



**CHARGES
GUIDE**

Aviation



**CHARGES
GUIDE**

Extra-Aviation

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Aviation



Effective from January 1, 2026.



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OPERATING AREAS

APRON EQUIPMENT

Freight Elevator (per hour)	104.40 €
Loader, electric (electric lift) - (per hour)	40.00 €
Loader, diesel, Genie Z80/60 (per hour)	106.00 €
Loader, Bio-powered, diesel and electric, Genie Z45 (per hour)	72.10 €

FOLLOW ME | AMBULANCE | OTHER EQUIPMENT

Follow-me (per 1/2 hora)	25.10 €
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CLEANING | WASHING | FIRE FIGHTING PREVENTION

Cleaning and Spill Management (per 15 minutes or part thereof)	250.00 €
Individualised Fire Fighting Prevention (per service)	182.00 €
Waste discharge/abandonment inside airport perimeter	208.50 €

TRANSPORT VEHICLES

Transport of passengers in light/mixed vehicles between aircraft/terminal or vice versa (per 1/2 hour)	54.40 €
Transport of passengers in heavy vehicles (per hour)	206.50 €
Transport of cargo in heavy vehicles (per hour)	113.10 €

LICENCES FOR ACCESS, CIRCULATION AND DRIVING OF AIRSIDE VEHICLES | INSPECTIONS

Airside Vehicle Access and Circulation Licence - Issue/Renewal/2nd copy/one-off

Electric self-propelled vehicles/equipment	75.50 €
Self-propelled diesel or gasoline vehicles/equipment	151.00 €
Airside Vehicle Driving Licence - Issue/Renewal/2nd copy	38.90 €
Vehicle Inspection - Light	61.00 €
Vehicle Inspection - Light Towable	50.00 €
Vehicle Inspection - Heavy	75.40 €
Vehicle Inspection - Heavy Towable	61.00 €



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Vehicle Inspection - Simple trailer and other accessories	20.00 €
Vehicle Inspection - Reinspections	30.00 €
Vehicle Inspection - Surcharge for travelling outside scheduled dates	1489.90 €

TELECOMMUNICATIONS

NOTE The application of the telecoms services listed is subject to availability at each airport.

SUPPORT SERVICES

(CUPPS/ CUSS/ BRS/ HBD/ SBD)

	Installation	Monthly
CUPPS Workstation	67.40 €	108.30 €
CUSS - Baggage Tag/unit	- €	0.033 €
CUSS - Boarding Pass/unit	- €	0.011 €
SSK/Self Adhesive Bag Tag/unit	- €	0.096 €
HBD/SBD - Baggage Heavy Tag/unit	- €	0.033 €
HBD/SBD - Baggage Receipt/unit	- €	0.011 €
HBD/SBD - Baggage Pass/unit	- €	0.011 €
DCP: Document Printer	- €	53.40 €
ATB/BTP: Airline Ticket and Boarding Pass Printer	- €	39.20 €
MSR: Magnetic Swipe Reader Keyboard	- €	22.20 €

EQUIPMENT AND SUPPORT SERVICES

EQUIPMENT

X-Ray (per month/per equipment)	1 116.30 €
Explosive trace detector (per flight)	290.80 €



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Lisbon Airport

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TRAINING (VAT EXEMPT)

Basic Safety Training (per person)	41.00 €
Certified Driver Training (per person)	41.00 €
Security Training (per person)	41.00 €
Fire Safety Prevention Training (minimum 6 people)	39.90 €
Practical airside driving test	28.50 €
Practical airside driving test: repetition/rescheduling	17.10 €
Safety Training - Test Repeat	12.10 €
Security Training - Test Repeat	12.10 €
Issue of second copies of security certificates: Safety or Security	12.00 €
Certified driver training in manoeuvring area and R/T TETRA communications, in-person (per person)	110.00 €
Practical driver test in manoeuvring area and R/T TETRA communications (per person)	55.10 €
Certified driver training in manoeuvring area and R/T TETRA communications, in-person / Renewal	55.10 €
Practical driver test in manoeuvring area and R/T TETRA communications, in person – repetition / rescheduling	33.10 €

PHOTOGRAPHY AND FILMING

Public Areas	
Photography and Filming (per hour)	600.00 €

Terminal and Aerodrome Restricted Areas (Airside)

Photography and Filming (per hour)	820.00 €
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OTHER SERVICES

Staff Services (per hour)	71.10 €
Staff Services - Specialised Monitoring (per hour)	106.60 €
Staff Services - Maintenance Services Provided by Third Parties	+20% P.C.
Staff Services - Supply of Articles and Materials	+20% P.C.



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ACCESS CARDS

One-off Access Cards - Airlines and Services licensed for Handling Services ¹	5.50 €
One-off Access Cards - Other Entities ¹	12.00 €
Permanent Access Cards (1 or 3 years) - 1st Copy / Renewal	34.60 €
Permanent Access Cards (1 or 3 years) - 2nd copy	46.40 €

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OPERATING AREAS

FOLLOW ME | AMBULANCE | OTHER EQUIPMENT

Follow-me (per 1/2 hour)	25.10 €
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CLEANING | WASHING | FIRE FIGHTING PREVENTION

Cleaning and Spill Management (per 15 minutes or part thereof)	250.00 €
Individualised Fire Fighting Prevention (per service)	182.00 €
Waste discharge/abandonment inside airport perimeter	208.50 €

TRANSPORT VEHICLES

Transport of passengers in light/mixed vehicles between aircraft/terminal or vice versa (per 1/2 hour)	54.40 €
Transport of passengers in heavy vehicles (per hour)	206.50 €

LICENCES FOR ACCESS, CIRCULATION AND DRIVING OF AIRSIDE VEHICLES | INSPECTIONS

Airside Vehicle Access and Circulation Licence - Issue/Renewal/2nd copy/one-off

Electric self-propelled vehicles/equipment	24.90 €
Self-propelled diesel or gasoline vehicles/equipment	49.70 €
Airside Vehicle Driving Licence - Issue/Renewal/2nd copy	38.90 €
Vehicle Inspection - Light	61.00 €
Vehicle Inspection - Light Towable	50.00 €
Vehicle Inspection - Heavy	75.40 €
Vehicle Inspection - Heavy Towable	61.00 €
Vehicle Inspection - Simple trailer and other accessories	20.00 €
Vehicle Inspection - Reinspections	30.00 €
Vehicle Inspection - Surcharge for travelling outside scheduled dates	1489.90 €



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TELECOMMUNICATIONS

NOTE The application of the telecoms services listed is subject to availability at each airport.

SUPPORT SERVICES

	Installation	Monthly
CUPPS Workstation	67.40 €	108.30 €
CUSS - Baggage Tag/unit	- €	0.033 €
CUSS - Boarding Pass/unit	- €	0.011 €
SSK/Self Adhesive Bag Tag/unit	- €	0.096 €
HBD/SBD - Baggage Heavy Tag/unit	- €	0.033 €
HBD/SBD - Baggage Receipt/unit	- €	0.011 €
HBD/SBD - Baggage Pass/unit	- €	0.011 €
DCP: Document Printer	- €	53.40 €
ATB/BTP: Airline Ticket and Boarding Pass Printer	- €	39.20 €
MSR: Magnetic Swipe Reader Keyboard	- €	22.20 €

(CUPPS/ CUSS/ BRS/ HBD/ SBD)

CUPPS Workstation

CUSS - Baggage Tag/unit

CUSS - Boarding Pass/unit

SSK/Self Adhesive Bag Tag/unit

HBD/SBD - Baggage Heavy Tag/unit

HBD/SBD - Baggage Receipt/unit

HBD/SBD - Baggage Pass/unit

DCP: Document Printer

ATB/BTP: Airline Ticket and Boarding Pass Printer

MSR: Magnetic Swipe Reader Keyboard

EQUIPMENT AND SUPPORT SERVICES

EQUIPMENT

CCTV monthly rental per screen ¹CCTV access install ¹

X-Ray (per month / per equipment)

Explosive trace detector (per flight)

TRAINING (VAT EXEMPT)

Basic Safety Training (per person)

Certified Driver Training (per person)

Security Training (per person)



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Porto Airport

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Fire Safety Prevention Training (minimum 6 people)	39.90 €
Practical airside driving test	28.50 €
Practical airside driving test: repetition/rescheduling	17.10 €
Safety Training - Test Repeat	12.10 €
Security Training - Test Repeat	12.10 €
Issue of second copies of security certificates: Safety or Security	12.00 €
Certified driver training in manoeuvring area and R/T TETRA communications, in-person (per person)	110.00 €
Practical driver test in manoeuvring area and R/T TETRA communications (per person)	55.10 €
Certified driver training in manoeuvring area and R/T TETRA communications, in-person / Renewal	55.10 €
Practical driver test in manoeuvring area and R/T TETRA communications, in person – repetition / rescheduling	33.10 €

PHOTOGRAPHY AND FILMING

Public Areas

Photography and Filming (per hour)	600.00 €
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Terminal and Aerodrome Restricted Areas (Airside)

Photography and Filming (per hour)	820.00 €
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OTHER SERVICES

Staff Services (per hour)	71.10 €
Staff Services - Specialised Monitoring (per hour)	106.60 €
Staff Services-. Maintenance Services Provided by Third Parties	+20% P.C.
Staff Services - Supply of Articles and Materials	+20% P.C.

ACCESS CARDS

One-off Access Cards - Airlines and Services licensed for Handling Services ²	5.50 €
One-off Access Cards - Other Entities ²	12.00 €
Permanent Access Cards (1 or 3 years) - 1st Copy / Renewal	34.60 €
Permanent Access Cards (1 or 3 years) - 2nd copy	46.40 €

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Faro Airport

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OPERATING AREAS

APRON EQUIPMENT

Pneumatic bags (per hour)	401.30 €
Lighting Tower (per hour)	146.30 €
Heavy Lorry (per hour)	110.30 €

FOLLOW ME / AMBULANCE / OTHER EQUIPMENT

Follow-me (per 1/2 hour)	25.10 €
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CLEANING | WASHING | FIRE FIGHTING PREVENTION

Cleaning and Spill Management (per 15 minutes or part thereof)	250.00 €
Individualised Fire Fighting Prevention (per service)	182.00 €
Waste discharge/abandonment inside airport perimeter	208.50 €

LICENCES FOR ACCESS, CIRCULATION AND DRIVING OF AIRSIDE VEHICLES | INSPECTIONS

Airside Vehicle Access and Circulation Licence - Issue/Renewal/2nd copy/one-off

Electric self-propelled vehicles/equipment	24.90 €
Self-propelled diesel or gasoline vehicles/equipment	49.70 €
Airside Vehicle Driving Licence - Issue/Renewal/2nd copy	38.90 €
Vehicle Inspection - Light	61.00 €
Vehicle Inspection - Light Towable	50.00 €
Vehicle Inspection - Heavy	75.40 €
Vehicle Inspection - Heavy Towable	61.00 €
Vehicle Inspection - Simple trailer and other accessories	20.00 €
Vehicle Inspection - Reinspections	30.00 €
Vehicle Inspection - Surcharge for travelling outside scheduled dates	1489.90 €



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TELECOMMUNICATIONS

NOTE The application of the telecoms services listed is subject to availability at each airport.

SUPPORT SERVICES

Installation Monthly

(CUPPS/ CUSS/ BRS/ HBD/ SBD)

CUPPS Workstation	67.40 €	108.30 €
CUSS - Baggage Tag/unit	- €	0.033 €
CUSS - Boarding Pass/unit	- €	0.011 €
SSK/Self Adhesive Bag Tag/unit	- €	0.096 €
HBD/SBD - Baggage Heavy Tag/unit	- €	0.033 €
HBD/SBD - Baggage Receipt/unit	- €	0.011 €
HBD/SBD - Baggage Pass/unit	- €	0.011 €
DCP: Document Printer	- €	53.40 €
ATB/BTP: Airline Ticket and Boarding Pass Printer	- €	39.20 €
MSR: Magnetic Swipe Reader Keyboard	- €	22.20 €

EQUIPMENT AND SUPPORT SERVICES

EQUIPMENT

X-Ray (per month / per equipment)	1116.30 €
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TRAINING (VAT EXEMPT)

Basic Safety Training (per person)	41.00 €
Certified Driver Training (per person)	41.00 €
Security Training (per person)	41.00 €
Fire Safety Prevention Training (minimum 6 people)	39.90 €
Practical airside driving test	28.50 €
Practical airside driving test: repetition/rescheduling	17.10 €



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Safety Training - Test Repeat	12.10 €
Security Training - Test Repeat	12.10 €
Issue of second copies of security certificates: Safety or Security	12.00 €
Certified driver training in manoeuvring area and R/T TETRA communications, in-person (per person)	110.00 €
Practical driver test in manoeuvring area and R/T TETRA communications (per person)	55.10 €
Certified driver training in manoeuvring area and R/T TETRA communications, in-person / Renewal	55.10 €
Practical driver test in manoeuvring area and R/T TETRA communications, in person – repetition / rescheduling	33.10 €

PHOTOGRAPHY AND FILMING

Public Areas	
Photography and Filming (per hour)	600.00 €
Terminal and Aerodrome Restricted Areas (Airsides)	
Photography and Filming (per hour)	820.00 €

OTHER SERVICES

Staff Services (per hour)	71.10 €
Staff Services - Specialised Monitoring (per hour)	106.60 €
Staff Services-. Maintenance Services Provided by Third Parties	+20% P.C.
Staff Services - Supply of Articles and Materials	+20% P.C.

ACCESS CARDS

One-off Access Cards - Airlines and Services licensed for Handling Services ¹	5.50 €
One-off Access Cards - Other Entities ¹	12.00 €
Permanent Access Cards (1 or 3 years) - 1st Copy / Renewal	34.60 €
Permanent Access Cards (1 or 3 years) - 2nd copy	46.40 €

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OPERATING AREAS**FOLLOW ME | AMBULANCE | OTHER EQUIPMENT**

Follow-me (per 1/2 hour)	25.10 €
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CLEANING | WASHING | FIRE FIGHTING PREVENTION

Cleaning and Spill Management (per 15 minutes or part thereof)	250.00 €
Individualised Fire Fighting Prevention (per service)	182.00 €
Waste discharge/abandonment inside airport perimeter	208.50 €

LICENCES FOR ACCESS, CIRCULATION AND DRIVING OF AIRSIDE VEHICLES | INSPECTIONS**Airside Vehicle Access and Circulation Licence - Issue/Renewal/2nd copy/one-off**

Electric self-propelled vehicles/equipment	24.90 €
Self-propelled diesel or gasoline vehicles/equipment	49.70 €
Airside Vehicle Driving Licence - Issue/Renewal/2nd copy	38.90 €
Vehicle Inspection - Light	61.00 €
Vehicle Inspection - Light Towable	50.00 €
Vehicle Inspection - Heavy	75.40 €
Vehicle Inspection - Heavy Towable	61.00 €
Vehicle Inspection - Simple trailer and other accessories	20.00 €
Vehicle Inspection - Reinspections	30.00 €
Vehicle Inspection - Surcharge for travelling outside scheduled dates	800.00 €



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Beja Civil Terminal

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TELECOMMUNICATIONS

NOTA The application of the telecoms services listed is subject to availability at each airport.

SUPPORT SERVICES

Installation Monthly

(CUPPS/ CUSS/ BRS/ HBD/ SBD)

	Installation	Monthly
CUPPS Workstation	67.40 €	108.30 €
CUSS - Baggage Tag/unit	- €	0.033 €
CUSS - Boarding Pass/unit	- €	0.011 €
SSK/Self Adhesive Bag Tag/unit	- €	0.096 €
HBD/SBD - Baggage Heavy Tag/unit	- €	0.033 €
HBD/SBD - Baggage Receipt/unit	- €	0.011 €
HBD/SBD - Baggage Pass/unit	- €	0.011 €
DCP: Document Printer	- €	53.40 €
ATB/BTP: Airline Ticket and Boarding Pass Printer	- €	39.20 €
MSR: Magnetic Swipe Reader Keyboard	- €	22.20 €

EQUIPMENT AND SUPPORT SERVICES

EQUIPAMENT

X-Ray (per month/per equipment)	1116.30 €
Equipment rental (per 1/2 hour)	30.00 €

TRAINING (VAT EXEMPT)

Basic Safety Training (per person)	41.00 €
Certified Driver Training (per person)	41.00 €
Security Training (per person)	41.00 €
Fire Safety Prevention Training (minimum 6 people)	39.90 €
Practical airside driving test	28.50 €



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Beja Civil Terminal

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Practical airside driving test: repetition/rescheduling	17.10 €
Safety Training - Test Repeat	12.10 €
Security Training - Test Repeat	12.10 €
Issue of second copies of security certificates: Safety or Security	12.00 €

PHOTOGRAPHY AND FILMING

Public Areas

Photography and Filming (per hour)	600.00 €
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Terminal and Aerodrome Restricted Areas (Airsides)

Photography and Filming (per hour)	820.00 €
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OTHER SERVICES

Staff Services (per hour)	71.10 €
Staff Services - Specialised Monitoring (per hour)	106.60 €

ACCESS CARDS

One-off Access Cards - Airlines and Services licensed for Handling Services ¹	5.50 €
One-off Access Cards - Other Entities ¹	12.00 €
Permanent Access Cards (1 or 3 years) - 1st Copy / Renewal	34.60 €
Permanent Access Cards (1 or 3 years) - 2nd copy	46.40 €

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Aviation

A series of intersecting dashed lines in a light teal color, forming a complex geometric pattern that resembles a stylized map or a series of flight paths. The lines are thin and have varying lengths and angles, creating a sense of depth and movement against the dark blue background.

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Beja Civil Terminal
Azores Airports
Madeira Airports



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Azores Airports

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OPERATING AREAS

APRON EQUIPMENT

Loader (per hour)	40.00 €
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FOLLOW ME | AMBULANCE | OTHER EQUIPMENT

Follow-me (per 1/2 hour)	25.10 €
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Cooling equipment (per 1/2 hour)	123.60 €
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Rescue vehicle (per 1 hour)	71.20 €
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Stacker (per 1 hour)	38.90 €
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CLEANING | WASHING | FIRE FIGHTING PREVENTION

Cleaning and Spill Management (per 15 minutes or part thereof)	250.00 €
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Individualised Fire Fighting Prevention (per 15 minutes or part thereof)	55.10 €
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Waste discharge/abandonment inside airport perimeter	208.50 €
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TRANSPORT

Transport of passengers in heavy vehicles (per hour)	206.50 €
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Transport of cargo in heavy vehicles (per hour)	113.10 €
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LICENCES FOR ACCESS, CIRCULATION AND DRIVING OF AIRSIDE VEHICLES | INSPECTIONS

Airside Vehicle Access and Circulation Licence - Issue/Renewal/2nd copy/one-off

Electric self-propelled vehicles/equipment	24.90 €
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Self-propelled diesel or gasoline vehicles/equipment	49.70 €
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Airside Vehicle Driving Licence - Issue/Renewal/2nd copy	38.90 €
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Vehicle Inspection - Light	61.00 €
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Vehicle Inspection - Light Towable	50.00 €
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Vehicle Inspection - Heavy	75.40 €
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Vehicle Inspection - Heavy Towable	61.00 €
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Vehicle Inspection - Simple trailer and other accessories	20.00 €
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Vehicle Inspection - Reinspections	30.00 €
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Vehicle Inspection - Surcharge for travelling outside scheduled dates	1489.90 €
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Azores Airports

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TELECOMMUNICATIONS

NOTA The application of the telecoms services listed is subject to availability at each airport.

SUPPORT SERVICES

Installation Monthly

(CUPPS/ CUSS/ BRS/ HBD/ SBD)

CUPPS Workstation	67.40 €	108.30 €
CUSS - Baggage Tag/unit	- €	0.033 €
CUSS - Boarding Pass/unit	- €	0.011 €
SSK/Self Adhesive Bag Tag/unit	- €	0.096 €
HBD/SBD - Baggage Heavy Tag/unit	- €	0.033 €
HBD/SBD - Baggage Receipt/unit	- €	0.011 €
HBD/SBD - Baggage Pass/unit	- €	0.011 €
DCP: Document Printer	- €	53.40 €
ATB/BTP: Airline Ticket and Boarding Pass Printer	- €	39.20 €
MSR: Magnetic Swipe Reader Keyboard	- €	22.20 €

EQUIPMENT AND SUPPORT SERVICES

EQUIPMENT

Explosive trace detector (per flight)	290.80 €
Cargo X-Ray (per hour, SMA, HOR, FLW)	100.00 €
Cargo X-Ray (per volume, SMA, HOR, FLW)	2.30 €
Cargo terminal weighbridges (per month) (PDL)	369.70 €
Fridge rental (per month, PDL)	717.00 €
Fridge rental (per month, (HOR)	116.40 €
Lost-and-found balance (per month)	75.00 €
Workshop equipment (per 1/2 hour)	11.10 €
Emergency generator 90 kVA (per month)	549.40 €



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Azores Airports

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TRAINING (VAT EXEMPT)

Basic Safety Training (per person)	41.00 €
Certified Driver Training (per person)	41.00 €
Security Training (per person)	41.00 €
Fire Safety Prevention Training (minimum 6 people)	39.90 €
Practical airside driving test	28.50 €
Practical airside driving test: repetition/rescheduling	17.10 €
Safety Training - Test Repeat	12.10 €
Security Training - Test Repeat	12.10 €
Issue of second copies of security certificates: Safety or Security	12.00 €

PHOTOGRAPHY AND FILMING

Public Areas	
Photography and Filming (per hour)	600.00 €
Terminal and Aerodrome Restricted Areas (Airside)	
Photography and Filming (per hour)	820.00 €

OTHER SERVICES

Staff Services (per hour)	71.10 €
Staff Services - Specialised Monitoring (per hour)	106.60 €
Staff Services-. Maintenance Services Provided by Third Parties	+20% P.C.
Staff Services - Supply of Articles and Materials	+20% P.C.

ACCESS CARDS

One-off Access Cards - Airlines and Services licensed for Handling Services ¹	8.90 €
One-off Access Cards - Other Entities ¹	12.00 €
Permanent Access Cards (1 or 3 years) - 1st Copy / Renewal	40.60 €
Permanent Access Cards (1 or 3 years) - 2nd copy	46.40 €

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A series of intersecting dashed lines in a light teal color, forming a complex geometric pattern that resembles a stylized map or a series of flight paths. The lines are thin and have varying lengths and angles, creating a sense of depth and movement against the dark blue background.

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Funchal

Porto Santo

OPERATING AREAS

APRON EQUIPMENT

Freight Elevator (per hour)	104.40 €	- €
Pneumatic lifts (per day or part thereof)	16 085.60 €	19 645.00 €
Lighting Tower (per hour)	146.30 €	146.30

FOLLOW ME | AMBULANCE | OTHER EQUIPMENT

Follow-me (per 1/2 hour)	25.10 €
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CLEANING | WASHING | FIRE FIGHTING PREVENTION

Cleaning and Spill Management (per 15 minutes or part thereof)	250.00 €
Individualised Fire Fighting Prevention (per service)	182.00 €
Waste discharge/abandonment inside airport perimeter	208.50 €

LICENCES FOR ACCESS, CIRCULATION AND DRIVING OF AIRSIDE VEHICLES | INSPECTIONS

Airside Vehicle Access and Circulation Licence - Issue/Renewal/2nd copy/one-off

Electric self-propelled vehicles/equipment	24.90 €
Self-propelled diesel or gasoline vehicles/equipment	49.70 €
Airside Vehicle Driving Licence - Issue/Renewal/2nd copy	38.90 €
Vehicle Inspection - Light	61.00 €
Vehicle Inspection - Light Towable	50.00 €
Vehicle Inspection - Heavy	75.40 €
Vehicle Inspection - Heavy Towable	61.00 €
Vehicle Inspection - Simple trailer and other accessories	20.00 €
Vehicle Inspection - Reinspections	30.00 €
Vehicle Inspection - Surcharge for travelling outside scheduled dates	1489.90 €



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Madeira Airports

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Every Airport

TELECOMMUNICATIONS

NOTE The application of the telecoms services listed is subject to availability at each airport.

SUPPORT SERVICES

Installation Monthly

(CUPPS/ CUSS/ BRS/ HBD/ SBD)

CUPPS Workstation	67.40 €	108.30 €
CUSS - Baggage Tag/unit	- €	0.033 €
CUSS - Boarding Pass/unit	- €	0.011 €
SSK/Self Adhesive Bag Tag/unit	- €	0.096 €
HBD/SBD - Baggage Heavy Tag/unit	- €	0.033 €
HBD/SBD - Baggage Receipt/unit	- €	0.011 €
HBD/SBD - Baggage Pass/unit	- €	0.011 €
DCP: Document Printer	- €	53.40 €
ATB/BTP: Airline Ticket and Boarding Pass Printer	- €	39.20 €
MSR: Magnetic Swipe Reader Keyboard	- €	22.20 €

EQUIPMENT AND SUPPORT SERVICES

Funchal

Porto Santo

EQUIPMENT

Workshop equipment (per 1/2 hour)	11.30 €	11.30 €
Fridge rental (per month)	717.00 €	- €
Cargo X-Ray (per hour)	54.50 €	54.50 €
Explosive trace detector (per flight)	290.80 €	290.80 €

TRAINING (VAT EXEMPT)

Every Airport

Basic Safety Training (per person)	41.00 €
Certified Driver Training (per person)	41.00 €
Security Training (per person)	41.00 €



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Fire Safety Prevention Training (minimum 6 people)	39.90 €
Practical airside driving test	28.50 €
Practical airside driving test: repetition/rescheduling	17.10 €
Safety Training - Test Repeat	12.10 €
Security Training - Test Repeat	12.10 €
Issue of second copies of security certificates: Safety or Security	12.00 €

PHOTOGRAPHY AND FILMING

Public Areas

Photography and Filming (per hour)	600.00 €
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Terminal and Aerodrome Restricted Areas (Airsides)

Photography and Filming (per hour)	820.00 €
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OTHER SERVICES

Staff Services (per hour)	71.10 €
Staff Services - Specialised Monitoring (per hour)	106.60 €
Staff Services - Maintenance Services Provided by Third Parties	+20% P.C.
Staff Services - Supply of Articles and Materials	+20% P.C.

ACCESS CARDS

One-off Access Cards - Airlines and Services licensed for Handling Services ¹	5.50 €
One-off Access Cards - Other Entities ¹	12.00 €
Permanent Access Cards (1 or 3 years) - 1st Copy / Renewal	34.60 €
Permanent Access Cards (1 or 3 years) - 2nd copy	46.40 €

CHARGES GUIDE

Billing and Charges

Payment





Rules of invoice processing, dispatch and payment

Charges Category	Billing schedule ¹	Payment Terms
Traffic	3 invoices are issued per month for the following periods: 1 st invoice period 1 st to 10 th calendar days;	• Cash basis (prompt payment) regime;
Security	2 nd invoice period 11 th to 20 th calendar days;	• Pre-payment regime;
PRM	3 rd invoice period 21 st to last day of each month.	• Granting of credit: payment within 15 days from date of the issuance of invoices;
Handling	One monthly invoice is issued, dated the last day of each month.	• Through payment representative (handler).
Others	One monthly invoice is issued, dated the last day of each month.	

Details of payment terms

- Invoices and payments are made in euros.
- In the cash basis regime, the payment of all services must be made immediately after the invoice issuance, including terminal control duties from NAV, E.P.E. . The payment shall be made by the company or by the handler at airport services, prior to take-off.
- In the pre-payment regime, the payment of services estimated by ANA based on the flight schedule shall be made prior to any operation.
- To apply for the credit payment regime, the client shall submit a written request to ANA, which will be subject to a case-by-case evaluation. In the case that this regime is accepted, ANA reserves the right to make its decision to grant credit subject to the provision of a guarantee. The payment of invoices must be made within the established period, and the amount owed cannot, in any situation, exceed the amount of the guarantee presented. In case of non-compliance with the due date agreed for the invoice's payment, daily late interest shall be payable by the debtor until the effective date of payment.
- The credit conditions assigned may be modified or cancelled by ANA with a five working days' notice.
- In the event of non-compliance situations ANA may determine, without prior notice, the cancellation of the assigned credit and the consequent change to the cash / prepayment regime. The suspension of the provision of services will also be possible. In the event of non-compliance with the terms established for the current account, the cancellation of credit and alteration to the prompt/ prepayment scheme, or suspension of services provision may be determined.
- Charges exclude VAT (Value Added Tax) except when indicated.

¹ Not applicable to the cash basis payment regime, since in this scheme all services and accesses provided are invoiced immediately by aerodrome services (SOA).

CHARGES GUIDE

Contacts





Billing Services

Coordination

Marta Ramos — msramos@ana.pt

Sede - Rua D, Edifício 120, 2º Piso, Aeroporto de Lisboa 1700-008 Lisboa - Portugal

Tel.: (+351) 21 841 35 00 - ext. 24281

Lisbon Airport | Beja Civil Terminal — faturacao.ahd@ana.pt

Faro Airport — faturacao.afr@ana.pt

Porto Airport — nucleoclientes@ana.pt

Azores Airport — faturadaa@ana.pt

Ponta Delgada Airport | Horta Airport | Santa Maria Airport

Flores Airport

Madeira Airport — faturacao.dam@ana.pt

Madeira Airport | Porto Santo Airport

Official Entities

Portuguese Civil Aviation Authority

Economic Regulation

Rua B, Edifício 4 - Aeroporto Humberto Delgado, 1749-034 Lisboa

Tel.: (+351) 21 842 35 00 / (+351) 21 284 22 26

dre.dee@anac.pt

Força Aérea Portuguesa (FAP)

Tel.: (+351) 214 723 500

saf_faturacao@emfa.pt

Air Traffic Navigation

NAV Portugal, E.P.E.

Rua D - Edifício 121, Aeroporto de Lisboa, 1700-008 Lisboa

General

Tel.: (+351) 21 855 31 00

geral@nav.pt

Slot Coordination

Tel.: (+351) 21 855 38 06/07

slotcoordination@nav.pt

<https://slots.nav.pt/en>

www.ana.pt



**AEROPORTOS
DE PORTUGAL**

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AIRPORTS

CHARGES GUIDE

Miscellaneous

Extra-Aviation



Effective from January 1, 2026.



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Lisbon Airport

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CONSUMPTIONS

Water Supply (per m³)

Strutural Cost	1.08 €
Acquisition Cost	P.C.

Hot Water Supply Charge (per m³)

Strutural Cost	1.08 €
Acquisition Cost	P.C.
Heating Cost	5.07 €

Electricity Supply Charge

Power Charge (per kVA)	
Acquisition Cost	P.C.

Consumption Charge (per kWh)	
Strutural Cost	0.0450 €
Acquisition Cost	P.C.

Network access	P.C.
Gas Supply Charge	+10% P.C.

Fuel Supply ¹	Market Price
Communications	+10% P.C.

NOTE In relation to electricity and water cost, the change of the rate value is na arithmetic and instrumental operation, not requiring the adoption of na autonomous and administrative procedure to update it. / The water and electricity supply charges were the subject of a separate administrative procedure and will be updated once that procedure is concluded.



CHARGES GUIDE 2026

Lisbon Airport

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EQUIPMENT AND SUPPORT SERVICES

EQUIPMENT

Mobile Desk - Welcome Desk (p/ day) (8 hours)	632.60 €
Mobile Desk - Welcome Desk (p/ hour or part thereof)	90.37 €
Mobile Desk of one's own - Welcome Desk (p/ day) (8 hours) ²	451.80 €
Mobile Desk of one's own - Welcome Desk (p/ hour or part thereof) ²	64.54 €
Dedicated exclusive utilization of charging point for electric vehicles (PCVE, 3,7kW), per month. per place ³	41.01 €
Dedicated exclusive utilization of charging point for electric vehicles (PCVE, 7,4kW), per month. per place ³	51.55 €

ROOMS | DIGNITARIES ROOMS

Rooms (Terminal)

Open Spaces - In Passenger Terminal (m ² /Hour)	5.83 €
Rooms - per two hours or part thereof	195.00 €
Rooms - per day (8 hours)	236.87 €
Conference room with 20 seats - Per hour or part thereof	175.82 €

Rooms Other Buildings

Rooms - per two hours or part thereof	38.11 €
Rooms - per day	266.80 €

Dignitaries Rooms

Dignitary (up to 4 passengers)	885.64 €
Additional per accompanying person	52.16 €

² Subject to compliance with the video surveillance policy in force.³ When available and to which energy consumption costs are added.



CHARGES GUIDE 2026

Lisbon Airport

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CIP SERVICES

Service CIP Schengen	156.40 €
Service CIP Non Schengen	215.80 €
Service CIP Large Groups (for groups between 40 and 80 people, departures or arrivals, charter flights, per passenger) - Schengen	75.50 €
Service CIP Large Groups (for groups between 40 and 65 people, arrivals or departures, charter flights, per passenger) - Non Schengen	75.40 €
Service CIP Large Groups (for groups between 40 and 80 people, departures + arrivals, charter flights, per passenger) - Schengen	105.60 €
Service CIP Large Groups (for groups between 40 and 65 people, arrivals + departures, charter flights, per passenger) - Non Schengen	105.60 €
Service CIPSTAR - Up to 2 Passengers	901.20 €
Service CIPSTAR - Accompanying persons	312.60 €
Lounge Service (VAT included)	38.00 €
Lounge Service Children from 3 to 12 years old (VAT included)	19.00 €
Lounge - Shower (VAT included)	17.00 €
Lounge Service - Shower + Cash Entry (VAT included)	43.50 €
Lounge Service - Shower + Cash Entry Children (VAT included)	22.30 €

OTHER SERVICES

Daytime Baggage Service (From 07h to 19h59)	
Baggage Service p/pax (1 to 3 bags)	34.20 €
Baggage transport Service (for 5 bags or part)	17.10 €
Baggage transport Service (for 5 bags with measures greater than 30x57x79 cm)	39.70 €
Night-time Baggage Service (From 20h to 6h59)	
Baggage Service p/pax (1 to 3 bags)	54.70 €
Baggage transport Service (for 5 bags or part)	27.40 €
Baggage transport Service (for 5 bags with measures greater than 30x57x79 cm)	61.60 €
Shower (VAT included)	18.20 €



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Lisbon Airport

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BAGGAGE STORAGE (VAT INCLUDED)

Lockers (maximum usage limit, per locker of 72 hours)

Small

To close (up to 3 hours)	3.00 €
Additional to open (up to 24 hours)	7.00 €
Additional to open (up to 48 hours)	12.00 €
Additional to open (up to 72 hours)	36.00 €

Medium

To close (up to 3 hours)	5.00 €
Additional to open (up to 24 hours)	9.00 €
Additional to open (up to 48 hours)	16.00 €
Additional to open (up to 72 hours)	38.00 €

Large

To close (up to 3 hours)	8.00 €
Additional to open (up to 24 hours)	14.00 €
Additional to open (up to 48 hours)	26.00 €
Additional to open (up to 72 hours)	48.00 €

Extra Large

To close (up to 3 hours)	12.00 €
Additional to open (up to 24 hours)	20.00 €
Additional to open (up to 48 hours)	34.00 €
Additional to open (up to 72 hours)	56.00 €



CHARGES GUIDE 2026

Lisbon Airport

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Surf

To close (up to 3 hours)	12.00 €
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Additional to open (up to 24 hours)	20.00 €
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Additional to open (up to 48 hours)	34.00 €
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Additional to open (up to 72 hours)	56.00 €
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Receipt Loss

Additional for overextending maximum period of usage allowed (per day. per locker)	21.00 €
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FAST TRACK (VAT included)

Exclusive access to security control, on a dedicated channel - online	11.00 €
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Exclusive access to security control, on a dedicated channel - kiosks	12.00 €
---	---------

OTHER SERVICES

Other services not included in this commercial charges portfolio	Upon budget request
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Porto Airport

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CONSUMPTIONS

Water Supply (per m³)

Strutural Cost	1.08 €
Acquisition Cost	P.C.

Hot Water Supply Charge (per m³)

Strutural Cost	1.08 €
Acquisition Cost	P.C.
Heating Cost	5.07 €

Electricity Supply Charge

Power Charge (per kVA)	
Acquisition Cost	P.C.

Consumption Charge (per kWh)	
Strutural Cost	0.0450 €
Acquisition Cost	P.C.

Network access	P.C.
Gas Supply Charge	+10% P.C.
Fuel Supply ¹	Market Price

Communications	+10% P.C.
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NOTE In relation to electricity and water cost, the change of the rate value is na arithmetic and instrumental operation, not requiring the adoption of na autonomous and administrative procedure to update it. / The water and electricity supply charges were the subject of a separate administrative procedure and will be updated once that procedure is concluded.



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Porto Airport

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EQUIPMENT AND SUPPORT SERVICES

EQUIPMENT

Mobile Desk - Welcome Desk (p/ day) (8 hours)	632.60 €
Mobile Desk - Welcome Desk (p/ hour or part thereof)	90.37 €
Mobile Desk of one's own - Welcome Desk (p/ day) (8 hours) ²	451.80 €
Mobile Desk of one's own - Welcome Desk (p/ hour or part thereof) ²	64.54 €
Dedicated exclusive utilization of charging point for electric vehicles (PCVE, 3,7kW), per month. per place	40.94 €
Dedicated exclusive utilization of charging point for electric vehicles (PCVE, 7,4kW), per month. per place ³	51.46 €
Dedicated exclusive utilization of charging point for electric vehicles (PCVE, 22kW), per month. per place ³	60.00 €

ROOMS | DIGNITARIES ROOMS

Rooms Terminal

Open Spaces - In Passenger Terminal (m ² /Hour)	5.83 €
Rooms - per two hours or part thereof	195.00 €
Conference rooms - Per hour or part thereof	237.29 €

Rooms Other Buildings

Rooms - Per hour or part thereof	38.11 €
Rooms - Per day (8 hours)	266.80 €
VIP Rooms - Per hour or part thereof	176.13 €

Dignitaries Rooms

Dignitary (up to 4 passengers)	885.64 €
Additional per accompanying person	52.16 €

² Subject to compliance with the video surveillance policy in force.³ When available and to which energy consumption costs are added.



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Porto Airport

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CIP SERVICES

Service CIP Schengen	156.40 €
Service CIP Non Schengen	215.80 €
Service CIP - Large Groupss (minimum 40 people, per path, per passenger)	76.90 €
Service CIP - Parking in Dedicated Area	50.00 €
Service CIPSTAR - Up to 2 Passengers	901.20 €
Service CIPSTAR - Accompanying persons	312.60 €
Lounge Service (VAT included)	38.00 €
Lounge Service Children from 3 to 12 years old (VAT included)	19.00 €

ACCESS CARDS

Cards for Automatic Vehicle Refuelling – Replacement / New Requests ⁴	11.30 €
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BAGGAGE STORAGE (VAT included)

Lockers (maximum usage per locker of 7 days)	
Tipo Locker (limite máximo de utilização por cacofo de 7 dias)	
Type 1 - (351X457X855mm) - (p/ period of 4 hours)	3.50 €
Type 2 - (351X945X855mm) - (p/ period of 4 hours)	4.50 €
Type 3 - (525X945X855mm/212X1925X555mm) - (p/ period of 4 hours)	5.50 €
Receipt Loss	42.00 €
Additional for overextending maximum period of usage allowed (per day, per locker)	20.50 €

FAST TRACK (VAT included)

Exclusive access to security control, on a dedicated channel - online	11.00 €
Exclusive access to security control, on a dedicated channel - kiosks	12.00 €

OTHER SERVICES

Other services not included in this commercial charges portfolio	Upon budget request
--	---------------------

CIP Service Dedicated accompaniment plus use of dedicated rooms/lounges plus transportation or dedicated accompaniment until the aircraft. **Lounge Service** Use of the lounge.

⁴ Includes the application and the respective process with ANA.

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Miscellaneous Extra-Aviation



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Faro Airport

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CONSUMPTIONS

Water Supply (per m³)

Structural Cost	1.08 €
Acquisition Cost	P.C.

Electricity Supply Charge

Power Charge (per kVA)	
Acquisition Cost	P.C.

Consumption Charge (per kWh)

Structural Cost	0.0450 €
Acquisition Cost	P.C

Network access

Gas Supply Charges	+10% P.C.
Fuel Supply ¹	Market Price

Communications

NOTE In relation to electricity and water cost, the change of the rate value is a arithmetic and instrumental operation, not requiring the adoption of a autonomous and administrative procedure to update it. / The water and electricity supply charges were the subject of a separate administrative procedure and will be updated once that procedure is concluded.

EQUIPMENT AND SUPPORT SERVICES

EQUIPMENT

Mobile Desk - Welcome Desk (per day) 8 hours	546.69 €
Mobile Desk - Welcome Desk (per hour or part thereof)	54.72 €
Own Reception Desk - Welcome Desk (per day) 8 hours	390.30 €
Own Reception Desk - Welcome Desk (per hour)	39.07 €
Group Luggage Car - per unit/hour or part thereof	15.65 €



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Faro Airport

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ROOMS | DIGNITARIES ROOMS

Rooms Terminal

Open Spaces - In Passenger Terminal (m ² /Hour)(2)	5.83 €
Conference Room - per hour or part thereof	175.82 €
Room without equipment - per hour or part thereof	17.39 €
Room with equipment ² - per hour or part thereof	24.5 €

Rooms Other Buildings

VIP Rooms -per hour or part thereof	175.82 €
Rooms - Per day (8 horas)	85.20 €
Rooms - Per half day (4 horas)	59.64 €

Dignitaries Rooms

Dignitary (up to 4 passengers)	520.45 €
Additional per accompanying person	31.24 €

NOTE For space/room rentals for more than a month, an occupation license contract is required - please contact Extra Aviation Department.

CIP SERVICES

CIP Services - Schengen and Non-Schengen	156.39 €
Lounge Service (VAT included)	30.00 €
Lounge Service Children from 3 to 12 years old (VAT included)	15.00 €

² Support equipment, namely computers, overhead projector + projection screen.

CIP Service Dedicated accompaniment plus use of dedicated rooms/lounges plus transportation or dedicated accompaniment until the aircraft. **Lounge Service** Use of the lounge.



CHARGES GUIDE 2026

Faro Airport

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OTHER SERVICES

Daytime Baggage Service (From 07h to 19h59)

Baggage Service p/pax (1 to 3 bags)

34.20 €

Baggage Service (per additional volume)

11.40 €

Night-time Baggage Service (From 20h to 23h30)

Baggage Service p/pax (1 to 3 bags)

54.70 €

Baggage Service (per additional volume)

18.10 €

ACCESS CARDS

Cards for Automatic Vehicle Refuelling – Replacement / New Requests³

11.56 €

BAGGAGE STORAGE (VAT included)

Lockers (maximum usage per locker of 15 days)

Type 1 - (351X457X855mm) - (p/ period of 4 hours)

3.50 €

Type 2 - (351X945X855mm) - (p/ period of 4 hours)

4.50 €

Type 3 - (525X945X8 55mm/212X1925X555mm) - (p/ period of 4 hours)

5.50 €

Receipt Loss

42.00 €

Additional for overextending maximum period of usage allowed (per day, per locker and per usage)

20.50 €

FAST TRACK (VAT included)

Exclusive access to security control, on a dedicated channel - online

11.00 €

Exclusive access to security control, on a dedicated channel - kiosks

12.00 €

OTHER SERVICES

Other services not included in this commercial charges portfolio

Upon budget request

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Beja Civil Terminal

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CONSUMPTIONS

Water Supply (per m³)

Strutural Cost	1.08 €
Acquisition Cost	P.C.

Electricity Supply Charge

Power Charge (per kVA)	
Acquisition Cost	P.C.

Consumption Charge (per kWh)

Strutural Cost	0.0450 €
Acquisition Cost	P.C
Network access	P.C
Communications	+10% P.C.

NOTE In relation to electricity and water cost, the change of the rate value is na arithmetic and instrumental operation, not requiring the adoption of na autonomous and administrative procedure to update it. / The water and electricity supply charges were the subject of a separate administrative procedure and will be updated once that procedure is concluded.

EQUIPMENT AND SUPPORT SERVICES

GUIDED TOURS

Airport guided tour (minimum 12 people)	Upon budget request
---	---------------------

SALAS | SALAS ALTAS ENTIDADES ¹

Espaços Temporários (Aerogare)

Rooms per day (8 hours)	85.20 €
Rooms half day (4 hours)	59.64 €
Spaces for restaurant (per hour)	28.23 €
Open Spaces - In Passenger Terminal (m ² /hour)	5.83 €
Restricted areas - (Terminal, Airside/Others (m ² /hour)	6.24 €

¹ For space/room rentals for more than a month, an occupation license contract is required - please contact Extra Aviation Department.



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Beja Civil Terminal

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Rooms Other Buildings

Rooms per day (8 hours)	70.00 €
Rooms half day (4 hours)	49.00 €
Conference room - Per hour or part thereof	121.70 €

OTHER SERVICES

Other services not included in this commercial charges portfolio	Upon budget request
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Azores Airports

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Water Supply (per m³)Taxa de Fornecimento de Água (p/ m³)

Strutural Cost

1.08 €

Acquisition Cost

P.C.

Solid Waste Ponta Delgada

Fixed rate (per sqm) * occupied area /total area

0.19 €

Variable rate (per ton)

Unsorted waste

+15% P.C.

Organic Waste

+5% P.C.

Electricity Supply Charge

Power Charge (per kVA)

Acquisition Cost

P.C.

Consumption Charge (per kWh)

Strutural Cost

0.0450 €

Acquisition Cost

P.C

Network access

P.C

Gas Supply Charge (PDL)

Fuel Supply (PDL, HOR)¹

+10% P.C.

Communications

Market Price

+10% P.C.

NOTE In relation to electricity and water cost, the change of the rate value is a arithmetic and instrumental operation, not requiring the adoption of a autonomous and administrative procedure to update it. / The water and electricity supply charges were the subject of a separate administrative procedure and will be updated once that procedure is concluded.



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Azores Airports

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EQUIPMENT AND SUPPORT SERVICES

ROOMS | DIGNITARIES ROOMS

Rooms Terminal ²Open Spaces - In Passenger Terminal (m²/Hour)

5.82 €

Room per day (8 hours) or part thereof

Small room (up to 15 persons)

87.14 €

Big Room (up to 30 persons)

124.47 €

Dignitaries Rooms

Dignitary (up to 4 passengers)

520.45 €

Additional per accompanying person

31.24 €

CIP SERVICES

CIP Services - Schengen and Non-Schengen

81.00 €

Lounge Service (VAT included)

30.00 €

Lounge Service Children from 3 to 12 years old (VAT included)

15.00 €

ACCESS CARDS

Cards for Automatic Vehicle Refuelling – Replacement / New Requests ⁴

11.56 €

BAGGAGE STORAGE (VAT included)

Per volume and per day

5.00 €

Receipt Loss

21.00 €

FAST LANE (VAT included)

Exclusive access to security control, with no dedicated security gate

9.00 €

OTHER SERVICES

Other services not included in this commercial charges portfolio

Upon budget request

² For space/room rentals for more than a month, an occupation license contract is required - please contact Extra Aviation Department.

³ CIP Service Dedicated accompaniment plus use of dedicated rooms/lounges plus transportation or dedicated accompaniment until the aircraft. ⁴ Lounge Service Use of the lounge.

⁴ Includes the application and the respective process with ANA.

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Madeira Airports

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Every Airport

CONSUMPTIONS

Water Supply (per m³)

Strutural Cost

1.08 €

Acquisition Cost

P.C.

Solid Waste Funchal

Fixed rate (per sqm) * occupied area /total area

0.13 €

Variable rate (per ton)

Unsorted waste

+15% P.C.

Organic Waste

+5% P.C.

Plastic and metal packaging

+10% P.C.

Cardboard packaging

+10% P.C.

Glass packaging

+10% P.C.

Electricity Supply Charge

Power Charge (per kVA)

Acquisition Cost

P.C.

Consumption Charge (per kWh)

Strutural Cost

0.0450 €

Acquisition Cost

P.C.

Network access

P.C.

Communications/Cable TV

+10% P.C.

NOTE In relation to electricity and water cost, the change of the rate value is na arithmetic and instrumental operation, not requiring the adoption of na autonomous and administrative procedure to update it. / The water and electricity supply charges were the subject of a separate administrative procedure and will be updated once that procedure is concluded.



CHARGES GUIDE 2026

Madeira Airports

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Every Airport

EQUIPMENT AND SUPPORT SERVICES

EQUIPMENT

Mobile Desk - Welcome Desk ANA (per hour or part thereof)

54.72 €

Own Reception Desk- Welcome Desk - per hour or part thereof

39.00 €

ROOMS | DIGNITARIES ROOMS

Espaços Temporários

Room per day (8 hours)

121.70 €

Room half day (4 horas)

85.20 €

Dignitaries Rooms

Dignitary (up to 4 passengers)

520.45 €

Additional per accompanying person

31.24 €

CIP SERVICES

CIP Services - Schengen and Non-Schengen

81.00 €

Service CIP Large Groups (up to 30 passengers, per passenger)

120.00 €

Service CIPSTAR - Up to 2 Passengers

520.00 €

Service CIPSTAR - Accompanying persons

180.00 €

Lounge Service (VAT included)

30.00 €

Lounge Service - children from 3 to 12 years old (VAT included)

15.00 €

BAGGAGE STORAGE (VAT INCLUDED)

Funchal

Porto Santo

Per volume and per day

4.50 €

7.00 €

Receipt Loss

26.00 €

26.00 €

FAST LANE (VAT included)

Exclusive access to security control, with no dedicated security gate - online

9.00 €

Exclusive access to security control, with no dedicated security gate - kiosks

10.00 €

OTHER SERVICES

Other services not included in this commercial charges portfolio

Upon budget request

CHARGES GUIDE

Miscellaneous

Extra-Aviation



ANA Telecommunications
Every Airport



CHARGES GUIDE 2026

Every Airport

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TELECOMMUNICATIONS

NOTE The application of the listed Underground Infrastructure Occupation items depends on the applicability at each Airport.

DATA SERVICES

Installation	Monthly fee
--------------	-------------

Internet Access - ANA ISP

Basic Internet (1 Equipment)	88.62 €	44.92 €
Internet Access 20/20Mbps	192.97 €	130.59 €
Internet Access 50/50Mbps	192.97 €	181.64 €
Internet Access 100/100Mbps	192.97 €	227.07 €

Internet Access - External ISP

VLAN Connection to External ISP 10/10 Mbps	131.71 €	88.32 €
VLAN Connection to External IS 100/100 Mbps	131.71 €	124.66 €
VLAN Connection to External IS1 Gbps	131.71 €	197.56 €
VLAN Connection to External ISP QnQ (VLAN Tagged)	131.71 €	223.60 €
VLAN Connection - Between Airport Rentalks (stores and offices)	131.71 €	223.60 €

Local Area Network (LAN)

Data Access point (cable)	65.85 €	27.16 €
Data Access point (Wi-Fi)	65.85 €	27.16 €
Wi-Fi Office Access (Dedicated SSID)	104.04 €	119.66 €
Passive Data Access	68.20 €	31.45 €

VOICE SERVICES

Installation	Monthly fee
--------------	-------------

Voice Access

PABX Voice Access (Internal Access)	64.43 €	11.13 €
PABX Voice Access (External Access)	64.43 €	22.36 €
DDI (Direct Dial In) Access from public network through a number	- €	3.47 €



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Every Airport

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Vocie Equipment		Installation	Monthly fee
Telephone Type 1 (Analog)		- €	1.33 €
Telephone Type 2 (Analog with display)		- €	5.41 €
Telephone Type 3 (Analog with display)		- €	14.60 €
Telephone Type 4 (Mobile - Internal only)		- €	29.30 €
TELEVISION SERVICES		Installation	Monthly fee
TV			
TV Base		99.96 €	35.12 €
Sport TV (additional to the TV Base)		- €	30.73 €
TV Eleven Sports (additional to the TV Base)		- €	18.48 €
INFRASTRUCTURES SERVICES		Installation	Monthly fee
Circuit - Copper (per pair)			
Point to point copper connection (inside terminal building)		62.49 €	17.05 €
Point to point copper connection (between buildings)		123.64 €	22.16 €
Circuit - Fiber Optic (per pair)			
Point to Point fiber connection (inside terminal building) (per 100m)		168.06 €	62.79 €
Point to Point fiber connection (between buildings) (per 100m)		374.60 €	62.79 €
Underground ICT Infrastructures			Monthly fee
ANA Infrastructures (per cable and 100m) ¹			23.79 €
Own Infrastructures (per cable and 100m) ¹			28.49 €
TRUNKING SERVICES		Installation	Monthly fee
Serviços de Trunking			
Trunking Equipment		908.08 €	31.86 €
Trunking Service – Network Access		- €	34.10 €

¹ The service providers may claim exemption from these occupancy rates under Decree No 123/2009 being still required to make a periodic technical inspections of maintenance na security for the installed infrastructure. These surveys will be escorted by accredited technicians ANA: See " Support Services and ICT Technical Support



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Every Airport

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HOUSING SERVICES

Installation Monthly fee

Data center ANA

Housing - Data Center ANA - (42 U) - Full Rack

- € 908.08 €

Housing - Data Center ANA - (1 U) - Rack Partilhado

- € 56.77 €

OPERATIONAL APPLICATIONS

Installation Monthly fee

Operational Information

Operational Information (Schedules and Infrastructures)

- € 70.76 €

Operational Information - Web service (broker)

- € 785.66 €

Flight Information

Flight Information (FIDS) 40" Monitor

227.07 € 136.20 €

Flight Information (FIDS) 55" Monitor5"

227.07 € 170.30 €

SUPPORT SERVICES AND ICT TECHNICAL SUPPORT

Work Permit licensing

Work permits on ANA underground infrastructure licensing

413.81 €

ICT Technician Support Service (Airport campus located Infrastructures)

(In interventions on external infrastructures located within the airport perimeter)

Regular Schedule (Working days from 08:00 to 18:00) (per hour)

35.12 €

Outside Regular Schedule (per hour)

85.15 €

Radio spectrum monitoring service at the terminal

340.50 €

OTHER ICT SERVICES

Other services not included in this commercial charges portfolio

Upon budget request



Every Airport

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OCCUPATION OF INFRASTRUCTURES IN THE UNDERGROUND OF ANA**Use of ANA Underground infrastructures**

Type 1 Cable <= 15 mm diameter - (100m fractions per cable)

12.25 €

Type 2 Cable > 15 mm diameter (100m fractions per cable)

24.61 €

Own Infrastructures Usage at ANA underground

Infrastructure Type I - external diameter <= 100 mm

13.27 €

Infrastructure Type II - external diameter > 100 mm and <= 200mm

22.16 €

Infrastructure Type III - external diameter > 200 mm

29.51 €

NOTA Infrastructure whose section is not circular and for rate application is considered the measure of larger diameter shaft.

CHARGES GUIDE

Billing and Charges

Payment





Rules of invoice processing, dispatch and payment

Charges Category	Billing schedule ¹	Payment Terms
Traffic Security PRM	<p>3 invoices are issued per month for the following periods:</p> <p>1st invoice period 1st to 10th calendar days;</p> <p>2nd invoice period 11th to 20th calendar days;</p> <p>3rd invoice period 21st to last day of each month.</p>	<ul style="list-style-type: none"> • Cash basis (prompt payment) regime; • Pre-payment regime; • Granting of credit: payment within 15 days from date of the issuance of invoices; • Through payment representative (handler).
Handling	One monthly invoice is issued, dated the last day of each month.	
Others	One monthly invoice is issued, dated the last day of each month.	

Details of payment terms

- Invoices and payments are made in euros.
- In the cash basis regime, the payment of all services must be made immediately after the invoice issuance, including terminal control duties from NAV, E.P.E. . The payment shall be made by the company or by the handler at airport services, prior to take-off.
- In the pre-payment regime, the payment of services estimated by ANA based on the flight schedule shall be made prior to any operation.
- To apply for the credit payment regime, the client shall submit a written request to ANA, which will be subject to a case-by-case evaluation. In the case that this regime is accepted, ANA reserves the right to make its decision to grant credit subject to the provision of a guarantee. The payment of invoices must be made within the established period, and the amount owed cannot, in any situation, exceed the amount of the guarantee presented. In case of non-compliance with the due date agreed for the invoice's payment, daily late interest shall be payable by the debtor until the effective date of payment.
- The credit conditions assigned may be modified or cancelled by ANA with a five working days' notice.
- In the event of non-compliance situations ANA may determine, without prior notice, the cancellation of the assigned credit and the consequent change to the cash / prepayment regime. The suspension of the provision of services will also be possible. In the event of non-compliance with the terms established for the current account, the cancellation of credit and alteration to the prompt/ prepayment scheme, or suspension of services provision may be determined.
- Charges exclude VAT (Value Added Tax) except when indicated.

¹ Not applicable to the cash basis payment regime, since in this scheme all services and accesses provided are invoiced immediately by aerodrome services (SOA).

CHARGES GUIDE

Contacts





Billing Services

Coordination

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Flores Airport

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Madeira Airport | Porto Santo Airport

Official Entities

Portuguese Civil Aviation Authority

Economic Regulation

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