

Reimbursement to users of 70% of landing, passenger assistance and baggage handling charges at all ANA network airports, effective from 01 July to 31 December 2020

In view of the exceptional circumstances being experienced by the sector due to the impacts of the Covid-19 pandemic, ANA has submitted a special proposal to the regulatory authority, grantor and users to streamline and expedite the reimbursement of excess maximum average regulatory income by issuing 70% credit notes against landing, take-off, passenger assistance and baggage handling fees from 01 July to 31 December 2020.

With this initiative, ANA will advance – by around one year – the transfer to its customers of cost reductions for the use of ANA network airports, through an economic regulatory model which adjusts charges according to traffic volume, in line with market conditions, allowing the airports managed by ANA to remain competitive.

The sector's airlines and associations have expressed their gratification and agreement with the proposal submitted by ANA. The grantor has also agreed with the measure, while the regulatory authority (ANAC) has approved ANA 's proposal in acknowledgement of its merit in supporting the sector's recovery.

This measure, which in practical terms gives a 70% discount against the landing, take-off, passenger assistance and baggage handling charges published for 2020, will provide substantive support to airlines rebuilding their businesses in these difficult economic times.

Beginning in the next billing period, credit for the above charges will be issued effective 01 July.