

Charges Guide Regulated Charges

2026

Valid from 1st June 2026

Lisbon Group

Lisbon Airport / Azores Airports / Madeira Airports / Beja Civil Terminal Porto
Airport / Faro Airport

INDEX

LISBON AIRPORT	4
PORTO AIRPORT	7
FARO AIRPORT	10
BEJA CIVIL TERMINAL	13
AZORES AIRPORTS	15
MADEIRA AIRPORTS	18
CHARGES DESCRIPTION.....	21
Landing / Take off	21
Aircraft Parking.....	21
Passenger Service	23
PRM Charge (Passenger with Reduced Mobility)	24
Security	24
Other Entities (ANAC and Terminal Control)	24
REGULATORY FRAMEWORK.....	25
BILLING AND CHARGES PAYMENT	28
Rules of invoice processing, dispatch and payment	28
Details of payment terms.....	28
CONTACTS	31
Billing Services.....	31
Official Entities	31
Air Traffic Navigation	31

Lisbon Airport

Lisbon Airport

TRAFFIC

LANDING/TAKE-OFF (a)

Base factor - per tonne	Surcharge	
Aircraft up to 25 tonnes	€ 8.46	€ 0.27
Over 25 tonnes up to 75 tonnes	€ 10.10	€ 0.32
Over 75 tonnes up to 150 tonnes	€ 11.82	€ 0.37
Over 150 tonnes	€ 9.00	€ 0.28
Minimum amount	€ 398.36	€ 12.57

PARKING

Traffic areas: (b)

Aircraft up to 45 tonnes	
Up to 24 hours (per minute)	€ 0.4042
24 to 48 hours or fraction	€ 282.82
48 to 72 hours or fraction	€ 465.91
Above 72 hours or fraction	€ 674.10
Aircraft over 45 tonnes (per tonne)	
Up to 24 hours (per minute)	€ 0.0090
24 to 48 hours or fraction	€ 6.29
48 to 72 hours or fraction	€ 10.36
Above 72 hours or fraction	€ 14.99
Surcharge (per periods of 15 minutes or fraction)	€ 94.57
Air bridges	
1 bridge. per minute of use up to two hours	€ 3.64
1 bridge. per minute of use beyond two hours	€ 4.73
GPS	
Per minute of use	€ 1.91

HANGAR

Per tonne and per 24 hours or fraction	€ 5.10
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PASSENGER SERVICE (per boarding passenger)

Local passengers

Travel within the Schengen Area	€ 16.04
Travel outside the Schengen Area	€ 27.20

Passengers on transfer

Travel within the Schengen Area	€ 12.52
Travel outside the Schengen Area	€ 20.98

GROUND HANDLING

Passenger assistance (per period and per check-in counter)

Check-in desk – for 15 minutes or fraction thereof	€ 2.58
Check-in desk – per month	€ 2,190.48
Self-Baggage Drop – per piece of baggage processed	€ 0.43

Baggage handling

Handling system – per piece of baggage processed	€ 0.54
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Lisbon Airport

EQUIPMENT

CUPPS and CUSS per boarding passenger	€ 0.217
BRS per piece of baggage processed by the system	€ 0.097

AUTONOMOUS REGULATION

Security (c)

Per boarding passenger	€ 1.80
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PRM Service

Per boarding passenger (c)	€ 0.86
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OTHER ENTITIES (d)

Security Charge (per departing passenger) (e)

Flights inside Schengen Area	€1.76
Intra EU flights outside Schengen Area	€ 3.67
International flights	€ 7.13

Terminal Control (f)

	€ 171.57
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Slots (g)

	€ 0.85
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- (a) Landing/take-off charge = (MTOW* Base Factor) + (MTOW * surcharge)
Base factor= amount per MTOW, or minimum amount per landing
Surcharge: to recover estimation of error adjustments from year N-2
- (b) The charge does not apply from midnight to 6 a.m. in the parking period up to midnight.
- (c) In accordance with Ministerial Order no. 268-A/2023 published on 23 August 2023.
- (d) Invoiced and collected by third parties.
- (e) In accordance with Ministerial Order no. 268-A/2023 published on 23 August 2023. Invoiced and collected by ANAC.
- (f) In accordance with Ministerial Order no. 473/2025/1, published on 29 December 2025. Invoiced and collected by NAV E.P.E.
- (g) In accordance with 11.º-A Decree-Law no. 96/2018, 23 November. Invoiced and collected by NAV E.P.E..

Porto Airport

Porto Airport	Jan-Mar Nov - Dec	Apr – Oct
TRAFFIC		
LANDING/TAKE-OFF (a)		
Base factor		
Aircraft up to 25 tonnes. per tonne	€5.86	€6.21
25 to 75 tonnes. per tonne above 25 tonnes	€7.14	€7.57
75 to 150 tonnes. per tonne above 75 tonnes	€8.42	€8.93
More than 150 tonnes. per tonne above 150 tonnes	€5.92	€6.27
Minimum per landing	€146.70	€155.61
PARKING		
Traffic areas: (b)		
All aircraft (per tonne and per 24 hours or fraction)	€2.06	€2.06
Minimum amount. if the exemption time has been exceeded	€51.35	€51.35
Surcharge (per periods of 15 minutes or fraction)	€61.72	€61.72
Air Bridges (does not include use of GPS)		
1 bridge. per minute of use up to two hours	€2.41	€2.41
1 bridge. per minute of use beyond two hours	€2.88	€2.88
2 bridges. per minute up to two hours	€3.62	€3.62
2 bridges. per minute after two hours	€4.31	€4.31
GPS		
Per minute of use	€ 0.30	€ 0.30
HANGAR		
Per tonne and per 24 hours or fraction	€ 4.14	€ 4.14
PASSENGER SERVICE (per boarding passenger)		
Local passengers		
Travel within the Schengen Area	€9.26	€9.26
Travel outside the Schengen Area	€17.52	€17.52
Passengers on transfer		
Travel within the Schengen Area	€6.92	€6.92
Travel outside the Schengen Area	€13.55	€13.55
GROUND HANDLING		
Passenger assistance (per period and per check-in counter)		
Check-in desk – for 15 minutes or fraction thereof	€2.41	€2.41
Check-in desk – per month	€1 260.02	€1 260.02
Self-Baggage Drop – per piece of baggage processed	€0.32	€0.32
Baggage handling		
Handling system – per piece of baggage processed	€ 0.46	€ 0.46
EQUIPMENT		
CUPPS and CUSS per passenger embarked	€0.216	€0.216
BRS per piece of baggage processed by the system	€0.096	€0.096
AUTONOMOUS REGULATION		
Security (c)		
Per boarding passenger	€ 1.80	€ 1.80
PRM Service		
Per boarding passenger (c)	€0.86	€0.86

Porto Airport	Jan-Mar Nov - Dec	Apr – Oct
OTHER ENTITIES (d)		
Security Charge (per departing passenger) (e)		
Flights inside Schengen Area	€1.76	€1.76
Intra EU flights outside Schengen Area	€ 3.67	€ 3.67
International flights	€ 7.13	€ 7.13
Terminal Control (f)	€ 171.57	€ 171.57
Slots (g)	€ 0.85	€ 0.85

- (a) Landing/take-off charge = MTOW* Base Factor
Base factor= amount per MTOW, or minimum amount per landing
- (b) Aircraft with MTOW > 100 tonnes: first 3 hours free. Aircraft with MTOW ≤ 100 tonnes: first hour and a half free.
- (c) In accordance with Ministerial Order no. 268-A/2023 published on 23 August 2023.
- (d) Invoiced and collected by third parties.
- (e) In accordance with Ministerial Order no. 268-A/2023 published on 23 August 2023. Invoiced and collected by ANAC.
- (f) In accordance with Ministerial Order no. 473/2025/1, published on 29 December 2025. Invoiced and collected by NAV E.P.E.
- (g) In accordance with 11.º-A Decree-Law no. 96/2018, 23 November. Invoiced and collected by NAV E.P.E..

Faro Airport

Faro Airport	Jan to Mar/ Nov and Dec	Apr and Oct	May – Sept
TRAFFIC			
LANDING/TAKE-OFF (a)			
Base Factor			
Aircraft up to 25 tonnes. per tonne	€1.23	€5.80	€7.23
25 to 75 tonnes. per tonne above 25 tonnes	€1.50	€7.02	€8.76
75 to 150 tonnes. per tonne above 75 tonnes	€1.75	€8.27	€10.32
More than 150 tonnes. per tonne above 150 tonnes	€1.50	€7.02	€8.63
Minimum per landing	€30.45	€144.86	€180.85
PARKING			
Traffic areas: (b)			
All aircraft (per tonne and per 24 hours or fraction)	€2.07	€2.07	€2.07
Minimum amount. if the exemption time has been exceeded	€51.67	€51.67	€51.67
Surcharge (per periods of 15 minutes or fraction)	€62.07	€62.07	€62.07
Air bridges			
Bridges. per minute up to 30 minutes	€2.91	€2.91	€2.91
Bridges. per minute between 31-60 minutes	€3.22	€3.22	€3.22
Bridges. per minute between 61-90 minutes	€3.56	€3.56	€3.56
Bridges. per minute over 90 minutes	€3.96	€3.96	€3.96
GPS			
Per minute of use	€0.36	€0.36	€0.36
HANGAR			
Per tonne and per 24 hours or fraction	€ 4.17	€ 4.17	€ 4.17
AIRFIELD OPENING			
(Per two hours or fraction)			
Extension/advance	€879.01	€879.01	€879.01
Commercial opening	€1 423.21	€1 423.21	€1 423.21
Reopening in emergency not subject to legal exemption	€879.01	€879.01	€879.01
PASSENGER SERVICE (per boarding passenger)			
Travel within the Schengen Area	€8.25	€8.77	€9.26
Travel outside the Schengen Area	€11.19	€11.80	€12.46
GROUND HANDLING			
Passenger Assistance (per period and per check-in counter)			
Check-in desk - 15 minutes or fraction thereof	€2.08	€2.08	€2.08
Self-Baggage Drop – per piece of baggage processed	€0.36	€0.36	€0.36
Baggage handling			
Handling system – per piece of baggage processed	€ 0.46	€ 0.46	€ 0.46
EQUIPMENT			
CUPPS and CUSS per passenger embarked	€0.216	€0.216	€0.216
BRS per piece of baggage processed by the system	€0.096	€0.096	€0.096
AUTONOMOUS REGULATION			
Security (c)			
Per boarding passenger	€ 1.80	€ 1.80	€ 1.80
PRM Service			
Per boarding passenger (c)	€0.86	€0.86	€0.86

Faro Airport	Jan to Mar/ Nov and Dec	Apr and Oct	May – Sept
OTHER ENTITIES (d)			
Security Charge (per departing passenger) (e)			
Flights inside Schengen Area	€1.76	€1.76	€1.76
Intra EU flights outside Schengen Area	€ 3.67	€ 3.67	€ 3.67
International flights	€ 7.13	€ 7.13	€ 7.13
Terminal Control (f)	€ 171.57	€ 171.57	€ 171.57
Slots (g)	€ 0.85	€ 0.85	€ 0.85

- (a) Landing/take-off charge = MTOW* Base Factor
Base factor= amount per MTOW, or minimum amount per landing
- (b) Aircraft with MTOW > 100 tonnes: first 3 hours free. Aircraft with MTOW ≤ 100 tonnes: first hour and a half free.
- (c) In accordance with Ministerial Order no. 268-A/2023 published on 23 August 2023.
- (d) Invoiced and collected by third parties.
- (e) In accordance with Ministerial Order no. 268-A/2023 published on 23 August 2023. Invoiced and collected by ANAC.
- (f) In accordance with Ministerial Order no. 473/2025/1, published on 29 December 2025. Invoiced and collected by NAV E.P.E.
- (g) In accordance with 11.º-A Decree-Law no. 96/2018, 23 November. Invoiced and collected by NAV E.P.E..

Beja Civil Terminal

Beja Civil Terminal	
TRAFFIC	
PARKING	
Traffic areas (per tonne) (a):	
All aircraft (per 24 hours or fraction)	€ 1.70
Minimum amount	€ 42.50
Surcharge (per periods of 15 minutes or fraction)	€ 51.22
GPS	
Per minute of use	€ 0.82
HANGAR	
Per tonne and per 24 hours or fraction	€ 3.36
AIRFIELD OPENING	
Extension/advance (Per two hours or fraction)	€ 274.22
PASSENGER SERVICE (per boarding passenger)	
Travel within the Schengen Area	€8.82
Travel outside the Schengen Area	€13.87
GROUND HANDLING	
Passenger Assistance (per period and per check-in counter)	
Per 1st hour or fraction	€ 6.92
Per following half hours or fraction	€ 3.38
Per month	€ 1,062.47
Baggage handling	
Treatment system - per piece of baggage processed	€ 0.38
EQUIPMENT	
<u>CUPPS</u> and <u>CUSS</u> per boarding passenger	€ 0.204
AUTONOMOUS REGULATION	
Security (b)	
Per boarding passenger	€ 1.80
PRM Service	
Per boarding passenger	€ 0.86
OTHER ENTITIES (c)	
Security Charge (per departing passenger) (d)	
Flights inside Schengen Area	€1.76
Intra EU flights outside Schengen Area	€ 3.67
International flights	€ 7.13
Terminal Control (e)	€ 152.25

- (a) The charge applies immediately after the aircraft's block time.
 (b) In accordance with Ministerial Order no. 268-A/2023 published on 23 August 2023.
 (c) Invoiced and collected by third parties.
 (d) In accordance with Ministerial Order no. 268-A/2023 published on 23 August 2023. Invoiced and collected by ANAC.
 (e) Charged by Portuguese Air Force.

Azores Airports

Azores AIRPORTS**TRAFFIC****LANDING/TAKE-OFF (a)****Base Factor - per tonne**

Aircraft up to 25 tonnes	€ 3.92
Over 25 tonnes up to 75 tonnes	€ 4.79
Above 75	€ 5.63
Technical stopovers at Santa Maria Airport	€ 1.28
Technical stopovers at other airports	€ 4.24

PARKING

Traffic areas (per tonne): (b)

All aircraft (per 24 hours or fraction)	€ 1.86
Surcharge (per periods of 15 minutes or fraction)	€ 55.99

GPS

Per minute of use	€ 0.83
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HANGAR

Per tonne and per 24 hours or fraction	€ 3.76
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AIRFIELD OPENING

Ponta Delgada and Santa Maria Airports

Extension/advance	€ 792.63
Commercial opening	€ 873.19
Reopening in emergency not subject to legal exemption	€ 792.63

Horta Airport

Extension/advance	€ 394.86
Commercial opening	€ 683.45
Reopening in emergency not subject to legal exemption	€ 470.76

Flores Airport

Extension/advance	€ 318.11
Commercial opening	€ 546.71
Reopening in emergency not subject to legal exemption	€ 470.76

PASSENGER SERVICE (per boarding passenger)

Travel within the Schengen Area	€ 9.02
Travel outside the Schengen Area	€ 18.75

GROUND HANDLING**Passenger Assistance (per period and per check-in counter)**

Check-in desk – for 15 minutes or fraction thereof	€1.96
Check-in desk – per month	€1 103.54
Self-Baggage Drop – per piece of baggage processed	€0.17

Baggage handling

Handling system - per piece of baggage processed	€ 0.45
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Azores AIRPORTS

EQUIPMENT

CUPPS and CUSS per passenger embarked	€ 0.205
BRS per piece of baggage processed by the system	€ 0.091

AUTONOMOUS REGULATION

Security (c)

Per departing passenger	€ 1.80
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PRM Service

Per boarding passenger (c)	€0.86
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OTHER ENTITIES (d)

Security Charge (per departing passenger) (e)

Flights inside Schengen Area	€1.76
Intra EU flights outside Schengen Area	€ 3.67
International flights	€ 7.13

Terminal Control (f)	€171.57
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- (a) Landing/take-off charge = MTOW* Base Factor
Base factor= amount per MTOW, or minimum amount per landing
- (b) First 3 hours free.
- (c) In accordance with Ministerial Order no. 268-A/2023 published on 23 August 2023.
- (d) Invoiced and collected by third parties.
- (e) In accordance with Ministerial Order no. 268-A/2023 published on 23 August 2023. Invoiced and collected by ANAC.
- (f) In accordance with Ministerial Order no. 473/2025/1, published on 29 December 2025. Invoiced and collected by NAV E.P.E.

(d) A performance do trimestre N será tida em consideração no valor da taxa do trimestre N+2. Entende-se como pré-notificação quando os pedidos de assistências são notificados num prazo igual ou superior a 36 horas da data do voo de chegada ou de partida.

Madeira Airports

Madeira Airports		
TRAFFIC		
LANDING/TAKE-OFF (a)		
Base Factor - per tonne		
<u>Madeira Airport</u>		
Flights between Madeira and Porto Santo		
Up to 25 tonnes, per tonne		€ 7.46
25 to 75 tonnes, per tonne above 25 tonnes		€ 9.05
More than 75 tonnes, per tonne above 75 tonnes		€ 10.66
Other flights		
Up to 25 tonnes, per tonne		€ 10.68
25 to 75 tonnes, per tonne above 25 tonnes		€ 12.94
More than 75 tonnes, per tonne above 75 tonnes		€ 15.22
Minimum per operation - night-time operations (b)		€ 209.96
<u>Porto Santo Airport</u>	Jan - May / Oct - Dec	Jun - Sept
Flights between Madeira and Porto Santo		
Up to 25 tonnes, per tonne	€ 6.52	€ 8.21
25 to 75 tonnes, per tonne above 25 tonnes	€ 7.89	€ 9.96
More than 75 tonnes, per tonne above 75 tonnes	€ 9.30	€ 11.72
Other flights		
Up to 25 tonnes, per tonne	€ 9.30	€ 11.72
25 to 75 tonnes, per tonne above 25 tonnes	€ 11.31	€ 14.24
More than 75 tonnes, per tonne above 75 tonnes	€ 13.31	€ 16.75
Minimum per operation - night-time operations (b)	€ 183.48	€ 230.96
PARKING		
Traffic areas (per tonne): (c)		
Per tonne and per 24 hours or fraction		€ 1.69
Maintenance areas (per 24 hours or fraction)		€ 1.24
Surcharge (per periods of 15 minutes or fraction)		€ 50.56
HANGAR		
Per tonne and per 24 hours or fraction		€ 3.44
PASSENGER SERVICE (per boarding passenger)		
Travel between Madeira and Porto Santo		€ 13.48
Travel within the Schengen Area		€ 16.84
Travel outside the Schengen Area		€ 21.07
GROUND HANDLING		
Passenger Assistance (per period and per check-in counter)		
Check-in desk – for 15 minutes or fraction thereof		€1.85
Check-in desk – per month		€980.73
Self-Baggage Drop – per piece of baggage processed		€0.24
Baggage handling		
Treatment system - per piece of baggage processed		€ 0.44

Madeira Airports	
EQUIPMENT	
CUPPS and CUSS per passenger embarked	€ 0.205
BRS per piece of baggage processed by the system	€ 0.091
AUTONOMOUS REGULATION	
Security (d)	
Per departing passenger	€ 1.80
PRM Service	
Per boarding passenger (d)	€0.86
OTHER ENTITIES (e)	
Security Charge (per departing passenger) (f)	
Flights inside Schengen Area	€1.76
Intra EU flights outside Schengen Area	€ 3.67
International flights	€ 7.13
Terminal Control (g)	€ 171.57
Slots (h)	€ 0.85

- (a) Landing/take-off charge = (MTOW * base)
Base factor= amount per MTOW, or minimum amount per landing.
- (b) This night shift is based on the table of the Lisbon Astronomical Observatory.
(<http://oal.ul.pt/publicacoes/almanaques/dados-de-2020/>)
- (c) First 3 hours free.
- (d) In accordance with Ministerial Order no. 268-A/2023 published on 23 August 2023.
- (e) Invoiced and collected by third parties.
- (f) In accordance with Ministerial Order no. 268-A/2023 published on 23 August 2023. Invoiced and collected by ANAC.
- (g) In accordance with Ministerial Order no. 473/2025/1, published on 29 December 2025. Invoiced and collected by NAV E.P.E.
- (h) In accordance with 11.º-A Decree-Law no. 96/2018, 23 November. Invoiced and collected by NAV E.P.E..

Charges Description and Regulatory Framework

CHARGES DESCRIPTION

Landing / Take off

Landing/Take-Off charge is due for each landing operation.

Landing/Take-Off charge is levied on the basis of the maximum take-off weight (MTOW) as stated in the Certificate of Airworthiness or in any other document that may be considered appropriate for this purpose.

The calculation is made as follows:

$$\text{LANDING | TAKE-OFF CHARGE} = (\text{MTOW} * \text{base}) + (\text{MTOW} * \text{surcharge})$$

MTOW - Maximum take-off weight according to the aircraft's certificate.

Surcharge - to recover estimation error adjustments, if applicable.¹

Base factor – per tonne:

- Amounts charged in each category are cumulative, i.e., aircraft with a MTOW over 25 tons will be charged accordingly with the amounts established for each intermediate category where they may fall into;
- Minimum charge per landing – Each landing/take-off operation on Lisbon, Porto or Faro airports will support a minimum value for landing.

Exemptions from payment of landing/take-off fees:

- Operations carried out exclusively for transport services on official trips by Heads of State or Government, as well as ministers, and operations under reciprocity agreements confirmed by the Ministry of Foreign Affairs;
- Operations carried out by military aircraft, or others, on unpaid official military missions, or under special agreements binding the Portuguese State, confirmed by the competent authorities;
- Search and rescue operations, emergency medical services, internal security, civil protection, and humanitarian missions, upon documentary proof;
- Aircraft making landings due to forced return to the airport caused by technical deficiencies, meteorological reasons, or other cases of force majeure, duly documented.

Aircraft may benefit from a reduction of at least 50% in landing/take-off fees if they perform local flights for equipment testing, instruction, training, or examination of their personnel.

¹ Recovery or reimbursement of deviations between the actual unit regulatory revenue and the RRPC for this same year, in accordance with the economic regulatory model. Such deviations may result in deficits in revenues collected from customers. These deficits in revenues collected cannot be recovered until the second year, by means of increased charges.

According to the protocol signed between the Portuguese Air Force (FAP) and ANA, the landing fee at Beja Airport is charged by the FAP and is equal to the fee applied at Faro Airport

Aircraft Parking

Parking charges are due for each parked aircraft and are variable according to the parking areas (traffic areas, maintenance areas or other).

At Lisbon, Porto and Faro Airports a minimum value for each parking period is applied.

At Lisbon Airport, four hourly categories were defined. The defined categories are cumulative.

The following operations are exempt of parking charges in the first forty-eight hours after landing, provided that the airport is not used as their home base:

- Operations exclusively made for the official transportation of State or Government heads and ministers and operations under reciprocity agreements, confirmed by the Ministry of Foreign Affairs;
- Operations by military aircraft or others, performing official military missions, non-remunerated or under special agreements binding the Portuguese State, as confirmed by the competent entities;
- Operations for search and rescue, medical emergencies, internal security, civil protection and humanitarian missions, as demonstrated by documents.

This charge shall be increased by a surcharge for every fifteen minutes or part thereof. This count begins ten minutes after the scheduled time for the removal of the aircraft and the removal order is given with no less than twenty minutes of advanced notice.

Air Bridges and GPS

These charges are due for the provision of air bridges and for the use of supplying electrical energy transformed to 400hz provided through GPS.

The following operations are exempt of air bridge and GPS charges, provided that the use of such equipment is essential for the operation, as acknowledged by the airport managing body:

- As operações efetuadas em serviço exclusivo de transporte, em deslocação oficial, de chefes de Estado ou de Governo, bem como de ministros, bem como as operações ao abrigo de acordos de reciprocidade, confirmados pelo Ministério dos Negócios Estrangeiros;
- As operações efetuadas por aeronaves militares ou outras, em missão oficial militar não remunerada ou ao abrigo de acordos especiais que vinculem o Estado Português, confirmados pelas entidades competentes;
- As operações de busca e salvamento, de resgate, de emergência médica, de segurança interna, de proteção civil e missões humanitárias, mediante comprovação documental.

Passenger Service

Passenger Service charge is levied on each departing passenger and billed directly to the operators, according to their destination.

Exemptions:

- Children under 2 years old;
- Passengers in direct transit through the airport;
- Transfer passengers at Santa Maria, Ponta Delgada, Horta and Flores airports who have as their final destination the other islands of the Azores Archipelago;
- Passengers from any aircraft returning to the airport for technical, meteorological or similar reasons;
- Passengers departing on aircraft exclusively used for the transportation of State or Government heads and ministers and operations under reciprocity agreements, confirmed by the Ministry of Foreign Affairs;
- Passengers departing on military aircraft or others, performing official military missions, non-remunerated or under special agreements binding the Portuguese State, as confirmed by the competent entities;
- Passengers departing in aircraft used for search and rescue, medical emergencies, internal security, civil protection and humanitarian missions, as demonstrated by documents;
- Passengers departing in aircraft used for local flights of test, instruction and training flights.

Airport Opening Time

This charge is due whenever the airport opens off-schedule, under exceptional circumstances. The request for such opening must be presented at least 3 hours prior notice.

The values of this charge vary according to the nature of the operation, the schedule of the operation and the type of aircraft. The charge is levied every two-hour period or fraction.

All operations of search and rescue as well as urgent humanitarian missions, urgent internal security missions or urgent civil protection missions, duly demonstrated, are exempt.

According to the protocol signed between the FAP² (Portuguese Air Force) and ANA, the airport opening charge at Beja airport, is applied by FAP and is the same as Faro airport.

² For more information contact FAP (See chapter "Contacts – OTHER ENTITIES")

PRM Charge (Passenger with Reduced Mobility)

Airlines operating in ANA Network airports shall pay this charge, per embarked passenger, due to the service of passengers with reduced mobility.

The invoice of this charge will follow the invoicing rules, including exemptions, applicable to passenger service charge. This charge is not applied to General Aviation.

Security

Security charge is due for services rendered to air transport passengers and is meant to partially cover the costs of staff and equipment regarding civil aviation security for the prevention and suppression of unlawful interference against civil aviation. This charge shall be paid per embarked passenger for collecting this component.

Exemptions:

- Children under 2 years of age;
- Passengers in direct transit through the airport;
- Transfer passengers at airports in Santa Maria, Ponta Delgada, Horta and Flores, who have as their final destination the other islands of the Azores Archipelago;
- Passengers in official missions that depart on aircraft of Portuguese State or Foreign State private services, on the basis of reciprocity agreements.

Other Entities (ANAC and Terminal Control)

Security charge applied by ANAC

This charge is due to general costs, regarding ANAC and security forces, which concern the prevention and suppression of unlawful interference against civil aviation. The levy of this charge is ANAC's responsibility.

Terminal Control

This charge is due to the performance of air traffic control operations of approach and aerodrome, including the use of radio aids for landing or take-off by NAV Portugal, E.P.E. and by FAP in the specific case of Beja Civil Terminal.

Allocation of Time Slots

This fee is due for the allocation of time slots per operated slot by the Air Navigation of Portugal - NAV Portugal, E.P.E. (NAV Portugal, E.P.E.).

REGULATORY FRAMEWORK

Regulatory Framework of Economic Regulation Model

Decree-Law no. 254/2012, of 28 November and the concession contracts entered into between the Portuguese State and ANA and ANAM established the economic regulation model for the Airport Sector, based on setting the limit amounts for revenue per passenger resulting from regulated activities allowed to the concessionaire and control and adjustment mechanisms that the Concessionaire should respect and fulfil.

Generically, the economic regulation model is grounded on the following legal and regulatory basis.

Decree-Law 254/2012

Regulates in one sole law the general legal framework for ANA's airport public service concession; the licensing regime for private use of assets pertaining to the public domain of the airport, the set of charges applied to national airports; the legal regime of the Security Charge and Assistance to Persons with Reduced Mobility Charge; the principles and rules of economic regulation applicable to national airports.

Annex 12 of the ANA and ANAM Concession Contracts

Classifies the Regulated and Monitored Activities and defines the Revenue Price Cap (RPC) and the Regulated Revenue Price Cap (RRPC) per terminal passenger, as well as the RPC evolution and adjustment mechanisms.

Annex 7 of the ANA and ANAM Concession Contracts

Defines the service quality regime to be applied to the Lisbon, Porto, Faro and Ponta Delgada Airports.

Regulated Charges

Pursuant to what is established in Article 42 (1) of Decree-Law no. 254/2012, only Traffic Charges are subject to Economic Regulation. However, through (2) of that same Article, it is possible that other charges may be subject to economic regulation in light of the Concession Contract or other title that sets the activities and services specifically subject to economic regulation.

Decree-Law 254/2012	
Flights between Madeira / Porto Santo	Landing and Take-Off Charge Parking Charge (including the use of Air Bridges and GPS) Hangar Charge
Assistance to Passengers with Reduced Mobility (PRM) Services	Passengers Service / Charge Aerodrome Opening Charge / Assistance Fee for PRM
Security Systems and Services of the airport perimeter	Landing and Take-Off Charge
Annex 12 of the ANA and ANAM Concession Contracts	
Availability of check-in desks or any infrastructure associated to passenger processing, including common-use computer platforms	Passenger Handling Charge CUPPS (Common Use Passenger Processing System) and CUSS (Common Use Self-Service) Charge
Supply and maintenance of the infrastructure associated to luggage reception, treatment, handling and reclaim	Baggage Handling Charge BRS (Luggage Reconciliation System) Charge

Billing and Charges Payment

Billing and Charges Payment

Rules of invoice processing, dispatch and payment

CHARGES CATEGORY	BILLING SCHEDULE ³	PAYMENT TERMS
Traffic Security PRM	3 invoices are issued per month for the following periods: 1 st invoice period 1 st to 10 th calendar days; 2 nd invoice period 11 th to 20 th calendar days; 3 rd invoice period 21 st to last day of each month.	<ul style="list-style-type: none"> • Cash basis (prompt payment) regime; • Pre-payment regime; • Granting of credit: payment within 15 days from date of the issuance of invoices; • Through payment representative (handler).
Regulated Handling	One monthly invoice is issued, dated the last day of each month.	
Equipment	One monthly invoice is issued, dated the last day of each month.	
Others	One monthly invoice is issued, dated the last day of each month.	

Details of payment terms

- Invoices and payments are made in euros.
- Regulated charges do not include VAT.
- In the cash basis regime, the payment of all services must be made immediately after the invoice issuance, including terminal control duties from NAV, E.P.E. The payment shall be made by the company or by the handler at airport services, prior to take-off.
- In the pre-payment regime, the payment of services estimated by ANA based on the flight schedule shall be made prior to any operation.
- To apply for the credit payment regime, the client shall submit a written request to ANA, which will be subject to a case by case evaluation. In the case that this regime is accepted, ANA reserves the right to make its decision to grant credit subject to the provision of a guarantee. The payment of invoices must be made within the established period, and the amount owed cannot, in any situation, exceed the amount of the guarantee presented. In case of non-compliance with the due date agreed for the invoices payment, daily late interest shall be payable by the debtor until the effective date of payment.
- The credit conditions assigned may be modified or cancelled by ANA with a five working days notice.

³ Not applicable to the cash basis payment regime, since in this scheme all services and accesses provided are invoiced immediately by aerodrome services (SOA).

- In the event of non-compliance situations ANA may determine, without prior notice, the cancellation of the assigned credit and the consequent change to the cash / prepayment regime. The suspension of the provision of services will also be possible. In the event of non-compliance with the terms established for the current account, the cancellation of credit and alteration to the prompt/ prepayment scheme, or suspension of services provision may be determined.

Contacts

CONTACTS

Billing Services

Coordination - Marta Ramos msramos@ana.pt

Sede - Rua D, Edifício 120, 2º Piso, Aeroporto de Lisboa 1700-008 Lisboa – Portugal Tel.: (+351) 21 841 35 00 - ext. 24281

Lisbon Airport | Beja Civil Terminal faturacao.ahd@ana.pt

Faro Airport faturacao.afr@ana.pt

Porto Airport nucleodientes@ana.pt

Azores Airports faturadaa@ana.pt

João Paulo II (Ponta Delgada) Airport | Horta Airport | Santa Maria Airport | Flores Airport

Madeira Airports faturacao.dam@ana.pt

Madeira Airport | Porto Santo Airport

Official Entities

Portuguese Civil Aviation Authority

Economic Regulation

Rua B, Edifício 4 - Aeroporto Humberto Delgado, 1749-034 Lisboa Tel.: (+351) 21 842 35 00 / (+351) 21 284 22 26
dre.dee@anac.pt

Força Aérea Portuguesa (FAP)

Tel.: (+351) 214 723 500

saf_faturacao@emfa.pt

Air Traffic Navigation

NAV Portugal, E.P.E.

Rua D - Edifício 121, Aeroporto de Lisboa, 1700-008 Lisboa

General

Tel.: (+351) 21 855 31 00

geral@nav.pt

Slots Coordination

Tel.: (+351) 21 855 38 06/07

slotcoordination@nav.pt <https://slots.nav.pt/en>

