

CHARGES
GUIDE

Aviation



CHARGES
GUIDE

Extra-Aviation



CHARGES GUIDE

Miscellaneous Aviation



Effective from January 1, 2026.



CHARGES GUIDE 2026

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Faro Airport

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OPERATING AREAS

APRON EQUIPMENT

Freight Elevator (per hour)	104.40 €
Loader, electric (electric lift) - (per hour)	40.00 €
Loader, diesel, Genie Z80/60 (per hour)	106.00 €
Loader, Bio-powered, diesel and electric, Genie Z45 (per hour)	72.10 €

FOLLOW ME | AMBULANCE | OTHER EQUIPMENT

Follow-me (per 1/2 hora)	25.10 €
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CLEANING | WASHING | FIRE FIGHTING PREVENTION

Cleaning and Spill Management (per 15 minutes or part thereof)	250.00 €
Individualised Fire Fighting Prevention (per service)	182.00 €
Waste discharge/abandonment inside airport perimeter	208.50 €

TRANSPORT VEHICLES

Transport of passengers in light/mixed vehicles between aircraft/terminal or vice versa (per 1/2 hour)	54.40 €
Transport of passengers in heavy vehicles (per hour)	206.50 €
Transport of cargo in heavy vehicles (per hour)	113.10 €

LICENCES FOR ACCESS, CIRCULATION AND DRIVING OF AIRSIDE VEHICLES | INSPECTIONS

Airside Vehicle Access and Circulation Licence - Issue/Renewal/2nd copy/one-off

Electric self-propelled vehicles/equipment	75.50 €
Self-propelled diesel or gasoline vehicles/equipment	151.00 €
Airside Vehicle Driving Licence - Issue/Renewal/2nd copy	38.90 €
Vehicle Inspection - Light	61.00 €
Vehicle Inspection - Light Towable	50.00 €
Vehicle Inspection - Heavy	75.40 €
Vehicle Inspection - Heavy Towable	61.00 €



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Lisbon Airport

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Vehicle Inspection - Simple trailer and other accessories	20.00 €
Vehicle Inspection - Reinspections	30.00 €
Vehicle Inspection - Surcharge for travelling outside scheduled dates	1489.90 €

TELECOMMUNICATIONS

NOTE The application of the telecoms services listed is subject to availability at each airport.

SUPPORT SERVICES

Installation

Monthly

(CUPPS/CUSS/BRS/HBD/SBD)

	Installation	Monthly
CUPPS Workstation	6740 €	108.30 €
CUSS - Baggage Tag/unit	- €	0.033 €
CUSS - Boarding Pass/unit	- €	0.011 €
SSK/Self Adhesive Bag Tag/unit	- €	0.096 €
HBD/SBD - Baggage Heavy Tag/unit	- €	0.033 €
HBD/SBD - Baggage Receipt/unit	- €	0.011 €
HBD/SBD - Baggage Pass/unit	- €	0.011 €
DCP: Document Printer	- €	53.40 €
ATB/BTP: Airline Ticket and Boarding Pass Printer	- €	39.20 €
MSR: Magnetic Swipe Reader Keyboard	- €	22.20 €

EQUIPMENT AND SUPPORT SERVICES

EQUIPMENT

X-Ray (per month/per equipment)	1116.30 €
Explosive trace detector (per flight)	290.80 €

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TRAINING (VAT EXEMPT)

Basic Safety Training (per person)	41.00 €
Certified Driver Training (per person)	41.00 €
Security Training (per person)	41.00 €
Fire Safety Prevention Training (minimum 6 people)	39.90 €
Practical airside driving test	28.50 €
Practical airside driving test: repetition/rescheduling	17.10 €
Safety Training - Test Repeat	12.10 €
Security Training - Test Repeat	12.10 €
Issue of second copies of security certificates: Safety or Security	12.00 €
Certified driver training in manoeuvring area and R/T TETRA communications, in-person (per person)	110.00 €
Practical driver test in manoeuvring area and R/T TETRA communications (per person)	55.10 €
Certified driver training in manoeuvring area and R/T TETRA communications, in-person / Renewal	55.10 €
Practical driver test in manoeuvring area and R/T TETRA communications, in person - repetition / rescheduling	33.10 €

PHOTOGRAPHY AND FILMING

Public Areas	
Photography and Filming (per hour)	600.00 €
Terminal and Aerodrome Restricted Areas (Airside)	
Photography and Filming (per hour)	820.00 €

OTHER SERVICES

Staff Services (per hour)	71.10 €
Staff Services - Specialised Monitoring (per hour)	106.60 €
Staff Services-. Maintenance Services Provided by Third Parties	+20% P.C.
Staff Services - Supply of Articles and Materials	+20% P.C.



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ACCESS CARDS

One-off Access Cards - Airlines and Services licensed for Handling Services ¹	5.50 €
One-off Access Cards - Other Entities ¹	12.00 €
Permanent Access Cards (1 or 3 years) - 1st Copy / Renewal	34.60 €
Permanent Access Cards (1 or 3 years) - 2nd copy	46.40 €

¹ Includes application and respective process at ANA.

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OPERATING AREAS**FOLLOW ME | AMBULANCE | OTHER EQUIPMENT**

Follow-me (per 1/2 hour)

25.10 €

CLEANING | WASHING | FIRE FIGHTING PREVENTION

Cleaning and Spill Management (per 15 minutes or part thereof)

250.00 €

Individualised Fire Fighting Prevention (per service)

182.00 €

Waste discharge/abandonment inside airport perimeter

208.50 €

TRANSPORT VEHICLES

Transport of passengers in light/mixed vehicles between aircraft/terminal or vice versa (per 1/2 hour)

54.40 €

Transport of passengers in heavy vehicles (per hour)

206.50 €

LICENCES FOR ACCESS, CIRCULATION AND DRIVING OF AIRSIDE VEHICLES | INSPECTIONS**Airside Vehicle Access and Circulation Licence - Issue/Renewal/2nd copy/one-off**

Electric self-propelled vehicles/equipment

24.90 €

Self-propelled diesel or gasoline vehicles/equipment

49.70 €

Airside Vehicle Driving Licence - Issue/Renewal/2nd copy

38.90 €

Vehicle Inspection - Light

61.00 €

Vehicle Inspection - Light Towable

50.00 €

Vehicle Inspection - Heavy

75.40 €

Vehicle Inspection - Heavy Towable

61.00 €

Vehicle Inspection - Simple trailer and other accessories

20.00 €

Vehicle Inspection - Reinspections

30.00 €

Vehicle Inspection - Surcharge for travelling outside scheduled dates

1489.90 €



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TELECOMMUNICATIONS

NOTE The application of the telecoms services listed is subject to availability at each airport.

SUPPORT SERVICES

Installation

Monthly

(CUPPS/CUSS/BRS/HBD/SBD)

	Installation	Monthly
CUPPS Workstation	6740 €	108.30 €
CUSS - Baggage Tag/unit	- €	0.033 €
CUSS - Boarding Pass/unit	- €	0.011 €
SSK/Self Adhesive Bag Tag/unit	- €	0.096 €
HBD/SBD - Baggage Heavy Tag/unit	- €	0.033 €
HBD/SBD - Baggage Receipt/unit	- €	0.011 €
HBD/SBD - Baggage Pass/unit	- €	0.011 €
DCP: Document Printer	- €	53.40 €
ATB/BTP: Airline Ticket and Boarding Pass Printer	- €	39.20 €
MSR: Magnetic Swipe Reader Keyboard	- €	22.20 €

EQUIPMENT AND SUPPORT SERVICES**EQUIPMENT**

CCTV monthly rental per screen ¹		47.00 €
CCTV access install ¹		140.80 €
X-Ray (per month / per equipment)		1116.30 €
Explosive trace detector (per flight)		290.80 €

TRAINING (VAT EXEMPT)

Basic Safety Training (per person)		41.00 €
Certified Driver Training (per person)		41.00 €
Security Training (per person)		41.00 €

¹ Subject to the framework of the video surveillance policy in force.

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Fire Safety Prevention Training (minimum 6 people)	39.90 €
Practical airside driving test	28.50 €
Practical airside driving test: repetition/reschedulling	17.10 €
Safety Training - Test Repeat	12.10 €
Security Training - Test Repeat	12.10 €
Issue of second copies of security certificates: Safety or Security	12.00 €
Certified driver training in manoeuvring area and R/T TETRA communications, in-person (per person)	110.00 €
Practical driver test in manoeuvring area and R/T TETRA communications (per person)	55.10 €
Certified driver training in manoeuvring area and R/T TETRA communications, in-person / Renewal	55.10 €
Practical driver test in manoeuvring area and R/T TETRA communications, in person – repetition / rescheduling	33.10 €
PHOTOGRAPHY AND FILMING	
Public Areas	
Photography and Filming (per hour)	600.00 €
Terminal and Aerodrome Restricted Areas (Airside)	
Photography and Filming (per hour)	820.00 €
OTHER SERVICES	
Staff Services (per hour)	71.10 €
Staff Services - Specialised Monitoring (per hour)	106.60 €
Staff Services-. Maintenance Services Provided by Third Parties	+20% P.C.
Staff Services - Supply of Articles and Materials	+20% P.C.
ACCESS CARDS	
One-off Access Cards - Airlines and Services licensed for Handling Services ²	5.50 €
One-off Access Cards - Other Entities ²	12.00 €
Permanent Access Cards (1 or 3 years) - 1st Copy / Renewal	34.60 €
Permanent Access Cards (1 or 3 years) - 2nd copy	46.40 €

² Includes application and respective process at ANA.

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Faro Airport

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OPERATING AREAS**APRON EQUIPMENT**

Pneumatic bags (per hour)	401.30 €
Lighting Tower (per hour)	146.30 €
Heavy Lorry (per hour)	110.30 €

FOLLOW ME | AMBULANCE | OTHER EQUIPMENT

Follow-me (per 1/2 hour)	25.10 €
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CLEANING | WASHING | FIRE FIGHTING PREVENTION

Cleaning and Spill Management (per 15 minutes or part thereof)	250.00 €
Individualised Fire Fighting Prevention (per service)	182.00 €
Waste discharge/abandonment inside airport perimeter	208.50 €

LICENCES FOR ACCESS, CIRCULATION AND DRIVING OF AIRSIDE VEHICLES | INSPECTIONS**Airside Vehicle Access and Circulation Licence - Issue/Renewal/2nd copy/one-off**

Electric self-propelled vehicles/equipment	24.90 €
Self-propelled diesel or gasoline vehicles/equipment	49.70 €
Airside Vehicle Driving Licence - Issue/Renewal/2nd copy	38.90 €
Vehicle Inspection - Light	61.00 €
Vehicle Inspection - Light Towable	50.00 €
Vehicle Inspection - Heavy	75.40 €
Vehicle Inspection - Heavy Towable	61.00 €
Vehicle Inspection - Simple trailer and other accessories	20.00 €
Vehicle Inspection - Reinspections	30.00 €
Vehicle Inspection - Surcharge for travelling outside scheduled dates	1489.90 €

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TELECOMMUNICATIONS

NOTE The application of the telecoms services listed is subject to availability at each airport.

SUPPORT SERVICES

Installation

Monthly

(CUPPS/CUSS/BRS/HBD/SBD)

	Installation	Monthly
CUPPS Workstation	6740 €	108.30 €
CUSS - Baggage Tag/unit	- €	0.033 €
CUSS - Boarding Pass/unit	- €	0.011 €
SSK/Self Adhesive Bag Tag/unit	- €	0.096 €
HBD/SBD - Baggage Heavy Tag/unit	- €	0.033 €
HBD/SBD - Baggage Receipt/unit	- €	0.011 €
HBD/SBD - Baggage Pass/unit	- €	0.011 €
DCP: Document Printer	- €	53.40 €
ATB/BTP: Airline Ticket and Boarding Pass Printer	- €	39.20 €
MSR: Magnetic Swipe Reader Keyboard	- €	22.20 €

EQUIPMENT AND SUPPORT SERVICES

EQUIPMENT

X-Ray (per month / per equipment)	1116.30 €
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TRAINING (VAT EXEMPT)

Basic Safety Training (per person)	41.00 €
Certified Driver Training (per person)	41.00 €
Security Training (per person)	41.00 €
Fire Safety Prevention Training (minimum 6 people)	39.90 €
Practical airside driving test	28.50 €
Practical airside driving test: repetition/rescheduling	17.10 €

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Safety Training - Test Repeat	12.10 €
Security Training - Test Repeat	12.10 €
Issue of second copies of security certificates: Safety or Security	12.00 €
Certified driver training in manoeuvring area and R/T TETRA communications, in-person (per person)	110.00 €
Practical driver test in manoeuvring area and R/T TETRA communications (per person)	55.10 €
Certified driver training in manoeuvring area and R/T TETRA communications, in-person / Renewal	55.10 €
Practical driver test in manoeuvring area and R/T TETRA communications, in person - repetition / rescheduling	33.10 €
PHOTOGRAPHY AND FILMING	
Public Areas	
Photography and Filming (per hour)	600.00 €
Terminal and Aerodrome Restricted Areas (Airside)	
Photography and Filming (per hour)	820.00 €
OTHER SERVICES	
Staff Services (per hour)	71.10 €
Staff Services - Specialised Monitoring (per hour)	106.60 €
Staff Services-. Maintenance Services Provided by Third Parties	+20% P.C.
Staff Services - Supply of Articles and Materials	+20% P.C.
ACCESS CARDS	
One-off Access Cards - Airlines and Services licensed for Handling Services ¹	5.50 €
One-off Access Cards - Other Entities ¹	12.00 €
Permanent Access Cards (1 or 3 years) - 1st Copy / Renewal	34.60 €
Permanent Access Cards (1 or 3 years) - 2nd copy	46.40 €

¹ Includes application and respective process at ANA.

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OPERATING AREAS

FOLLOW ME | AMBULANCE | OTHER EQUIPMENT

Follow-me (per 1/2 hour)

25.10 €

CLEANING | WASHING | FIRE FIGHTING PREVENTION

Cleaning and Spill Management (per 15 minutes or part thereof)

250.00 €

Individualised Fire Fighting Prevention (per service)

182.00 €

Waste discharge/abandonment inside airport perimeter

208.50 €

LICENCES FOR ACCESS, CIRCULATION AND DRIVING OF AIRSIDE VEHICLES | INSPECTIONS

Airside Vehicle Access and Circulation Licence - Issue/Renewal/2nd copy/one-off

Electric self-propelled vehicles/equipment

24.90 €

Self-propelled diesel or gasoline vehicles/equipment

49.70 €

Airside Vehicle Driving Licence - Issue/Renewal/2nd copy

38.90 €

Vehicle Inspection - Light

61.00 €

Vehicle Inspection - Light Towable

50.00 €

Vehicle Inspection - Heavy

75.40 €

Vehicle Inspection - Heavy Towable

61.00 €

Vehicle Inspection - Simple trailer and other accessories

20.00 €

Vehicle Inspection - Reinspections

30.00 €

Vehicle Inspection - Surcharge for travelling outside scheduled dates

800.00 €

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TELECOMMUNICATIONS

NOTA The application of the telecoms services listed is subject to availability at each airport.

SUPPORT SERVICES

Installation

Monthly

(CUPPS/CUSS/BRS/HBD/SBD)

CUPPS Workstation	6740 €	108.30 €
CUSS - Baggage Tag/unit	- €	0.033 €
CUSS - Boarding Pass/unit	- €	0.011 €
SSK/Self Adhesive Bag Tag/unit	- €	0.096 €
HBD/SBD - Baggage Heavy Tag/unit	- €	0.033 €
HBD/SBD - Baggage Receipt/unit	- €	0.011 €
HBD/SBD - Baggage Pass/unit	- €	0.011 €
DCP: Document Printer	- €	53.40 €
ATB/BTP: Airline Ticket and Boarding Pass Printer	- €	39.20 €
MSR: Magnetic Swipe Reader Keyboard	- €	22.20 €

EQUIPMENT AND SUPPORT SERVICES

EQUIPMENT

X-Ray (per month/per equipment)		1 116.30 €
Equipment rental (per 1/2 hour)		30.00 €

TRAINING (VAT EXEMPT)

Basic Safety Training (per person)		41.00 €
Certified Driver Training (per person)		41.00 €
Security Training (per person)		41.00 €
Fire Safety Prevention Training (minimum 6 people)		39.90 €
Practical airside driving test		28.50 €

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Beja Civil Terminal

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Practical airside driving test: repetition/reschedulling	17.10 €
Safety Training - Test Repeat	12.10 €
Security Training - Test Repeat	12.10 €
Issue of second copies of security certificates: Safety or Security	12.00 €

PHOTOGRAPHY AND FILMING

Public Areas

Photography and Filming (per hour)	600.00 €
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Terminal and Aerodrome Restricted Areas (Airside)

Photography and Filming (per hour)	820.00 €
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OTHER SERVICES

Staff Services (per hour)	71.10 €
Staff Services - Specialised Monitoring (per hour)	106.60 €

ACCESS CARDS

One-off Access Cards - Airlines and Services licensed for Handling Services ¹	5.50 €
One-off Access Cards - Other Entities ¹	12.00 €
Permanent Access Cards (1 or 3 years) - 1st Copy / Renewal	34.60 €
Permanent Access Cards (1 or 3 years) - 2nd copy	46.40 €

¹ Includes application and respective process at ANA.

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OPERATING AREAS

APRON EQUIPMENT

Loader (per hour)

40.00 €

FOLLOW ME | AMBULANCE | OTHER EQUIPMENT

Follow-me (per 1/2 hour)

25.10 €

Cooling equipment (per 1/2 hour)

123.60 €

Rescue vehicle (per 1 hour)

71.20 €

Stacker (per 1 hour)

38.90 €

CLEANING | WASHING | FIRE FIGHTING PREVENTION

Cleaning and Spill Management (per 15 minutes or part thereof)

250.00 €

Individualised Fire Fighting Prevention (per 15 minutes or part thereof)

55.10 €

Waste discharge/abandonment inside airport perimeter

208.50 €

TRANSPORT

Transport of passengers in heavy vehicles (per hour)

206.50 €

Transport of cargo in heavy vehicles (per hour)

113.10 €

LICENCES FOR ACCESS, CIRCULATION AND DRIVING OF AIRSIDE VEHICLES | INSPECTIONS

Airside Vehicle Access and Circulation Licence - Issue/Renewal/2nd copy/one-off

Electric self-propelled vehicles/equipment

24.90 €

Self-propelled diesel or gasoline vehicles/equipment

49.70 €

Airside Vehicle Driving Licence - Issue/Renewal/2nd copy

38.90 €

Vehicle Inspection - Light

61.00 €

Vehicle Inspection - Light Towable

50.00 €

Vehicle Inspection - Heavy

75.40 €

Vehicle Inspection - Heavy Towable

61.00 €

Vehicle Inspection - Simple trailer and other accessories

20.00 €

Vehicle Inspection - Reinspections

30.00 €

Vehicle Inspection - Surcharge for travelling outside scheduled dates

1489.90 €

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Azores Airports

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TELECOMMUNICATIONS

NOTA The application of the telecoms services listed is subject to availability at each airport.

SUPPORT SERVICES

Installation

Monthly

(CUPPS/CUSS/BRS/HBD/SBD)

	Installation	Monthly
CUPPS Workstation	6740 €	108.30 €
CUSS - Baggage Tag/unit	- €	0.033 €
CUSS - Boarding Pass/unit	- €	0.011 €
SSK/Self Adhesive Bag Tag/unit	- €	0.096 €
HBD/SBD - Baggage Heavy Tag/unit	- €	0.033 €
HBD/SBD - Baggage Receipt/unit	- €	0.011 €
HBD/SBD - Baggage Pass/unit	- €	0.011 €
DCP: Document Printer	- €	53.40 €
ATB/BTP: Airline Ticket and Boarding Pass Printer	- €	39.20 €
MSR: Magnetic Swipe Reader Keyboard	- €	22.20 €

EQUIPMENT AND SUPPORT SERVICES

EQUIPMENT

Explosive trace detector (per flight)	290.80 €
Cargo X-Ray (per hour, SMA, HOR, FLW)	100.00 €
Cargo X-Ray (per volume, SMA, HOR, FLW)	2.30 €
Cargo terminal weighbridges (per month) (PDL)	369.70 €
Fridge rental (per month, PDL)	717.00 €
Fridge rental (per month, (HOR)	116.40 €
Lost-and-found balance (per month)	75.00 €
Workshop equipment (per 1/2 hour)	11.10 €
Emergency generator 90 kVA (per month)	549.40 €

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Azores Airports

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TRAINING (VAT EXEMPT)

Basic Safety Training (per person)	41.00 €
Certified Driver Training (per person)	41.00 €
Security Training (per person)	41.00 €
Fire Safety Prevention Training (minimum 6 people)	39.90 €
Practical airside driving test	28.50 €
Practical airside driving test: repetition/rescheduling	17.10 €
Safety Training - Test Repeat	12.10 €
Security Training - Test Repeat	12.10 €
Issue of second copies of security certificates: Safety or Security	12.00 €

PHOTOGRAPHY AND FILMING

Public Areas

Photography and Filming (per hour)	600.00 €
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Terminal and Aerodrome Restricted Areas (Airside)

Photography and Filming (per hour)	820.00 €
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OTHER SERVICES

Staff Services (per hour)	71.10 €
Staff Services - Specialised Monitoring (per hour)	106.60 €
Staff Services-. Maintenance Services Provided by Third Parties	+20% P.C.
Staff Services - Supply of Articles and Materials	+20% P.C.

ACCESS CARDS

One-off Access Cards - Airlines and Services licensed for Handling Services ¹	8.90 €
One-off Access Cards - Other Entities ¹	12.00 €
Permanent Access Cards (1 or 3 years) - 1st Copy / Renewal	40.60 €
Permanent Access Cards (1 or 3 years) - 2nd copy	46.40 €

¹ Includes application and respective process at ANA.

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Madeira Airports	1 / 3	Funchal	Porto Santo
OPERATING AREAS			
APRON EQUIPMENT			
Freight Elevator (per hour)		104.40 €	- €
Pneumatic lifts (per day or part thereof)		16 085.60 €	19 645.00 €
Lighting Tower (per hour)		146.30 €	146.30
FOLLOW ME AMBULANCE OTHER EQUIPMENT			Every Airport
Follow-me (per 1/2 hour)			25.10 €
CLEANING WASHING FIRE FIGHTING PREVENTION			
Cleaning and Spill Management (per 15 minutes or part thereof)			250.00 €
Individualised Fire Fighting Prevention (per service)			182.00 €
Waste discharge/abandonment inside airport perimeter			208.50 €
LICENCES FOR ACCESS, CIRCULATION AND DRIVING OF AIRSIDE VEHICLES INSPECTIONS			
Airside Vehicle Access and Circulation Licence - Issue/Renewal/2nd copy/one-off			
Electric self-propelled vehicles/equipment			24.90 €
Self-propelled diesel or gasoline vehicles/equipment			49.70 €
Airside Vehicle Driving Licence - Issue/Renewal/2nd copy			38.90 €
Vehicle Inspection - Light			61.00 €
Vehicle Inspection - Light Towable			50.00 €
Vehicle Inspection - Heavy			75.40 €
Vehicle Inspection - Heavy Towable			61.00 €
Vehicle Inspection - Simple trailer and other accessories			20.00 €
Vehicle Inspection - Reinspections			30.00 €
Vehicle Inspection - Surcharge for travelling outside scheduled dates			1 489.90 €



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Madeira Airports

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Every Airport

TELECOMMUNICATIONS

NOTE The application of the telecoms services listed is subject to availability at each airport.

SUPPORT SERVICES

Installation

Monthly

(CUPPS/CUSS/BRS/HBD/SBD)

	Installation	Monthly
CUPPS Workstation	6740 €	108.30 €
CUSS - Baggage Tag/unit	- €	0.033 €
CUSS - Boarding Pass/unit	- €	0.011 €
SSK/Self Adhesive Bag Tag/unit	- €	0.096 €
HBD/SBD - Baggage Heavy Tag/unit	- €	0.033 €
HBD/SBD - Baggage Receipt/unit	- €	0.011 €
HBD/SBD - Baggage Pass/unit	- €	0.011 €
DCP: Document Printer	- €	53.40 €
ATB/BTP: Airline Ticket and Boarding Pass Printer	- €	39.20 €
MSR: Magnetic Swipe Reader Keyboard	- €	22.20 €

EQUIPMENT AND SUPPORT SERVICES

Funchal

Porto Santo

EQUIPMENT

	Funchal	Porto Santo
Workshop equipment (per 1/2 hour)	11.30 €	11.30 €
Fridge rental (per month)	717.00 €	- €
Cargo X-Ray (per hour)	54.50 €	54.50 €
Explosive trace detector (per flight)	290.80 €	290.80 €

TRAINING (VAT EXEMPT)

Every Airport

Basic Safety Training (per person)	41.00 €
Certified Driver Training (per person)	41.00 €
Security Training (per person)	41.00 €

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Fire Safety Prevention Training (minimum 6 people)	39.90 €
Practical airside driving test	28.50 €
Practical airside driving test: repetition/reschedulling	17.10 €
Safety Training - Test Repeat	12.10 €
Security Training - Test Repeat	12.10 €
Issue of second copies of security certificates: Safety or Security	12.00 €
PHOTOGRAPHY AND FILMING	
Public Areas	
Photography and Filming (per hour)	600.00 €
Terminal and Aerodrome Restricted Areas (Airside)	
Photography and Filming (per hour)	820.00 €
OTHER SERVICES	
Staff Services (per hour)	71.10 €
Staff Services - Specialised Monitoring (per hour)	106.60 €
Staff Services-. Maintenance Services Provided by Third Parties	+20% P.C.
Staff Services - Supply of Articles and Materials	+20% P.C.
ACCESS CARDS	
One-off Access Cards - Airlines and Services licensed for Handling Services ¹	5.50 €
One-off Access Cards - Other Entities ¹	12.00 €
Permanent Access Cards (1 or 3 years) - 1st Copy / Renewal	34.60 €
Permanent Access Cards (1 or 3 years) - 2nd copy	46.40 €

¹ Includes application and respective process at ANA.

CHARGES GUIDE

Billing and Charges Payment



Rules of invoice processing, dispatch and payment

Charges Category	Billing schedule ¹	Payment Terms
Traffic Security PRM	<p>3 invoices are issued per month for the following periods:</p> <p>1st invoice period 1st to 10th calendar days;</p> <p>2nd invoice period 11th to 20th calendar days;</p> <p>3rd invoice period 21st to last day of each month.</p>	<ul style="list-style-type: none"> • Cash basis (prompt payment) regime; • Pre-payment regime; • Granting of credit: payment within 15 days from date of the issuance of invoices; • Through payment representative (handler).
Handling	One monthly invoice is issued, dated the last day of each month.	
Others	One monthly invoice is issued, dated the last day of each month.	

Details of payment terms

- Invoices and payments are made in euros.
- In the cash basis regime, the payment of all services must be made immediately after the invoice issuance, including terminal control duties from NAV, E.P.E. . The payment shall be made by the company or by the handler at airport services, prior to take-off.
- In the pre-payment regime, the payment of services estimated by ANA based on the flight schedule shall be made prior to any operation.
- To apply for the credit payment regime, the client shall submit a written request to ANA, which will be subject to a case-by-case evaluation. In the case that this regime is accepted, ANA reserves the right to make its decision to grant credit subject to the provision of a guarantee. The payment of invoices must be made within the established period, and the amount owed cannot, in any situation, exceed the amount of the guarantee presented. In case of non-compliance with the due date agreed for the invoice's payment, daily late interest shall be payable by the debtor until the effective date of payment.
- The credit conditions assigned may be modified or cancelled by ANA with a five working days' notice.
- In the event of non-compliance situations ANA may determine, without prior notice, the cancellation of the assigned credit and the consequent change to the cash / prepayment regime. The suspension of the provision of services will also be possible. In the event of non-compliance with the terms established for the current account, the cancellation of credit and alteration to the prompt/ prepayment scheme, or suspension of services provision may be determined.
- Charges exclude VAT (Value Added Tax) except when indicated.

¹ Not applicable to the cash basis payment regime, since in this scheme all services and accesses provided are invoiced immediately by aerodrome services (SOA).

CHARGES GUIDE

Contacts





Billing Services

Coordination

Marta Ramos — msramos@ana.pt

Sede - Rua D, Edifício 120, 2º Piso, Aeroporto de Lisboa 1700-008 Lisboa - Portugal

Tel.: (+351) 21 841 35 00 - ext. 24281

Lisbon Airport | Beja Civil Terminal — faturacao.ahd@ana.pt

Faro Airport — faturacao.afr@ana.pt

Porto Airport — nucleoclientes@ana.pt

Azores Airport — faturadaa@ana.pt

Ponta Delgada Airport | Horta Airport | Santa Maria Airport

Flores Airport

Madeira Airport — faturacao.dam@ana.pt

Madeira Airport | Porto Santo Airport

Official Entities

Portuguese Civil Aviation Authority

Economic Regulation

Rua B, Edifício 4 - Aeroporto Humberto Delgado, 1749-034 Lisboa

Tel.: (+351) 21 842 35 00 / (+351) 21 284 22 26

dre.dee@anac.pt

Força Aérea Portuguesa (FAP)

Tel.: (+351) 214 723 500

saf_faturacao@emfa.pt

Air Traffic Navigation

NAV Portugal, E.P.E.

Rua D - Edifício 121, Aeroporto de Lisboa, 1700-008 Lisboa

General

Tel.: (+351) 21 855 31 00

geral@nav.pt

Slot Coordination

Tel.: (+351) 21 855 38 06/07

slotcoordination@nav.pt

<https://slots.nav.pt/en>

www.ana.pt



ANZ
AEROPORTOS
DE PORTUGAL

POWERED BY **VINCI** AIRPORTS

CHARGES GUIDE

Miscellaneous Extra-Aviation



Effective from January 1, 2026.



CHARGES GUIDE 2026

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Lisbon Airport

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CONSUMPTIONS**Water Supply (per m³)**

Structural Cost

1.916 €

Acquisition Cost

P.C.

Hot Water Supply Charge (per m³)

Structural Cost

1.08 €

Acquisition Cost

P.C

Heating Cost

5.07 €

Electricity Supply Charge**Power Charge (per kVA)**

Acquisition Cost

P.C.

Consumption Charge (per kWh)

Structural Cost

0.0494 €

Acquisition Cost

P. C

Network access

P.C

Gas Supply Charge

+10% P.C.

Fuel Supply¹

Market Price

Communications

+10% P.C.

NOTE 1 In relation to electricity and water cost, the change of the rate value is na arithmetic and instrumental operation, not requiring the adoption of na autonomous and administrative procedure to update it.

NOTE 2 The water and electricity supply charges were the subject of a separate administrative procedure and will be updated once that procedure is concluded.

¹ Quantity discounts may be applied depending on number of litres supplied



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Lisbon Airport

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EQUIPMENT AND SUPPORT SERVICES

EQUIPMENT

Mobile Desk - Welcome Desk (p/ day) (8 hours)	632.60 €
Mobile Desk - Welcome Desk (p/ hour or part thereof)	90.37 €
Mobile Desk of one's own - Welcome Desk (p/ day) (8 hours) ²	451.80 €
Mobile Desk of one's own - Welcome Desk (p/ hour or part thereof) ²	64.54 €
Dedicated exclusive utilization of charging point for electric vehicles (PCVE, 3,7kW), per month. per place ³	41.01 €
Dedicated exclusive utilization of charging point for electric vehicles (PCVE, 7,4kW), per month. per place ³	51.55 €

ROOMS | DIGNITARIES ROOMS

Rooms (Terminal)

Open Spaces - In Passenger Terminal (m2/Hour)	5.83 €
Rooms - per two hours or part thereof	195.00 €
Rooms - per day (8 hours)	236.87 €
Conference room with 20 seats - Per hour or part thereof	175.82 €

Rooms Other Buildings

Rooms - per two hours or part thereof	38.11 €
Rooms - per day	266.80 €

Dignitaries Rooms

Dignitary (up to 4 passengers)	885.64 €
Additional per accompanying person	52.16 €

² Subject to compliance with the video surveillance policy in force.

³ When available and to which energy consumption costs are added.



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Lisbon Airport

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CIP SERVICES

Service CIP Schengen	156.40 €
Service CIP Non Schengen	215.80 €
Service CIP Large Groups (for groups between 40 and 80 people, departures or arrivals, charter flights, per passenger) - Schengen	75.50 €
Service CIP Large Groups (for groups between 40 and 65 people, arrivals or departures, charter flights, per passenger) - Non Schengen	75.50 €
Service CIP Large Groups (for groups between 40 and 80 people, departures + arrivals, charter flights, per passenger) - Schengen	105.60 €
Service CIP Large Groups (for groups between 40 and 65 people, arrivals + departures, charter flights, per passenger) - Non Schengen	105.60 €
Service CIPSTAR - Up to 2 Passengers	901.20 €
Service CIPSTAR - Accompanying persons	312.60 €
Lounge Service (VAT included)	38.00 €
Lounge Service Children from 3 to 12 years old (VAT included)	19.00 €
Lounge - Shower (VAT included)	17.00 €
Lounge Service - Shower + Cash Entry (VAT included)	43.50 €
Lounge Service - Shower + Cash Entry Children (VAT included)	22.30 €

OTHER SERVICES

Daytime Baggage Service (From 07h to 19h59)	
Baggage Service p/pax (1 to 3 bags)	34.20 €
Baggage transport Service (for 5 bags or part)	17.10 €
Baggage transport Service (for 5 bags with measures greater than 30x57x79 cm)	39.70 €
Night-time Baggage Service (From 20h to 6h59)	
Baggage Service p/pax (1 to 3 bags)	54.70 €
Baggage transport Service (for 5 bags or part)	27.40 €
Baggage transport Service (for 5 bags with measures greater than 30x57x79 cm)	61.60 €
Shower (VAT included)	18.20 €



CHARGES GUIDE 2026

Lisbon Airport

4 / 5

BAGGAGE STORAGE (VAT INCLUDED)

Locker

Time Limit

S

Up to 3 hours

3.60 €

Additional up to 24 hours

8.40 €

Additional up to 48 hours

14.40 €

Additional up to 72 hours

43.20 €

M

Up to 3 hours

6.00 €

Additional up to 24 hours

10.80 €

Additional up to 48 hours

19.20 €

Additional up to 72 hours

45.60 €

L

Up to 3 hours

9.60 €

Additional up to 24 hours

16.80 €

Additional up to 48 hours

31.20 €

Additional up to 72 hours

57.60 €

XL

Up to 3 hours

14.40 €

Additional up to 24 hours

24.00 €

Additional up to 48 hours

40.80 €

Additional up to 72 hours

67.20 €



CHARGES GUIDE 2026

Lisbon Airport

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BAGGAGE STORAGE (VAT INCLUDED)

Locker

Time Limit

Surf / Out of Format

Up to 3 hours

14.40 €

Additional up to 24 hours

24.00 €

Additional up to 48 hours

40.80 €

Additional up to 72 hours

67.20 €

Additional charge for exceeding the maximum usage period (per day, per locker)

25.20 €

FAST TRACK (VAT included)

Exclusive access to security control, on a dedicated channel - online

11.00 €

Exclusive access to security control, on a dedicated channel - kiosks

12.00 €

OTHER SERVICES

Other services not included in this commercial charges portfolio

Upon budget request

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CHARGES GUIDE 2026

Porto Airport

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CONSUMPTIONS**Water Supply (per m³)**

Strutural Cost

1.916 €

Acquisition Cost

P.C.

Hot Water Supply Charge (per m³)

Strutural Cost

1.08 €

Acquisition Cost

P.C

Heating Cost

5.07 €

Electricity Supply Charge**Power Charge (per kVA)**

Acquisition Cost

P.C.

Consumption Charge (per kWh)

Strutural Cost

0.0494 €

Acquisition Cost

P. C

Network access

P.C

Gas Supply Charge

+10% P.C.

Fuel Supply¹

Market Price

Communications

+10% P.C.

NOTE 1 In relation to electricity and water cost, the change of the rate value is na arithmetic and instrumental operation, not requiring the adoption of na autonomous and administrative procedure to update it.

NOTE 2 The water and electricity supply charges were the subject of a separate administrative procedure and will be updated once that procedure is concluded.

¹ Quantity discounts may be applied depending on number of litres supplied



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Porto Airport

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EQUIPMENT AND SUPPORT SERVICES

EQUIPMENT

Mobile Desk - Welcome Desk (p/ day) (8 hours)	632.60 €
Mobile Desk - Welcome Desk (p/ hour or part thereof)	90.37 €
Mobile Desk of one's own - Welcome Desk (p/ day) (8 hours) ²	451.80 €
Mobile Desk of one's own - Welcome Desk (p/ hour or part thereof) ²	64.54 €
Dedicated exclusive utilization of charging point for electric vehicles (PCVE, 3,7kW), per month. per place	40.94 €
Dedicated exclusive utilization of charging point for electric vehicles (PCVE, 7,4kW), per month. per place ³	51.46 €
Dedicated exclusive utilization of charging point for electric vehicles (PCVE, 22kW), per month. per place ³	60.00 €

ROOMS | DIGNITARIES ROOMS

Rooms Terminal

Open Spaces - In Passenger Terminal (m2/Hour)	5.83 €
Rooms - per two hours or part thereof	195.00 €
Conference rooms - Per hour or part thereof	237.29 €

Rooms Other Buildings

Rooms - Per hour or part thereof	38.11 €
Rooms - Per day (8 hours)	266.80 €
VIP Rooms - Per hour or part thereof	176.13 €

Dignitaries Rooms

Dignitary (up to 4 passengers)	885.64 €
Additional per accompanying person	52.16 €

² Subject to compliance with the video surveillance policy in force.

³ When available and to which energy consumption costs are added.



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Porto Airport

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CIP SERVICES

Service CIP Schengen	156.40 €
Service CIP Non Schengen	215.80 €
Service CIP - Large Groupss (minimum 40 people, per path, per passenger)	76.90 €
Service CIP - Parking in Dedicated Area	50.00 €
Service CIPSTAR - Up to 2 Passengers	901.20 €
Service CIPSTAR - Accompanying persons	312.60 €
Lounge Service (VAT included)	38.00 €
Lounge Service Children from 3 to 12 years old (VAT included)	19.00 €

ACCESS CARDS

Cards for Automatic Vehicle Refuelling – Replacement / New Requests ⁴	11.30 €
--	---------

BAGGAGE STORAGE (VAT INCLUDED)

Locker	Time Limit	
S		
	Up to 3 hours	3.60 €
	Additional up to 24 hours	8.40 €
	Additional up to 48 hours	14.40 €
	Additional up to 72 hours	43.20 €
M		
	Up to 3 hours	6.00 €
	Additional up to 24 hours	10.80 €
	Additional up to 48 hours	19.20 €
	Additional up to 72 hours	45.60 €

CIP Service Dedicated accompaniment plus use of dedicated rooms/lounges plus transportation or dedicated accompaniment until the aircraft. Lounge Service Use of the lounge.

⁴ Includes the application and the respective process with ANA.



CHARGES GUIDE 2026

Porto Airport

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BAGGAGE STORAGE (VAT INCLUDED)

Locker

Time Limit

L

Up to 3 hours

9.60 €

Additional up to 24 hours

16.80 €

Additional up to 48 hours

31.20 €

Additional up to 72 hours

57.60 €

XL

Up to 3 hours

14.40 €

Additional up to 24 hours

24.00 €

Additional up to 48 hours

40.80 €

Additional up to 72 hours

67.20 €

Surf / Out of Format

Up to 3 hours

14.40 €

Additional up to 24 hours

24.00 €

Additional up to 48 hours

40.80 €

Additional up to 72 hours

67.20 €

Additional charge for exceeding the maximum usage period (per day, per locker)

25.20 €

FAST TRACK (VAT included)

Exclusive access to security control, on a dedicated channel - online

11.00 €

Exclusive access to security control, on a dedicated channel - kiosks

12.00 €

OTHER SERVICES

Other services not included in this commercial charges portfolio

Upon budget request

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Faro Airport

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CONSUMPTIONS**Water Supply (per m³)**

Structural Cost

1.916 €

Acquisition Cost

P.C.

Electricity Supply Charge**Power Charge (per kVA)**

Acquisition Cost

P.C.

Consumption Charge (per kWh)

Structural Cost

0.0494 €

Acquisition Cost

P.C

Network access

P.C

Gas Supply Charges

+10% P.C.

Fuel Supply¹

Market Price

Communications

+10% P.C.

NOTE 1 In relation to electricity and water cost, the change of the rate value is na arithmetic and instrumental operation, not requiring the adoption of na autonomous and administrative procedure to update it.

NOTE 2 The water and electricity supply charges were the subject of a separate administrative procedure and will be updated once that procedure is concluded.

EQUIPMENT AND SUPPORT SERVICES**EQUIPMENT**

Mobile Desk - Welcome Desk (per day) 8 hours

546.69 €

Mobile Desk - Welcome Desk (per hour or part thereof)

54.72 €

Own Reception Desk - Welcome Desk (per day) 8 hours

390.30 €

Own Reception Desk - Welcome Desk (per hour)

39.07 €

Group Luggage Car - per unit/hour or part thereof

15.65 €

¹ Quantity discounts may be applied depending on number of litres supplied



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Faro Airport

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ROOMS | DIGNITARIES ROOMS

Rooms Terminal

Open Spaces - In Passenger Terminal (m2/Hour)(2)	5.83 €
Conference Room - per hour or part thereof	175.82 €
Room without equipment - per hour or part thereof	17.39 €
Room with equipment ² - per hour or part thereof	24.5 €

Rooms Other Buildings

VIP Rooms -per hour or part thereof	175.82 €
Rooms - Per day (8 horas)	85.20 €
Rooms - Per half day (4 horas)	59.64 €

Dignitaries Rooms

Dignitary (up to 4 passengers)	520.45 €
Additional per accompanying person	31.24 €

NOTE For space/room rentals for more than a month, an occupation license contract is required - please contact Extra Aviation Department.

CIP SERVICES

CIP Services - Schengen and Non-Schengen	156.39 €
Lounge Service (VAT included)	30.00 €
Lounge Service Children from 3 to 12 years old (VAT included)	15.00 €

² Support equipment, namely computers, overhead projector + projection screen.

CIP Service Dedicated accompaniment plus use of dedicated rooms/lounges plus transportation or dedicated accompaniment until the aircraft. **Lounge Service** Use of the lounge.



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Faro Airport

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OTHER SERVICES

Daytime Baggage Service (From 07h to 19h59)

Baggage Service p/pax (1 to 3 bags)

34.20 €

Baggage Service (per additional volume)

11.40 €

Night-time Baggage Service (From 20h to 23h30)

Baggage Service p/pax (1 to 3 bags)

54.70 €

Baggage Service (per additional volume)

18.10 €

ACCESS CARDS

Cards for Automatic Vehicle Refuelling – Replacement / New Requests ³

11.56 €

BAGGAGE STORAGE (VAT INCLUDED)

Locker

Time Limit

S

Up to 3 hours

3.00 €

Additional up to 24 hours

7.00 €

Additional up to 48 hours

12.00 €

Additional up to 72 hours

36.00 €

M

Up to 3 hours

5.00 €

Additional up to 24 hours

9.00 €

Additional up to 48 hours

16.00 €

Additional up to 72 hours

38.00 €

L

Up to 3 hours

8.00 €

Additional up to 24 hours

14.00 €

Additional up to 48 hours

26.00 €

Additional up to 72 hours

48.00 €

³ Includes the application and the respective process with ANA.



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Faro Airport

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BAGGAGE STORAGE (VAT INCLUDED)

Locker

Time Limit

XL

Up to 3 hours

12.00 €

Additional up to 24 hours

20.00 €

Additional up to 48 hours

34.00 €

Additional up to 72 hours

56.00 €

Additional charge for exceeding the maximum usage period (per day, per locker)

21.00 €

FAST TRACK (VAT included)

Exclusive access to security control, on a dedicated channel - online

11.00 €

Exclusive access to security control, on a dedicated channel - kiosks

12.00 €

OTHER SERVICES

Other services not included in this commercial charges portfolio

Upon budget request

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Beja Civil Terminal

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CONSUMPTIONS**Water Supply (per m³)**

Structural Cost

1.916 €

Acquisition Cost

P.C.

Electricity Supply Charge**Power Charge (per kVA)**

Acquisition Cost

P.C.

Consumption Charge (per kWh)

Structural Cost

0.0494 €

Acquisition Cost

P.C

Network access

P.C

Communications

+10% P.C.

NOTE 1 In relation to electricity and water cost, the change of the rate value is na arithmetic and instrumental operation, not requiring the adoption of na autonomous and administrative procedure to update it.

NOTE 2 The water and electricity supply charges were the subject of a separate administrative procedure and will be updated once that procedure is concluded.

EQUIPMENT AND SUPPORT SERVICES**GUIDED TOURS**

Airport guided tour (minimum 12 people)

Upon budget request

SALAS | SALAS ALTAS ENTIDADES¹**Espaços Temporários (Aerogare)**

Rooms per day (8 hours)

85.20 €

Rooms half day (4 hours)

59.64 €

Spaces for restaurant (per hour)

28.23 €

Open Spaces - In Passenger Terminal (m²/hour)

5.83 €

Restricted areas – (Terminal, Airside/Others (m²/hour)

6.24 €

¹ For space/room rentals for more than a month, an occupation license contract is required - please contact Extra Aviation Department.



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Beja Civil Terminal

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Rooms Other Buildings

Rooms per day (8 hours)	70.00 €
Rooms half day (4 hours)	49.00 €
Conference room - Per hour or part thereof	121.70 €

OTHER SERVICES

Other services not included in this commercial charges portfolio	Upon budget request
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Azores Airports	1 / 3	Every Airport
Water Supply (per m³)		
Taxa de Fornecimento de Água (p/ m³)		
Strutural Cost		1.916 €
Acquisition Cost		P.C.
Solid Waste Ponta Delgada		
Fixed rate (per sqm) * occupied area /total area		0.19 €
Variable rate (per ton)		
Unsorted waste		+15% P.C.
Organic Waste		+5% P.C.
Electricity Supply Charge		
Power Charge (per kVA)		
Acquisition Cost		P.C.
Consumption Charge (per kWh)		
Strutural Cost		0.0494 €
Acquisition Cost		P. C
Network access		P.C
Gas Supply Charge (PDL)		+10% P.C.
Fuel Supply (PDL, HOR)¹		Market Price
Communications		+10% P.C.

NOTE 1 In relation to electricity and water cost, the change of the rate value is na arithmetic and instrumental operation, not requiring the adoption of na autonomous and administrative procedure to update it.

NOTE 2 The water and electricity supply charges were the subject of a separate administrative procedure and will be updated once that procedure is concluded.

¹ Quantity discounts may be applied depending on number of litres supplied.



CHARGES GUIDE 2026

Azores Airports		2 / 3	Every Airport	
EQUIPMENT AND SUPPORT SERVICES				
ROOMS DIGNITARIES ROOMS				
Rooms Terminal ²				
Open Spaces - In Passenger Terminal (m2/Hour)				5.82 €
Room per day (8 hours) or part thereof				
Small room (up to 15 persons)				87.14 €
Big Room (up to 30 persons)				124.47 €
Dignitaries Rooms				
Dignitary (up to 4 passengers)				520.45 €
Additional per accompanying person				31.24 €
CIP SERVICES				
CIP Services - Schengen and Non-Schengen				81.00 €
Lounge Service (VAT included)				30.00 €
Lounge Service Children from 3 to 12 years old (VAT included)				15.00 €
ACCESS CARDS				
Cards for Automatic Vehicle Refuelling – Replacement / New Requests ⁴				11.56 €
BAGGAGE STORAGE (VAT INCLUDED)			Horta	Ponta Delgada
Locker	Time Limit			
S				
	Up to 3 hours		—	3.00 €
	Additional up to 24 hours		—	5.00 €
	Additional up to 48 hours		—	9.00 €
	Additional up to 72 hours		—	28.20 €

² For space/room rentals for more than a month, an occupation license contract is required - please contact Extra Aviation Department.

CIP Service Dedicated accompaniment plus use of dedicated rooms/lounges plus transportation or dedicated accompaniment until the aircraft. **Lounge Service** Use of the lounge.

⁴ Includes the application and the respective process with ANA.



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Azores Airports		3 / 3	Horta	Ponta Delgada
BAGGAGE STORAGE (VAT INCLUDED)				
Locker	Time Limit			
M				
	Up to 3 hours		5.00 €	5.00 €
	Additional up to 24 hours		6.20 €	6.20 €
	Additional up to 48 hours		11.80 €	11.80 €
	Additional up to 72 hours		29.40 €	29.40 €
L				
	Up to 3 hours		8.00 €	8.00 €
	Additional up to 24 hours		9.60 €	9.60 €
	Additional up to 48 hours		19.20 €	19.20 €
	Additional up to 72 hours		36.80 €	36.80 €
XL				
	Up to 3 hours		—	12.00 €
	Additional up to 24 hours		—	13.60 €
	Additional up to 48 hours		—	24.80 €
	Additional up to 72 hours		—	42.40 €
	Additional charge for exceeding the maximum usage period (per day, per locker)		21.00 €	21.00 €
FAST LANE (VAT included)				Every Airport
Exclusive access to security control, with no dedicated security gate				9.00 €
OTHER SERVICES				
Other services not included in this commercial charges portfolio				Upon budget request

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Madeira Airports

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Every Airport

CONSUMPTIONS

Water Supply (per m³)

Structural Cost

1.916 €

Acquisition Cost

P.C.

Solid Waste Funchal

Fixed rate (per sqm) * occupied area /total area

0.13 €

Variable rate (per ton)

Unsorted waste

+15% P.C.

Organic Waste

+5% P.C.

Plastic and metal packaging

+10% P.C.

Cardboard packaging

+10% P.C.

Glass packaging

+10% P.C.

Electricity Supply Charge

Power Charge (per kVA)

Acquisition Cost

P.C.

Consumption Charge (per kWh)

Structural Cost

0.0494 €

Acquisition Cost

P.C.

Network access

P.C.

Communications/Cable TV

+10% P.C.

NOTE 1 In relation to electricity and water cost, the change of the rate value is na arithmetic and instrumental operation, not requiring the adoption of na autonomous and administrative procedure to update it.

NOTE 2 The water and electricity supply charges were the subject of a separate administrative procedure and will be updated once that procedure is concluded.



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Madeira Airports

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Every Airport

EQUIPMENT AND SUPPORT SERVICES

EQUIPMENT

Mobile Desk - Welcome Desk ANA (per hour or part thereof)

54.72 €

Own Reception Desk- Welcome Desk - per hour or part thereof

39.00 €

ROOMS | DIGNITARIES ROOMS

Espaços Temporários

Room per day (8 hours)

121.70 €

Room half day (4 horas)

85.20 €

Dignitaries Rooms

Dignitary (up to 4 passengers)

520.45 €

Additional per accompanying person

31.24 €

CIP SERVICES

CIP Services - Schengen and Non-Schengen

81.00 €

Service CIP Large Groups (up to 30 passengers, per passenger)

120.00 €

Service CIPSTAR - Up to 2 Passengers

520.00 €

Service CIPSTAR - Accompanying persons

180.00 €

Lounge Service (VAT included)

30.00 €

Lounge Service - children from 3 to 12 years old (VAT included)

15.00 €

BAGGAGE STORAGE (VAT INCLUDED)

Funchal

Porto Santo

Per volume and per day

4.50 €

7.00 €

Receipt Loss

26.00 €

26.00 €

Locker

Time Limit

S

Up to 3 hours

3.00 €

Additional up to 24 hours

7.00 €



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Madeira Airports

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Every Airport

BAGGAGE STORAGE (VAT INCLUDED)

Locker

Time Limit

S

Additional up to 48 hours

12.00 €

Additional up to 72 hours

36.00 €

M

Up to 3 hours

5.00 €

Additional up to 24 hours

9.00 €

Additional up to 48 hours

16.00 €

Additional up to 72 hours

38.00 €

L

Up to 3 hours

8.00 €

Additional up to 24 hours

14.00 €

Additional up to 48 hours

26.00 €

Additional up to 72 hours

48.00 €

XL

Up to 3 hours

12.00 €

Additional up to 24 hours

20.00 €

Additional up to 48 hours

34.00 €

Additional up to 72 hours

56.00 €

Additional charge for exceeding the maximum usage period (per day, per locker)

21.00 €

FAST LANE (VAT included)

Exclusive access to security control, with no dedicated security gate - online

9.00 €

Exclusive access to security control, with no dedicated security gate - kiosks

10.00 €

OTHER SERVICES

Other services not included in this commercial charges portfolio

Upon budget request

CHARGES GUIDE

Miscellaneous Extra-Aviation

ANA Telecommunications
Every Airport



CHARGES GUIDE 2026

Every Airport

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TELECOMMUNICATIONS

NOTE The application of the listed Underground Infrastructure Occupation items depends on the applicability at each Airport.

DATA SERVICES

Installation

Monthly fee

Internet Access - ANA ISP

Basic Internet (1 Equipment)	88.62 €	44.92 €
Internet Access 20/20Mbps	192.97 €	130.59 €
Internet Access 50/50Mbps	192.97 €	181.64 €
Internet Access 100/100Mbps	192.97 €	227.07 €

Internet Access - External ISP

VLAN Connection to External ISP 10/10 Mbps	131.71 €	88.32 €
VLAN Connection to External IS 100/100 Mbps	131.71 €	124.66 €
VLAN Connection to External IS1 Gbps	131.71 €	197.56 €
VLAN Connection to External ISP QnQ (VLAN Tagged)	131.71 €	223.60 €
VLAN Connection - Between Airport Rentalks (stores and offices)	131.71 €	223.60 €

Local Area Network (LAN)

Data Access point (cable)	65.85 €	27.16 €
Data Access point (Wi-Fi)	65.85 €	27.16 €
Wi-Fi Office Access (Dedicated SSID)	104.04 €	119.66 €
Passive Data Access	68.20 €	31.45 €

VOICE SERVICES

Installation

Monthly fee

Voice Access

PABX Voice Access (Internal Access)	64.43 €	11.13 €
PABX Voice Access (External Access)	64.43 €	22.36 €
DDI (Direct Dial In) Access from public network through a number	- €	3.47 €

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Every Airport

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Vocie Equipment	Installation	Monthly fee
Telephone Type 1 (Analog)	- €	1.33 €
Telephone Type 2 (Analog with display)	- €	5.41 €
Telephone Type 3 (Analog with display)	- €	14.60 €
Telephone Type 4 (Mobile - Internal only)	- €	29.30 €
TELEVISION SERVICES		
	Installation	Monthly fee
TV		
TV Base	99.96 €	35.12 €
Sport TV (additional to the TV Base)	- €	30.73 €
TV Eleven Sports (additional to the TV Base)	- €	18.48 €
INFRASTRUCTURES SERVICES		
	Installation	Monthly fee
Circuit - Copper (per pair)		
Point to point copper connection (inside terminal building)	62.49 €	17.05 €
Point to point copper connection (between buildings)	123.64 €	22.16 €
Circuit - Fiber Optic (per pair)		
Pointo to Point fiber connection (inside terminal building) (per 100m)	168.06 €	62.79 €
Pointo to Point fiber connection (between buildings) (per 100m)	374.60 €	62.79 €
Underground ICT Infrastructures		
		Monthly fee
ANA Infrastructures (per cable and 100m) ¹		23.79 €
Own Infrastructures (per cable and 100m) ¹		28.49 €
TRUNKING SERVICES		
	Installation	Monthly fee
Serviços de Trunking		
Trunking Equipment	908.08 €	31.86 €
Trunking Service – Network Access	- €	34.10 €

¹ The service providers may claim exemption from these occupancy rates under Decree No 123/2009 being still required to make a periodic technical inspections of maintenance na security for the installed infrastructure. These surveys will be escorted by accredited technicians ANA: See " Support Services and ICT Technical Support



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HOUSING SERVICES	Installation	Monthly fee
Data center ANA		
Housing - Data Center ANA - (42 U) - Full Rack	- €	908.08 €
Housing - Data Center ANA - (1 U) - Rack Partilhado	- €	56.77 €
OPERATIONAL APLICATIONS	Installation	Monthly fee
Operational Information		
Operational Information (Schedules and Infrastructures)	- €	70.76 €
Operational Information - Web service (broker)	- €	785.66 €
Flight Information		
Flight Information (FIDS) 40" Monitor	227.07 €	136.20 €
Flight Information (FIDS) 55" Monitor5"	227.07 €	170.30 €
SUPPORT SERVICES AND ICT TECHNICAL SUPPORT		
Work Permit licensing		
Work permits on ANA underground infrastructure licensing		413.81 €
ICT Technician Support Service (Airport campus located Infrastructures)		
<i>(In interventions on external infrastructures located within the airport perimeter)</i>		
Regular Schedule (Working days from 08:00 to 18:00) (per hour)		35.12 €
Outside Regular Schedule (per hour)		85.15 €
Radio spectrum monitoring service at the terminal		340.50 €
OTHER ICT SERVICES		
Other services not included in this commercial charges portfolio		Upon budget request



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Every Airport

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OCCUPATION OF INFRASTRUCTURES IN THE UNDERGROUND OF ANA**Use of ANA Underground infrastructures**

Type 1 Cable <= 15 mm diameter - (100m fractions per cable)

12.25 €

Type 2 Cable > 15 mm diameter (100m fractions per cable)

24.61 €

Own Infrastructures Usage at ANA underground

Infrastructure Type I - external diameter <= 100 mm

13.27 €

Infrastructure Type II - external diameter > 100 mm and <= 200mm

22.16 €

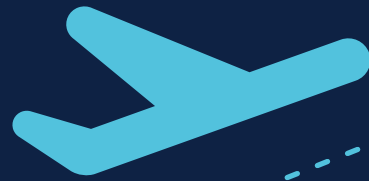
Infrastructure Type III - external diameter > 200 mm

29.51 €

NOTA Infrastructure whose section is not circular and for rate application is considered the measure of larger diameter shaft.

CHARGES GUIDE

Billing and Charges Payment



Rules of invoice processing, dispatch and payment

Charges Category	Billing schedule ¹	Payment Terms
Traffic Security PRM	<p>3 invoices are issued per month for the following periods:</p> <p>1st invoice period 1st to 10th calendar days;</p> <p>2nd invoice period 11th to 20th calendar days;</p> <p>3rd invoice period 21st to last day of each month.</p>	<ul style="list-style-type: none"> • Cash basis (prompt payment) regime; • Pre-payment regime; • Granting of credit: payment within 15 days from date of the issuance of invoices; • Through payment representative (handler).
Handling	One monthly invoice is issued, dated the last day of each month.	
Others	One monthly invoice is issued, dated the last day of each month.	

Details of payment terms

- Invoices and payments are made in euros.
- In the cash basis regime, the payment of all services must be made immediately after the invoice issuance, including terminal control duties from NAV, E.P.E. . The payment shall be made by the company or by the handler at airport services, prior to take-off.
- In the pre-payment regime, the payment of services estimated by ANA based on the flight schedule shall be made prior to any operation.
- To apply for the credit payment regime, the client shall submit a written request to ANA, which will be subject to a case-by-case evaluation. In the case that this regime is accepted, ANA reserves the right to make its decision to grant credit subject to the provision of a guarantee. The payment of invoices must be made within the established period, and the amount owed cannot, in any situation, exceed the amount of the guarantee presented. In case of non-compliance with the due date agreed for the invoice's payment, daily late interest shall be payable by the debtor until the effective date of payment.
- The credit conditions assigned may be modified or cancelled by ANA with a five working days' notice.
- In the event of non-compliance situations ANA may determine, without prior notice, the cancellation of the assigned credit and the consequent change to the cash / prepayment regime. The suspension of the provision of services will also be possible. In the event of non-compliance with the terms established for the current account, the cancellation of credit and alteration to the prompt/ prepayment scheme, or suspension of services provision may be determined.
- Charges exclude VAT (Value Added Tax) except when indicated.

¹ Not applicable to the cash basis payment regime, since in this scheme all services and accesses provided are invoiced immediately by aerodrome services (SOA).

CHARGES GUIDE

Contacts





CHARGES GUIDE 2026

Billing Services

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Madeira Airport | Porto Santo Airport

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