Surcharge (per 15 minutes or fraction)	49,77 €	49,77 €
Air Bridge (GPS not included)		
1 Air bridge, per minute until 2 hours	1,94 €	1,94 €
1 Air bridge, per minute after 2 hours	2,32 €	2,32 €
2 Air bridge, per minute until 2 hours	2,92 €	2,92 €
2 Air bridge, per minute after 2 hours	3,48 €	3,48 €
GPS (Ground Power System)		
per minute of use	0,24 €	0,24 €
3. HANGAR		
per tonne and per 24h or fraction	3,34 €	3,34 €
4. PASSENGER SERVICE (per departing passenger)		
Passenger O/D		
Flights inside Schengen Area	9,60 €	9,60 €
Intra EU flights outside Schengen Area	15,40 €	15,40 €
International flights	16,26 €	16,26 €
Transfer Passengers		
Flights inside Schengen Area	7,72 €	7,72 €
Intra EU flights outside Schengen Area	12,36 €	12,36 €
International flights	13,04 €	13,04 €
5. EQUIPMENT		
CUPPS (Common Use Processing Passenger System) and CUSS (Common Use Self-Service) - per departing passenger	0,188 €	0,188 €

BRS (Baggage Reconciliation System) - per baggage processed at the system	0,084 €	0,084 €
6. SECURITY (a)		
per departing passenger	1,94 €	1,94 €
7. OFFICIAL ENTITIES (b)		
Security Charge		
Flights inside Schengen Area	1,53 €	1,53 €
Intra EU flights outside Schengen Area	3,20 €	3,20 €
International flights	6,21 €	6,21 €
Terminal Control	73,26 €	73,26 €
8. ASSISTANCE TO PASSENGERS WITH REDUCED MOBILITY		
per departing passenger	0,41 €	0,41 €

(a) Amount corresponding to that which the Airport Operating Entity currently receives. The charge amount proposed for 2019, 1.74€ per departing passenger, will be in force after the publication of the Decree-Law.

(b) Amount corresponding to which the Official Entities (ANAC and security forces) currently receives and billed by them.

Faro Airport

CHARGES	11 Jan-Feb; Dec	Mar; Nov	Abr-Oct
1. LANDING/TAKE-OFF			
Aircrafts up to 25 tonnes, per tonne	2,30 €	3,45 €	5,72 €
Aircrafts 25 to 75 tonnes, per tonne above 25 tonnes	2,80 €	4,19 €	6,93 €
Aircrafts 75 to 150 tonnes, per tonne above 75 tonnes	3,29 €	4,93 €	8,17 €
Aircrafts over 150 tonnes, per tonne above 150 tonnes	2,80 €	4,19 €	6,93 €
Minimum charge per landing	57,50 €	86,25 €	143,00 €
2. PARKING			
Traffic Areas			
All aircrafts (per tonne and per 24h or fraction)	1,71 €	1,71 €	1,71 €
Surcharge (per 15 minutes or fraction)	51,16 €	51,16 €	51,16 €
Air Bridge (GPS included)			
Air Bridges, per minute up to 30 minutes	2,68 €	2,68 €	2,68 €
Air Bridges, per minute 30-60 minutes	2,94 €	2,94 €	2,94 €
Air Bridges, per minute 61-90 minutes	3,24 €	3,24 €	3,24 €
Air Bridges, per minute +90 minutes	3,56 €	3,56 €	3,56 €
3. HANGAR			
per tonne and per 24h or fraction	3,44 €	3,44 €	3,44 €
4. AERODROME OPENING			
(Per 2 hours or fraction)			
Continuity/ Anticipation	724,37 €	724,37 €	724,37 €
Commercial opening	1 172,81 €	1 172,81 €	1 172,81 €
Emergency reopening - not legally imposed	724,37 €	724,37 €	724,37 €
5. PASSENGER SERVICE (per departing passenger)			
Flights inside Schengen Area	9,18€	9,18€	9,80 €
Intra EU flights outside Schengen Area	11,62 €	11,62 €	12,40 €
International flights	11,62 €	11,62 €	12,40 €
6. EQUIPMENT			
CUPPS (Common Use Processing Passenger System) e CUSS (Common Use Self-Service) - per departing passenger	0,188 €	0,188 €	0,188 €

BRS (Baggage Reconciliation System) - per baggage processed at the system	0,084 €	0,084 €	0,084 €
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7. SECURITY (a)

per departing passenger	1,94 €	1,94 €	1,94 €
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8. OFFICIAL ENTITIES (b)

Security Charge			
Flights inside Schengen Area	1,53 €	1,53 €	1,53 €
Intra EU flights outside Schengen Area	3,20 €	3,20 €	3,20 €
International flights	6,21 €	6,21 €	6,21 €
Terminal Control	73,26 €	73,26 €	73,26 €

9. ASSISTANCE TO PASSENGERS WITH REDUCED MOBILITY

per departing passenger	0,41 €	0,41 €	0,41 €
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- (a) Amount corresponding to that which the Airport Operating Entity currently receives. The charge amount proposed for 2019, 1.74€ per departing passenger, will be in force after the publication of the Decree-Law.
- (b) Amount corresponding to which the Official Entities (ANAC and security forces) currently receives and billed by them.

Beja Airport

CHARGES

1. PARKING

Traffic areas	
All aircrafts (per tonne and per 24h or fraction)	1,46 €
Surcharge (per 15 minutes or fraction)	43,92 €
Maintenance areas (per tonne and per 24h or fraction)	
up to 12 weeks	1,08 €
after 12 weeks	1,46 €

2. HANGAR

per tonne and per 24h or fraction	2,95 €
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3. PASSENGER SERVICE (per departing passenger)

Flights inside Schengen Area	8,26 €
Intra EU flights outside Schengen Area	10,20 €
International flights	13,33 €

4. EQUIPMENT

CUPPS (Common Use Processing Passenger System) e CUSS (Common Use Self-Service) - per departing passenger	0,188 €
BRS (Baggage Reconciliation System) - per baggage processed at the system	0,084 €

5. SECURITY (a)

per departing passenger	1,94 €
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6. OFFICIAL ENTITIES

Security Charge	
Flights inside Schengen Area	1,53 €
Intra EU flights outside Schengen Area	3,20 €
International flights	6,21 €
Terminal Control	73,26 €

7. ASSISTANCE TO PASSENGERS WITH REDUCED MOBILITY

per departing passenger	0,41 €
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(a) Amount corresponding to that which the Airport Operating Entity currently receives. The charge amount proposed for 2019, 1.74€ per departing passenger, will be in force after the publication of the Decree-Law.

(b) Amount corresponding to which the Official Entities (ANAC and security forces) currently receives and billed by them.

Azores Airports

CHARGES

1. LANDING/TAKE-OFF

Aircrafts up to 25 tonnes, per tonne	3,20 €
Aircrafts 25 to 75 tonnes, per tonne above 25 tonnes	3,91 €
Aircrafts over 75 tonnes, per tonne above 75 tonnes	4,61 €
Technical Stops Santa Maria Airport - value per tonne	1,04 €
Technical Stops other airports - value per tonne	3,47 €

2. PARKING

Traffic Areas (a) :	
All aircrafts (per tonne and per 24h or fraction)	1,52 €
Surcharge (per 15 minutes or fraction)	45,78 €
GPS (Ground Power System) per minute of use	0,68 €

3. HANGAR

per tonne and per 24h or fraction	3,08 €
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4. AERODROME OPENING (Per 2 hours or fraction)

Ponta Delgada and Santa Maria Airports	
Continuity/Anticipation	647,96 €
Commercial opening	713,81 €
Emergency reopening - not legally imposed	647,97 €
Horta Airport	
Continuity/Anticipation	322,78 €
Commercial opening	558,70 €
Emergency reopening - not legally imposed	384,83 €
Flores Airport	
Continuity/Anticipation	260,05 €
Commercial opening	446,93 €
Emergency reopening - not legally imposed	384,83 €

5. PASSENGER SERVICE (per departing passenger)	
Flights inside Schengen Area	8,12 €
Intra EU flights outside Schengen Area	12,54 €
International flights	16,71 €
6. EQUIPMENT	
CUPPS (Common Use Processing Passenger System) e CUSS (Common Use Self-Service) - per departing passenger	0,188 €
BRS (Baggage Reconciliation System) - per baggage processed at the system	0,084 €
7. SECURITY (a)	
per departing passenger	1,94 €
8. OFFICIAL ENTITIES (b)	
Security Charge	
Flights inside Schengen Area	1,53 €
Intra EU flights outside Schengen Area	3,20 €
International flights	6,21 €
Terminal Control	73,26 €
9. ASSISTANCE TO PASSENGERS WITH REDUCED MOBILITY	
per departing passenger	0,41 €

(a) Amount corresponding to that which the Airport Operating Entity currently receives. The charge amount proposed for 2019, 1.74€ per departing passenger, will be in force after the publication of the Decree-Law.

(b) Amount corresponding to which the Official Entities (ANAC and security forces) currently receives and billed by them.

Madeira Airports

CHARGES	Jan-May; Oct-Dec	Jun-Sep
1. LANDING/TAKE-OFF		
Madeira Airport		
Flights between Madeira / Porto Santo		
Aircrafts up to 25 tonnes, per tonne	6,31 €	6,31 €
Aircrafts from 25 to 75 tonnes, per tonne above 25 tonnes	7,66 €	7,66 €
Aircrafts over 75 tonnes, per tonne above 75 tonnes	9,02 €	9,02 €
Other flights		
Aircrafts up to 25 tonnes, per tonne	9,02 €	9,02 €
Aircrafts from 25 to 75 tonnes, per tonne above 25 tonnes	10,95 €	10,95 €
Aircrafts over 75 tonnes, per tonne above 75 tonnes	12,88 €	12,88 €
Minimum charge per operation - night operations (a)	177,70 €	177,70 €
Porto Santo Airport		
Flights between Madeira / Porto Santo		
Aircrafts up to 25 tonnes, per tonne	5,52 €	6,94 €
Aircrafts from 25 to 75 tonnes, per tonne above 25 tonnes	6,69 €	8,43 €
Aircrafts over 75 tonnes, per tonne above 75 tonnes	7,88 €	9,92 €
Other flights		
Aircrafts up to 25 tonnes, per tonne	7,88 €	9,92 €
Aircrafts from 25 to 75 tonnes, per tonne above 25 tonnes	9,57 €	12,05 €
Aircrafts over 75 tonnes, per tonne above 75 tonnes	11,26 €	14,17 €
Minimum charge per operation - night operations (a)	155,30 €	195,47 €
2. PARKING		
Traffic Areas		
All aircrafts (per tonne and per 24h or fraction)	1,43 €	1,43 €
Maintenance areas (per tonne and per 24h or fraction)	1,05 €	1,05 €
Surcharge (per 15 minutes or fraction)	42,79 €	42,79 €
3. HANGAR		
per tonne and per 24h or fraction	2,91 €	2,91 €
4. PASSENGER SERVICE (per departing passenger)		
Flights between Madeira / Porto Santo	12,19 €	12,19 €
Flights inside Schengen Area	15,03 €	15,03 €
Intra EU flights outside Schengen Area	18,62 €	18,62 €

International flights	24,57 €	24,57 €
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5. EQUIPMENT

CUPPS (Common Use Processing Passenger System) e CUSS (Common Use Self-Service) - per departing passenger	0,188 €	0,188 €
BRS (Baggage Reconciliation System) - per baggage processed at the system	0,084 €	0,084 €

6. SECURITY (a)

per departing passenger	1,94 €	1,94 €
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7. OFFICIAL ENTITIES (b)

Security Charge		
Flights inside Schengen Area	1,53 €	1,53 €
Intra EU flights outside Schengen Area	3,20 €	3,20 €
International flights	6,21 €	6,21 €
Terminal Control	73,26 €	73,26 €

8. ASSISTANCE TO PASSENGERS WITH REDUCED MOBILITY

per departing passenger	0,41 €	0,41 €
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(a) This night operation is based on the table of Lisbon's Observatório Astronómico (<http://oal.ul.pt/publicacoes/almanaques/dados-de-2017/>)

(b) Amount corresponding to that which the Airport Operating Entity currently receives. The charge amount proposed for 2019, 1.74€ per departing passenger, will be in force after the publication of the Decree-Law.

(c) Amount corresponding to which the Official Entities (ANAC and security forces) currently receive and billed by ANAC.

1.2 Charge Description

Landing/Take off

Landing/Take-Off charge is due for each landing operation.

Landing/Take-Off charge is levied on the basis of the maximum take-off weight (MTOW) as stated in the Certificate of Airworthiness or in any other document that may be considered appropriate for this purpose and is due for each aircraft landing.

Amounts charged in each category are cumulative, i.e., aircraft with a MTOW over 25 tonnes will be charged accordingly with the amounts established for each intermediate category where they may fall into.

Minimum charge per landing – Each landing/take-off operation on Lisbon, Porto or Faro airports will support a minimum value for landing.

Exemptions:

- Operations exclusively made for the official transportation of State or Government heads and ministers and operations under reciprocity agreements, confirmed by the Ministry of Foreign Affairs.
- Operations by military aircraft or others, performing official military missions, non-remunerated or under special agreements binding the Portuguese State, as confirmed by the competent entities.
- Operations for search and rescue, medical emergencies, internal security, civil protection and humanitarian missions, as demonstrated by documents.
- Aircraft returning back to the airport due to technical breakdown, weather conditions or other cases of force majeure, duly demonstrated.

Aircraft used for local flights of test, instruction and training flights may benefit from a reduction of at least 50%.

According to the protocol signed between the FAP (Portuguese Air Force) and ANA, the landing charge at Beja airport, is applied by FAP¹ and is the same as Faro airport.

Aircraft Parking

Parking charges are due for each parked aircraft, and are variable according to the parking areas (traffic areas, maintenance areas or other).

Parking charges are not due for the first 90 minutes after landing and 90 minutes before take-off.

In Lisbon airport, for aircrafts up or equal to 100 ton, parking charges are not due, for the first 30 minutes after landing and 30 minutes before take-off.

¹ For more information contact FAP (See chapter “Contacts – Official Entities)

Parking charges are due for certain periods of time and are based on the tonnage metrical unit of the aircraft maximum take-off weight.

The defined categories are cumulative.

The following operations are exempt of parking charges in the first 48 hours after landing, provided that the airport is not used as their home base:

- Operations exclusively made for the official transportation of State or Government heads and ministers and operations under reciprocity agreements, confirmed by the Ministry of Foreign Affairs;
- Operations by military aircraft or others, performing official military missions, non-remunerated or under special agreements binding the Portuguese State, as confirmed by the competent entities;
- Operations for search and rescue, medical emergencies, internal security, civil protection and humanitarian missions, as demonstrated by documents.

This charge shall be increased by a surcharge for every 15 minutes or part thereof. This count begins ten minutes after the scheduled time for the removal of the aircraft and the removal order is given with no less than twenty minutes of advanced notice.

Air Bridges and GPS

These charges are due for the provision of air bridges and also for the use of supplying electrical energy transformed to 400hz provided through GPS.

In Lisbon and Faro Airports, this charge includes the use of GPS equipment.

The following operations are exempt of air bridge and GPS charges, provided that the use of such equipment is essential for the operation, as acknowledged by the airport managing body.

- Operations exclusively made for the official transportation of State or Government heads and ministers and operations under reciprocity agreements, confirmed by the Ministry of Foreign Affairs.
- Operations by military aircraft or others, performing official military missions, non-remunerated or under special agreements binding the Portuguese State, as confirmed by the competent entities.
- Operations for search and rescue, medical emergencies, internal security, civil protection and humanitarian missions, as demonstrated by documents.

Passenger Service

Passenger Service charge is levied on each departing passenger and billed directly to the operators, according to their destination.

Exemptions:

- Children under 2 years old;

- Passengers in direct transit through the airport;
- Transfer passengers at Santa Maria, Ponta Delgada, Horta and Flores airports who have as their final destination the other islands of the Azores Archipelago;
- Passengers from any aircraft returning to the airport for technical, meteorological or similar reasons;
- Passengers departing on aircraft exclusively used for the transportation of State or Government heads and ministers and operations under reciprocity agreements, confirmed by the Ministry of Foreign Affairs;
- Passengers departing on military aircraft or others, performing official military missions, non-remunerated or under special agreements binding the Portuguese State, as confirmed by the competent entities;
- Passengers departing in aircraft used for search and rescue, medical emergencies, internal security, civil protection and humanitarian missions, as demonstrated by documents;
- Passengers departing in aircraft used for local flights of test, instruction and training flights.

Airport Opening Time

This charge is due whenever the airport opens off-schedule, under exceptional circumstances. The request for such opening must be presented at least 3 hours prior notice.

The values of this charge vary according to the nature of the operation, the schedule of the operation and the type of aircraft. The charge is levied every two-hour period or fraction.

All operations of search and rescue as well as urgent humanitarian missions, urgent internal security missions or urgent civil protection missions, duly demonstrated, are exempt.

According to the protocol signed between the FAP² (Portuguese Air Force) and ANA, the airport opening charge at Beja airport, is applied by FAP and is the same as Faro airport.

PRM Charge (Passenger Reduced Mobility)

Airlines operating in ANA Network airports shall pay this charge, per embarked passenger, due to the service of passengers with reduced mobility.

The invoice of this charge will follow the invoicing rules, including exemptions, applicable to passenger service charge. This charge is not applied to General Aviation.

² For more information contact FAP (See chapter "Contacts – Official Entities")

Security Charge

Security charge is due for services rendered to air transport passengers and is meant to partially cover the costs of staff and equipment regarding civil aviation security for the prevention and suppression of unlawful interference against civil aviation. This charge shall be paid per embarked passenger.

for collecting this component.

Exemptions:

- Children under 2 years of age;
- Passengers in direct transit through the airport;
- Transfer passengers at airports in Santa Maria, Ponta Delgada, Horta and Flores, who have as their final destination the other islands of the Azores Archipelago;
- Passengers in official missions that depart on aircraft of Portuguese State or Foreign State private services, on the basis of reciprocity agreements.

Official Entities (ANAC and Terminal Control)

a) Security charge applied by ANAC

This charge is due to general costs, regarding ANAC and security forces, which concern the prevention and suppression of unlawful interference against civil aviation. The levy of this charge is ANAC's responsibility.

b) Terminal Control

This charge is due to the performance of air traffic control operations of approach and aerodrome, including the use of radio aids for landing or take-off by NAV Portugal, E.P.E.

1.3 Regulatory Framework

Regulatory Framework of Economic Regulation Model

Decree-Law no. 254/2012, of 28 November and the concession contracts entered into between the Portuguese State and ANA and ANAM established the economic regulation model for the Airport Sector, based on setting the limit amounts for revenue per passenger resulting from regulated activities allowed the concessionaire and control and adjustment mechanisms that the Concessionaire should respect and fulfil.

Generically, the economic regulation model is grounded on the following legal and regulatory basis

Decree-Law 254/2012

Regulates in one sole law the general legal framework for ANA, SA's airport public service concession; the licensing regime for private use of assets pertaining to the public domain of the airport, the set of charges applied to national airports; the legal regime of the Security Charge and Assistance to Persons with Reduced Mobility Charge; the principles and rules of economic regulation applicable to National airports.

Annex 12 of the ANA and ANAM Concession Contracts

Classifies the Regulated and Monitored Activities and defines the Revenue Price Cap (RPC) and the Regulated Revenue Price Cap (RRPC) per terminal passenger, as well as the RPC evolution and adjustment mechanisms.

Annex 7 of the ANA and ANAM Concession Contracts ANAM

Defines the service quality regime to be applied to the Lisbon, Porto, Faro and Ponta Delgada Airports.

Regulated Charges

Pursuant to that established in Article 42 (1) of Decree-Law no. 254/2012, only the Traffic Charges are subject to Economic Regulation. However, through (2) of that same Article, it is possible that other charges may be subject to economic regulation in light of the Concession Contract or other title that sets the activities and services specifically subject to economic regulation.

Decree-Law 254/2012	
Activities Associated to Traffic	Landing and Take-Off Charge
	Parking Charge (including the use of Air Bridges and GPS)
	Hangar Charge
	Passengers Service Charge
	Aerodrome Opening Charge
Assistance to Passengers with Reduced Mobility (PRM) Services	Assistance Fee for PRM
Security Systems and Services of the airport perimeter	Security Charge

Annex 12 of the ANA and ANAM Concession Contracts

Availability of check-in desks or any infrastructure associated to passenger processing, including common-use computer platforms	Passenger Handling Charge
	CUPPS (Common Use Passenger Processing System) and CUSS (Common Use Self-Service) Charge
Supply and maintenance of the infrastructure associated to luggage reception, treatment, handling and reclaim	Baggage Handling Charge
	BRS (Luggage Reconciliation System) Charge

1.4 Incentives

ANA Traffic Growth Incentives Program is aimed at the growth of commercial air traffic at ANA airports by encouraging the passenger traffic growth on existing operations and the opening of new frequencies and new airport routes.

This Program was designed to encourage airlines to develop their services at ANA airports network, to promote traffic growth as well as to make more efficient use of each airport's capacity.

The Incentives Program applicable at Porto, Faro, Azores, Madeira and Beja is published on ANA's site:

<https://www.ana.pt/en/business/airlines/incentive-system>



2. Billing and Charges Payment

Rules of invoice processing, dispatch and payment

Charges Category	Billing schedule	Invoice issuing	Credit payment
Traffic Security PRM	3 invoices are issued per month for the following periods: 1st invoice period: 1st to 10th calendar days; 2nd invoice period: 11th to 20th calendar days 3rd invoice period: 21st to last day of each month	The Airport shall invoice until the 5th calendar day after each invoicing period ends.	Payment shall be made within 23 days from the date of issue of the invoices
Regulated Handling	One monthly invoice is issued, dated the last day of each month	The Airport shall facilitate invoices until the 5th calendar day after each invoicing period ends.	Payment shall be made within 23 days from the date of issue of the invoices
Equipment	One monthly invoice is issued, dated the last day of each month	The Airport shall facilitate invoices until the 5th calendar day after each invoicing period ends.	Payment shall be made within 23 days from the date of issue of the invoices
Others	One monthly invoice is issued, dated the last day of each month.	The Airport shall facilitate invoices until the 3th calendar day after each invoicing period ends..	Payment shall be made within 23 days from the date of issue of the invoices.

The invoices and the payments will be in Euro.

Invoices shall become immediately payable after the issue of the invoice (customers under the prompt payment scheme). Any other payment method shall require a written request to the airport operator (credit payment scheme). The airport operator reserves the right to request payment guarantees if credit payment is authorized.

All expenses incurred with payment shall be supported by the debtor.

In case the due date agreed upon is not complied with, default interest shall be payable by the debtor.

The airport operator reserves the right to refuse to provide airport services in the event of failure to collect past due invoices.

Note: The same procedure must be followed with NAV, EP by contacting them directly.



3. Glossary

GLOSSARY

Technical Stops

Technical stop means the use of the airport by an aircraft for other purposes than passenger, cargo or mail embarkation or disembarkation.

Passengers departing on Schengen flights

All passengers whose destination is any country subscribing Schengen Agreements, including Portugal (Mainland, Madeira and Azores).

Passengers departing on non-Schengen intra-EU flights

Passengers travelling to a EU country that has not subscribed Schengen Agreements.

Passengers departing on international flights

Passengers travelling to any other destinations not included in the two previous categories.

Direct transit passenger

Passengers that after a short stay at a given airport, continuing their journey in the same aircraft, without changing the flight number, or in another aircraft with the same flight number due to technical problems.

Transfer passenger

Passengers arriving at an airport or aerodrome, in an aircraft with a given flight number, and departing in a period of time not exceeding 18 hours, or in the case of airports in the Azores, in a period of time not exceeding 24 hours, in that same aircraft or another with a different flight number or in other aircraft with the same flight number - unless the aircraft change is due to technical problems - and whose destination is not the origin airport.



4. Contacts

Airport Charges

Isabel Gonçalves

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Aeroporto de Lisboa – Piso 4 – Alameda das Comunidades Portuguesas – 1700-111 Lisboa
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Billing Services

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